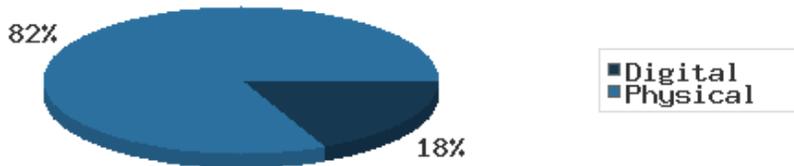


## Monthly Stats Brief Narrative

Through August 2019, the number of patrons entering our buildings somewhat decreased system-wide compared to this same time year-to-date the previous year. Combined physical and digital use of library materials stayed about the same year-to-date compared to 2018. About 11% of our registered cardholders checked out a physical item this past month, while about 3% of registered cardholders checked out a digital item.



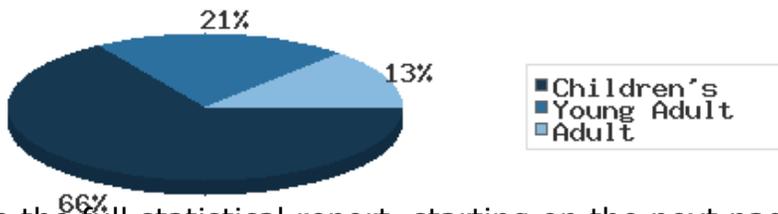
Digital vs. Physical Circulation YTD



Digital usage has comprised about 18% of total materials use year-to-date through August 2019, and digital usage somewhat increased from this time in 2018.

In August 2019, BDL patrons saved \$145,294.10 by checking out 12,407 physical items from the library. Our programming for all ages and our digital services further increase the library's value to the community, bringing the total estimated value to \$184,637.39.

Programs Offered in 2019 YTD



Compared to this time year-to-date 2018, the number of programs BDL offered has somewhat increased. Attendance at programs slightly decreased over this same period.

See the full statistical report, starting on the next page, for details and more graphs. The most up-to-date stats are always available online and interactive at <https://www.BranchDistrictLibrary.org/stats>.

## Attendance August 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Attendance	16,735	114,012 (-16%)	191,866 (-1%)	193,922 (-4%)	200,991 (+3%)	195,735 (+17%)	167,414 (-2%)
Hours Open	1,081.50	7,680.50 (-8%)	12,312.00 (+13%)	10,869.15 (-0%)	10,877.50 (+25%)	8,703.00 (+61%)	5,395.00 (+3%)
Number of Hours Scheduled Open Each Week (Tracking Since 1/2018)	251.00		255.00	0.00	0.00	0.00	0.00

## Patrons August 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Population in our Service Area (Tracking Since 2018)	44,926	45,176 (avg) (+0%)	44,926 (avg)	0 (avg)	0 (avg)	0 (avg)	0 (avg)
Library Card Holders	20,563	20,393 (avg) (-7%)	20,166 (avg) (-21%)	25,685 (avg) (+3%)	24,899 (avg) (+4%)	23,974 (avg) (+5%)	22,879 (avg) (+5%)
Patrons Who Checked Out a Physical Item	2,257	2,192 (avg) (-2%)	1,896 (avg) (+0%)	1,887 (avg) (-7%)	2,030 (avg) (-2%)	2,069 (avg) (-2%)	2,109 (avg) (-10%)
New Library Card Holders Added	71	435 (-34%)	1,021 (+21%)	844 (-15%)	989 (-9%)	1,086 (-22%)	1,390 (+22%)
In-House Holds Filled for Our Library Card Holders	949	7,286 (-2%)	10,987 (-6%)	11,650 (+12%)	10,407 (+2%)	10,225 (+7%)	9,546 (-16%)
Active Hoopla Users (Began 2016)	295	295 (avg) (+19%)	262 (avg) (+39%)	189 (avg) (+47%)	129 (avg)	0 (avg)	0 (avg)
Active OverDrive Users	228	211 (avg) (+22%)	197 (avg) (+26%)	156 (avg) (+16%)	134 (avg) (-7%)	144 (avg) (+7%)	134 (avg) (+20%)

## Physical Collection Tracking Item-Type Breakdown Since 8/2017 August 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Physical Books and All other Print Materials in the Catalog	100,189		100,253 (-0%)	100,293	0	0	0
Physical Audiobooks in the Catalog	1,765		1,881 (+2%)	1,852	0	0	0
Physical Video Materials in the Catalog	11,119		10,579 (+1%)	10,519	0	0	0
Physical Music Recordings in the Catalog	188		337 (-2%)	345	0	0	0
<b>TOTAL Physical Items in the Catalog</b>	<b>113,222</b>		<b>113,050 (+0%)</b>	<b>113,009 (-11%)</b>	<b>126,407 (-4%)</b>	<b>131,432 (+1%)</b>	<b>130,210 (+1%)</b>

## Digital Collection

Tracking Since 8/2017

August 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Ebooks in All Digital Collections	64,527		306,595 (+33%)	230,178	0	0	0
Audiobooks in All Digital Collections	77,954		71,995 (+36%)	52,833	0	0	0
Video Materials in All Digital Collections	15,562		14,229 (-10%)	15,767	0	0	0
Music Recordings in All Digital Collections	245,141		239,705 (-14%)	280,259	0	0	0
<b>TOTAL of All Digital Collections</b>	<b>403,184</b>		<b>632,524 (+9%)</b>	<b>579,037</b>	<b>0</b>	<b>0</b>	<b>0</b>

## Total Collection

Tracking Since 8/2017

August 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Combined Physical Items	113,222		113,050 (+0%)	113,009 (-11%)	126,407 (-4%)	131,432 (+1%)	130,210 (+1%)
Combined Digital Collections	403,184		632,524 (+9%)	579,037	0	0	0
<b>TOTAL of all Collections</b>	<b>516,406</b>		<b>745,574 (+8%)</b>	<b>692,046 (+447%)</b>	<b>126,407 (-4%)</b>	<b>131,432 (+1%)</b>	<b>130,210 (+1%)</b>

## Use of Physical Items

August 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Checkouts of Cataloged Items	9,277	76,426 (-4%)	113,128 (-6%)	120,916 (+2%)	118,595 (-3%)	121,841 (-1%)	123,074 (-11%)
Renewals of Cataloged Items	1,047	9,194 (+4%)	13,607 (-8%)	14,804 (-4%)	15,480 (+0%)	15,434 (-4%)	16,044 (-2%)
Items Used in the Library But Not Checked Out	327	2,940 (+75%)	2,803 (-8%)	3,050 (+126%)	1,351 (+7,011%)	19 (-68%)	60
Checkouts of Uncataloged Items	348	2,263 (-17%)	3,904 (+38%)	2,839 (-38%)	4,578 (+4%)	4,385 (-5%)	4,601 (-8%)
Requests from BDL Patrons for Items at Other MeLCat Libraries, Actually Fulfilled	769	6,788 (+3%)	9,777 (+20%)	8,169 (+15%)	7,112 (+16%)	6,118 (+8%)	5,677 (-10%)
Requests from Other MeLCat Libraries for Items at BDL, Actually Fulfilled	639	5,271 (-14%)	9,810 (+25%)	7,867 (+11%)	7,068 (+46%)	4,855 (-10%)	5,400 (-42%)
<b>TOTAL Use of Physical Items</b>	<b>12,407</b>	<b>102,882 (-2%)</b>	<b>153,029 (-3%)</b>	<b>157,645 (+2%)</b>	<b>154,184 (+1%)</b>	<b>152,652 (-1%)</b>	<b>154,856 (-12%)</b>

## Use of Digital Resources

August 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
OverDrive Checkouts	967	7,150 (+16%)	9,501 (+21%)	7,823 (+4%)	7,502 (+2%)	7,380 (+12%)	6,615 (+17%)
Hoopla Checkouts (Began 2016)	983	8,701 (+1%)	12,796 (+20%)	10,669 (+96%)	5,432	0	0
All Other Digital Services	1,189	7,131 (+12%)	9,572 (-72%)	34,047 (-46%)	62,788 (+38%)	45,565 (+203%)	15,031 (+26%)
<b>TOTAL Use of Digital Resources</b>	<b>3,139</b>	<b>22,982 (+9%)</b>	<b>31,869 (-39%)</b>	<b>52,539 (-31%)</b>	<b>75,722 (+43%)</b>	<b>52,945 (+145%)</b>	<b>21,646 (+23%)</b>

## Total Item Usage

August 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Combined Checkouts of Physical Items	12,407	102,882 (-2%)	153,029 (-3%)	157,645 (+2%)	154,184 (+1%)	152,652 (-1%)	154,856 (-12%)
Combined Use of Digital Resources	3,139	22,982 (+9%)	31,869 (-39%)	52,539 (-31%)	75,722 (+43%)	52,945 (+145%)	21,646 (+23%)
<b>TOTAL Uses of All BDL Items</b>	<b>15,546</b>	<b>125,864 (-1%)</b>	<b>184,898 (-12%)</b>	<b>210,184 (-9%)</b>	<b>229,906 (+12%)</b>	<b>205,597 (+16%)</b>	<b>176,502 (-8%)</b>

## Cataloging

August 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Physical Items Added to the Catalog	887	7,074 (-8%)	11,056 (+0%)	11,009 (-1%)	11,091 (+29%)	8,582 (+40%)	6,134 (+1%)
Physical Items Deleted from the Catalog	577	6,880 (-8%)	10,941 (-55%)	24,366 (+53%)	15,968 (+84%)	8,668 (+40%)	6,186 (+30%)

## Reference Questions

August 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
General Reference Questions in Person	1,020	5,940 (+29%)	6,641 (-12%)	7,537 (+20%)	6,285 (+124%)	2,806 (-0%)	2,809 (-22%)
Questions via Telephone Calls	353	2,688 (-4%)	3,866 (-24%)	5,079 (+10%)	4,622 (+60%)	2,885 (+0%)	2,872 (+18%)
Reference Questions Delivered Online	22	228 (+105%)	152 (-35%)	233 (-23%)	304 (+34%)	227 (+77%)	128 (+184%)
In-Person Questions on Computer or Internet Use	893	5,330 (+14%)	7,068 (-3%)	7,285 (+11%)	6,568 (+18%)	5,551 (+36%)	4,076 (+9%)
In-Person Questions about Our Online Databases	88	302 (+2%)	409 (+13%)	363 (+114%)	170 (+85%)	92 (-24%)	121 (-41%)
In-Person Tax Form Questions	2	316 (-39%)	518 (+5%)	493 (+4%)	473 (-18%)	579 (+3%)	560 (+5%)
<b>TOTAL of All Reference Questions</b>	<b>2,378</b>	<b>14,804 (+14%)</b>	<b>18,654 (-11%)</b>	<b>20,990 (+14%)</b>	<b>18,422 (+52%)</b>	<b>12,140 (+15%)</b>	<b>10,566 (-0%)</b>

## Notary Services

Began 9/2017 at Coldwater Only

August 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Patrons Who Used our Free Notary Services	9	75 (+53%)	66 (+371%)	14	0	0	0
Documents Notarized	8	104 (+117%)	67 (+253%)	19	0	0	0

MeLCat  
August 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Requests from BDL Patrons for Items at Other MeLCat Libraries	839	6,572 (-6%)	10,462 (+20%)	8,699 (+14%)	7,643 (+5%)	7,280 (+9%)	6,708 (-8%)
Requests from BDL Patrons for Items at Other MeLCat Libraries, Actually Fulfilled	769	6,788 (+3%)	9,777 (+20%)	8,169 (+15%)	7,112 (+16%)	6,118 (+8%)	5,677 (-10%)
Requests from Other MeLCat Libraries for Items at BDL	718	5,756 (-11%)	10,296 (+29%)	7,994 (+13%)	7,096 (+18%)	5,989 (-10%)	6,619 (-33%)
Requests from Other MeLCat Libraries for Items at BDL, Actually Fulfilled	639	5,271 (-14%)	9,810 (+25%)	7,867 (+11%)	7,068 (+46%)	4,855 (-10%)	5,400 (-42%)

Programs Held  
August 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Juvenile Programs Held	39	519 (+16%)	730 (+1%)	720 (+19%)	604 (+5%)	575 (+19%)	482 (+3%)
Young Adult Programs Held	19	157 (-34%)	338 (+41%)	239 (+47%)	163 (+8%)	151 (+20%)	126 (+157%)
Adult Programs Held	14	101 (+16%)	136 (-7%)	146 (-34%)	220 (+40%)	157 (+26%)	125 (+44%)
Juvenile Summer Reading Events Held	1	173 (+52%)	114 (+20%)	95 (+7%)	89 (+6%)	84 (+8%)	78
Young Adult Summer Reading Events Held	0	61 (+24%)	49 (-14%)	57 (+97%)	29 (-66%)	85 (+183%)	30
Adult Summer Reading Events Held	0	17 (+467%)	3	0	3 (-40%)	5 (+25%)	4
Computer Classes Held	3	18 (+38%)	20 (-9%)	22 (+57%)	14 (-36%)	22 (-8%)	24
<b>TOTAL of All Programs</b>	<b>76</b>	<b>1,046 (+10%)</b>	<b>1,390 (+9%)</b>	<b>1,279 (+14%)</b>	<b>1,122 (+4%)</b>	<b>1,079 (+24%)</b>	<b>869 (+43%)</b>

Program Attendance  
August 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Attendees at Juvenile Programs	1,531	9,832 (-5%)	15,725 (+2%)	15,351 (+48%)	10,371 (+23%)	8,415 (+7%)	7,857 (-11%)
Attendees at Young Adult Programs	564	1,444 (-41%)	3,218 (-15%)	3,806 (+276%)	1,011 (+14%)	884 (+38%)	641 (+36%)
Attendees at Adult Programs	733	1,716 (+52%)	1,970 (-0%)	1,979 (-3%)	2,048 (-5%)	2,157 (+65%)	1,310 (+18%)
Attendees at Juvenile Summer Reading Events	2	4,186 (+8%)	3,864 (+24%)	3,116 (-20%)	3,904 (+56%)	2,499 (-21%)	3,159
Attendees at Young Adult Summer Reading Events	0	279 (-16%)	333 (-50%)	671 (+127%)	295 (+14%)	259 (-16%)	307
Attendees at Adult Summer Reading Events	0	310 (+265%)	85	0	21 (-73%)	77 (-31%)	111
Attendees at Computer Classes	3	18 (+38%)	20 (-5%)	21 (+75%)	12 (-59%)	29 (+4%)	28
<b>TOTAL of All Program Attendance</b>	<b>2,833</b>	<b>17,785 (-2%)</b>	<b>25,215 (+1%)</b>	<b>24,944 (+41%)</b>	<b>17,662 (+23%)</b>	<b>14,320 (+7%)</b>	<b>13,413 (+28%)</b>

## Summer Reading Overview

August 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Juveniles Signed Up for Summer Reading Program	0	711 (-5%)	747 (-35%)	1,153 (+19%)	967 (+13%)	859	0
Young Adults Signed up for Summer Reading Program	0	134 (-65%)	378 (-2%)	385 (+241%)	113 (-64%)	311	0
Adults Signed Up for Summer Reading Program	0	159 (-36%)	248 (+112%)	117 (+36%)	86 (+1%)	85	0
Juveniles who Completed Summer Reading Program	0	385 (+48%)	260 (-50%)	518 (+13%)	459 (-10%)	512	0
Young Adults who Completed Summer Reading Program	0	79 (-41%)	135 (-50%)	268 (+332%)	62 (-49%)	122	0
Adults who Completed Summer Reading Program	0	118 (-28%)	165 (+72%)	96 (+60%)	60 (+7%)	56	0
Juvenile Summer Reading Events Held	1	173 (+52%)	114 (+20%)	95 (+7%)	89 (+6%)	84 (+8%)	78
Young Adult Summer Reading Events Held	0	61 (+24%)	49 (-14%)	57 (+97%)	29 (-66%)	85 (+183%)	30
Adult Summer Reading Events Held	0	17 (+467%)	3	0	3 (-40%)	5 (+25%)	4
Attendees at Juvenile Summer Reading Events	2	4,186 (+8%)	3,864 (+24%)	3,116 (-20%)	3,904 (+56%)	2,499 (-21%)	3,159
Attendees at Young Adult Summer Reading Events	0	279 (-16%)	333 (-50%)	671 (+127%)	295 (+14%)	259 (-16%)	307
Attendees at Adult Summer Reading Events	0	310 (+265%)	85	0	21 (-73%)	77 (-31%)	111

## Summer Reading Program Signups

August 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Juveniles Signed Up for Summer Reading Program	0	711 (-5%)	747 (-35%)	1,153 (+19%)	967 (+13%)	859	0
Young Adults Signed up for Summer Reading Program	0	134 (-65%)	378 (-2%)	385 (+241%)	113 (-64%)	311	0
Adults Signed Up for Summer Reading Program	0	159 (-36%)	248 (+112%)	117 (+36%)	86 (+1%)	85	0
<b>TOTAL Summer Reading Program Signups</b>	<b>0</b>	<b>1,004 (-27%)</b>	<b>1,373 (-17%)</b>	<b>1,655 (+42%)</b>	<b>1,166 (-7%)</b>	<b>1,255</b>	<b>0</b>

## Summer Reading Program Completions

August 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Juveniles who Completed Summer Reading Program	0	385 (+48%)	260 (-50%)	518 (+13%)	459 (-10%)	512	0
Young Adults who Completed Summer Reading Program	0	79 (-41%)	135 (-50%)	268 (+332%)	62 (-49%)	122	0
Adults who Completed Summer Reading Program	0	118 (-28%)	165 (+72%)	96 (+60%)	60 (+7%)	56	0
<b>TOTAL Summer Reading Program Completions</b>	<b>0</b>	<b>582 (+4%)</b>	<b>560 (-37%)</b>	<b>882 (+52%)</b>	<b>581 (-16%)</b>	<b>690</b>	<b>0</b>

## Library-Provided Computer Services

August 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
One-hour sessions on Library Wifi	38,829	323,630 (+10%)	465,219 (+9%)	425,714 (+4%)	410,437 (+17%)	351,423 (+18%)	298,098 (+37%)
Desktop, Laptop, and Tablet Computers Available for Public Use	88		89 (+22%)	73	73	73	73
Sessions on Library-Provided Computers	3,873	23,210 (-25%)	45,687 (+3%)	44,181 (+6%)	41,513 (-11%)	46,405 (+6%)	43,756 (-6%)
Hours Library-Provided Computers Used (Tracking Since 2018)	2,875.32	16,485.26 (+7%)	24,701.55	0.00	0.00	0.00	0.00
Desktop, Laptop, and Tablet Computers Available for Staff Use	52		50 (+22%)	41	41	41	41

## Website Stats

August 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Monthly Website Sessions	4,762	40,267 (+31%)	45,594 (-38%)	73,326 (-2%)	75,139 (+3%)	72,706 (+6%)	68,773 (-22%)
Monthly Website Page Views	10,252	91,030 (+13%)	118,634 (-33%)	177,799 (-2%)	182,084 (+7%)	169,630 (+4%)	163,277 (-8%)

## Faxes, Prints, and Sales

August 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Fax Pages Received	19	250 (-18%)	419 (+61%)	260 (+19%)	219 (+27%)	173 (+3%)	168 (+20%)
Fax Pages Sent	1,169	6,619 (+0%)	9,249 (+138%)	3,879 (+123%)	1,741 (-7%)	1,882 (+39%)	1,353 (+1%)
Free Prints for Job Seekers	302	2,017 (-21%)	3,631 (+16%)	3,128 (+9%)	2,878 (+23%)	2,335 (-23%)	3,024 (-21%)
Black and White Patron Prints (Tracking Since 6/2016)	7,172	51,139 (-13%)	81,016 (+7%)	75,606 (+113%)	35,561	0	0
Color Patron Prints (Tracking Since 6/2016)	1,104	7,582 (-5%)	12,285 (+20%)	10,253 (+154%)	4,036	0	0
Flash Drives Sold (Tracking Since 6/2016)	5	26 (-10%)	41 (-27%)	56 (+4%)	54	0	0
Earbuds Sold (Tracking Since 6/2016)	39	329 (-8%)	538 (+29%)	416 (+151%)	166	0	0

## Fines and Fees

Overdue Fines Dropped in 2017

August 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Fines and Fees Payments Received	\$ 246.61	\$ 2,295.13 (+38%)	\$ 2,412.73 (-68%)	\$ 7,628.31 (-24%)	\$ 10,062.96 (-30%)	\$ 14,448.76 (-3%)	\$ 14,827.36 (-4%)
Outstanding Fines and Fees	\$ 53,691.34		55,850.27 (-34%)	84,232.33 (-63%)	228,102.90 (+3%)	221,076.26 (+5%)	209,842.19 (+4%)

**Debt Collections**  
 Unique Management Services, Inc.  
 Tracking Since 2014

August 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
<b>Fine Payments as a Result of Collection Agency's Efforts</b>	\$ 0.00	\$ 268.00 (-59%)	\$ 4,183.45 (+1,727%)	\$ 229.00 (-76%)	\$ 947.13 (+16%)	\$ 818.48 (+1%)	\$ 809.51
<b>Library Materials Returned as a Result of Collection Agency's Efforts</b>	\$ 0.00	\$ 0.00	\$ 462.00 (-48%)	\$ 888.95 (-33%)	\$ 1,317.93 (-2%)	\$ 1,346.89 (-28%)	\$ 1,864.69
<b>What We Paid Collection Agency for Their Services</b>	\$ 0.00	\$ 134.10 (-42%)	\$ 528.66 (-5%)	\$ 558.08 (-45%)	\$ 1,022.23 (-3%)	\$ 1,051.42 (+40%)	\$ 753.88

**Value to Our Service Area**

Visit <https://www.BranchDistrictLibrary.org/value>  
 to learn how we determine these numbers.

August 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
<b>Value from Physical Item Checkouts</b>	\$ 145,294.10	\$ 1,220,115.28 (-7%)	\$ 1,888,907.75 (-12%)	\$ 2,135,671.28 (+0%)	\$ 2,132,387.79 (-2%)	\$ 2,167,140.68 (+0%)	\$ 2,167,024.48 (-9%)
<b>Value from Attending Programs (Tracking Since 1/2018)</b>	\$ 14,165.00	\$ 86,885.00 (-4%)	\$ 125,795.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
<b>Value from Fax Service (Tracking Since 1/2018)</b>	\$ 1,188.00	\$ 7,200.00 (+4%)	\$ 9,668.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
<b>Value from Employment Prints (Tracking Since 1/2018)</b>	\$ 45.30	\$ 302.55 (-21%)	\$ 544.65	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
<b>Value from Notary Services (Tracking Since 1/2018)</b>	\$ 45.00	\$ 375.00 (+53%)	\$ 330.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
<b>Value from Digital Services (Tracking Since 1/2018)</b>	\$ 12,556.00	\$ 91,928.00 (+9%)	\$ 127,476.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
<b>Value from Using Library Computers (Tracking Since 1/2018)</b>	\$ 8,625.96	\$ 49,455.78 (+7%)	\$ 74,104.66	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
<b>Value from Using Library Wifi (Tracking Since 1/2018)</b>	\$ 2,718.03	\$ 22,654.10 (+10%)	\$ 32,565.33	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
<b>TOTAL Value of Free Library Services</b>	<b>\$ 184,637.39</b>	<b>\$ 1,478,915.71 (-5%)</b>	<b>\$ 2,259,391.39 (+6%)</b>	<b>\$ 2,135,671.28 (+0%)</b>	<b>\$ 2,132,387.79 (-2%)</b>	<b>\$ 2,167,140.68 (+0%)</b>	<b>\$ 2,167,024.48 (-9%)</b>

## Materials Expenditures

Tracking since 2018

August 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Amount Spent on Books	\$ 3,556.94	\$ 54,527.31 (-15%)	\$ 93,763.50	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Amount Spent on Periodicals	\$ 0.00	\$ 1,061.54 (-36%)	\$ 7,085.59	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Amount Spent on Audiovisual Materials	\$ 1,384.16	\$ 10,093.35 (-17%)	\$ 17,998.47	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Amount Spent on Digital Resources	\$ 1,904.43	\$ 18,359.92 (-10%)	\$ 43,798.90	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
<b>TOTAL Spent on All Library Materials</b>	<b>\$ 6,845.53</b>	<b>\$ 84,042.12 (-15%)</b>	<b>\$ 162,646.46</b>	<b>\$ 0.00</b>	<b>\$ 0.00</b>	<b>\$ 0.00</b>	<b>\$ 0.00</b>

## Other Expenditures

Tracking since 2018

August 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Total Materials Expenditures	\$ 6,845.53	\$ 84,042.12 (-15%)	\$ 162,646.46	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Total Staff Expenditures	\$ 93,571.96	\$ 827,702.88 (-14%)	\$ 1,469,560.33	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Expenditures in other categories	\$ 18,893.84	\$ 220,987.04 (-28%)	\$ 422,747.74	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
<b>TOTAL Expenditures in all Categories</b>	<b>\$ 119,311.33</b>	<b>\$ 1,206,031.34 (-12%)</b>	<b>\$ 2,054,954.53</b>	<b>\$ 0.00</b>	<b>\$ 0.00</b>	<b>\$ 0.00</b>	<b>\$ 0.00</b>

## Staffing

August 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Total BDL Staff	36	37 (avg) (-5%)	40 (avg) (+5%)	37 (avg) (+9%)	34 (avg) (+17%)	29 (avg) (-3%)	30 (avg) (-6%)
BDL Staff with MLS Degree	4	5 (avg) (-33%)	6 (avg) (+20%)	5 (avg) (+150%)	3 (avg)	2 (avg)	2 (avg) (-33%)
Worked Full-Time Equivalents	24.71	26.27 (avg) (-4%)	26.92 (avg) (+8%)	24.91 (avg) (+41%)	17.90 (avg) (+13%)	15.75 (avg) (-6%)	16.81 (avg) (-16%)
Hours of Specialized Training for Staff (Tracking Since 1/2019)	29	192	0	0	0	0	0
Hours Volunteers Worked at the Library (Tracking Since 1/2019)	0	825	0	0	0	0	0

## Outreach Services

Began 2018

August 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Number of Patrons Served by Outreach Services	2	61 (+36%)	76 (+2,433%)	3	0	0	0
Number of Items Delivered to Outreach Patrons	3	186 (-47%)	606 (+2,231%)	26	0	0	0

### Coldwater Branch Heritage Room

Stats part of Coldwater Branch totals above; shown here for convenience.

August 2019

	Heritage Room	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Heritage Room Attendance	31	312 (-42%)	736 (+12%)	658 (-7%)	705 (+51%)	468 (+50%)	312
In-Person Reference Questions	31	283 (-41%)	708 (+29%)	550 (+664%)	72 (+140%)	30 (-27%)	41 (+71%)
Reference Telephone Calls	31	159 (-26%)	277 (-36%)	433 (+15%)	376 (+83%)	206 (+145%)	84
Online Reference Questions	8	48 (+9%)	60 (-5%)	63 (-24%)	83 (+8%)	77 (+79%)	43

### Coldwater Branch Kids' Place

Stats part of Coldwater Branch totals above; shown here for convenience.  
Tracking separately since April 2019.

August 2019

	Kids' Place	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Kids' Place Attendance	532	6,078	0	0	0	0	0
In-Person Reference Questions	20	350	0	0	0	0	0
Reference Telephone Calls	8	135	0	0	0	0	0
Online Reference Questions	0	0	0	0	0	0	0

### Coldwater Branch Teen Space

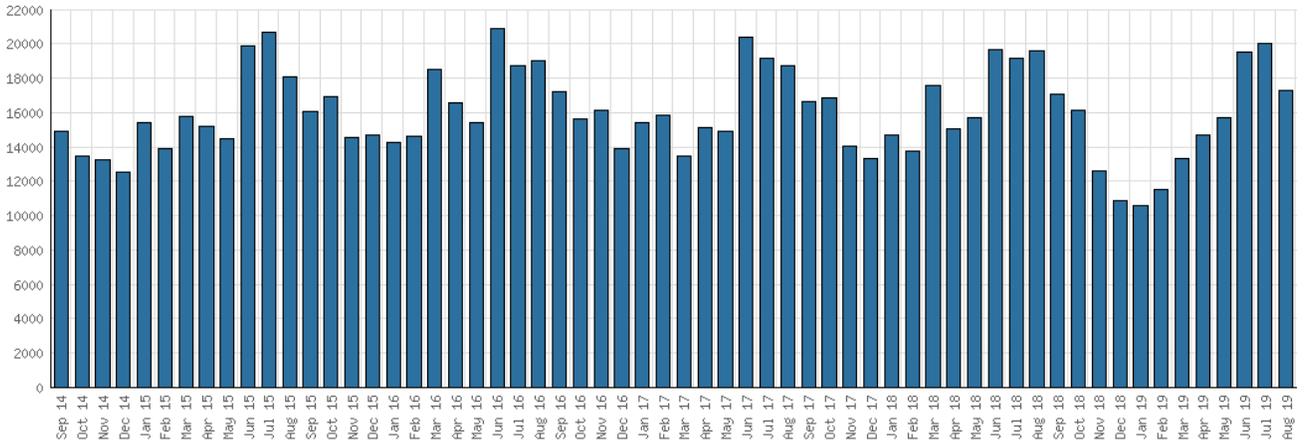
Stats part of Coldwater Branch totals above; shown here for convenience.  
Tracking separately since April 2019.

August 2019

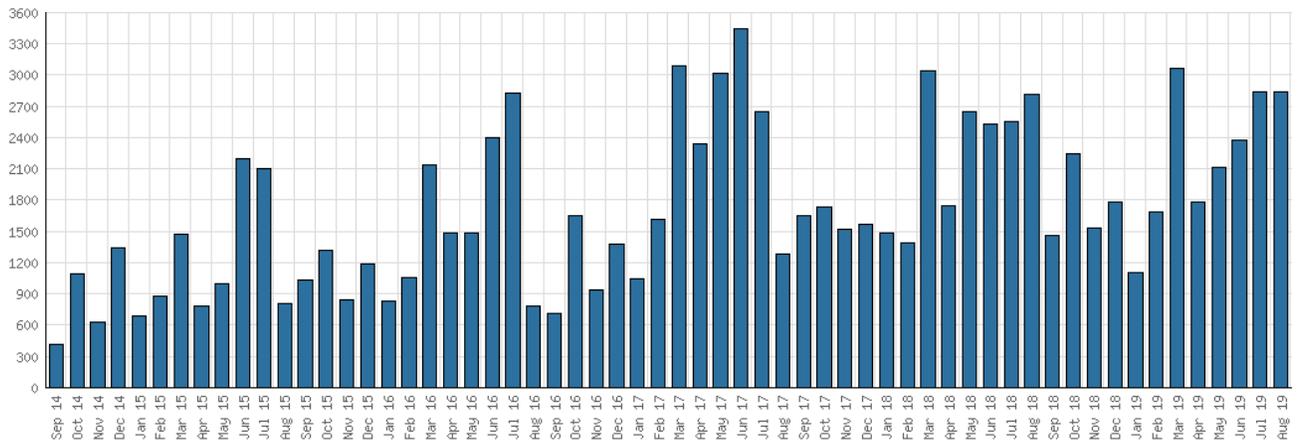
	Teen Space	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Teen Space Attendance	0	2,614	0	0	0	0	0
In-Person Reference Questions	0	80	0	0	0	0	0
Reference Telephone Calls	0	0	0	0	0	0	0
Online Reference Questions	0	0	0	0	0	0	0

## Selected Graphs 5-year Monthly Trends

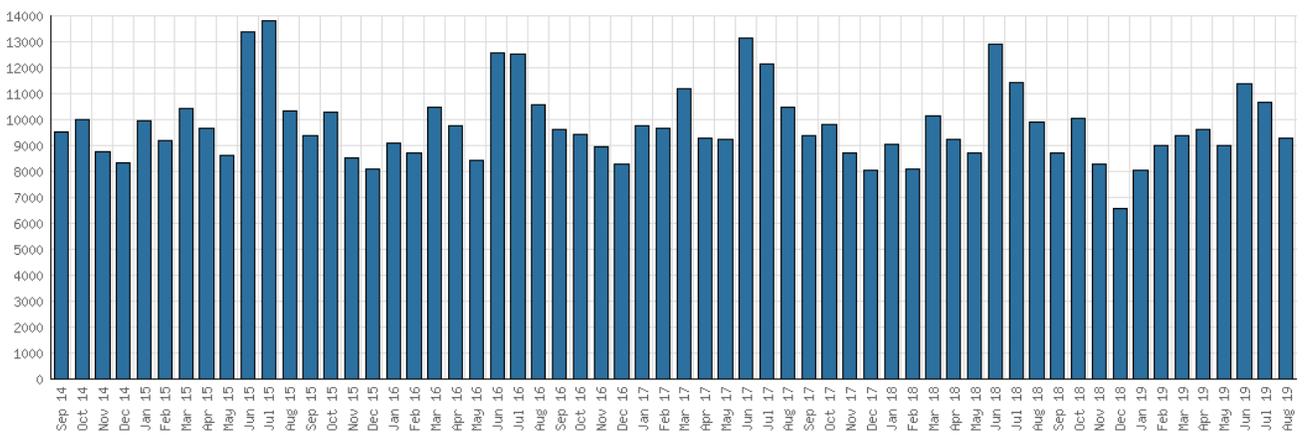
### District Attendance



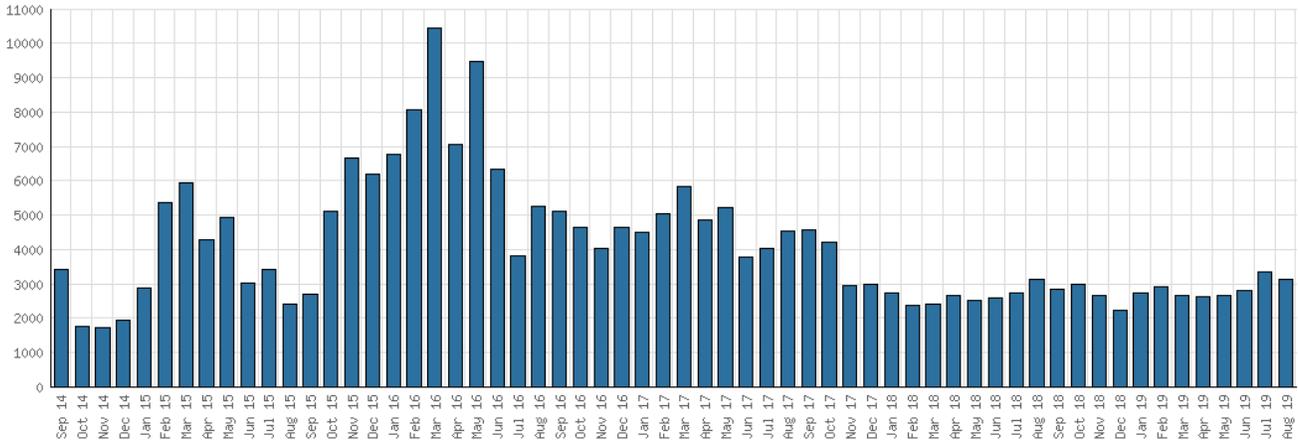
### District Program Attendance



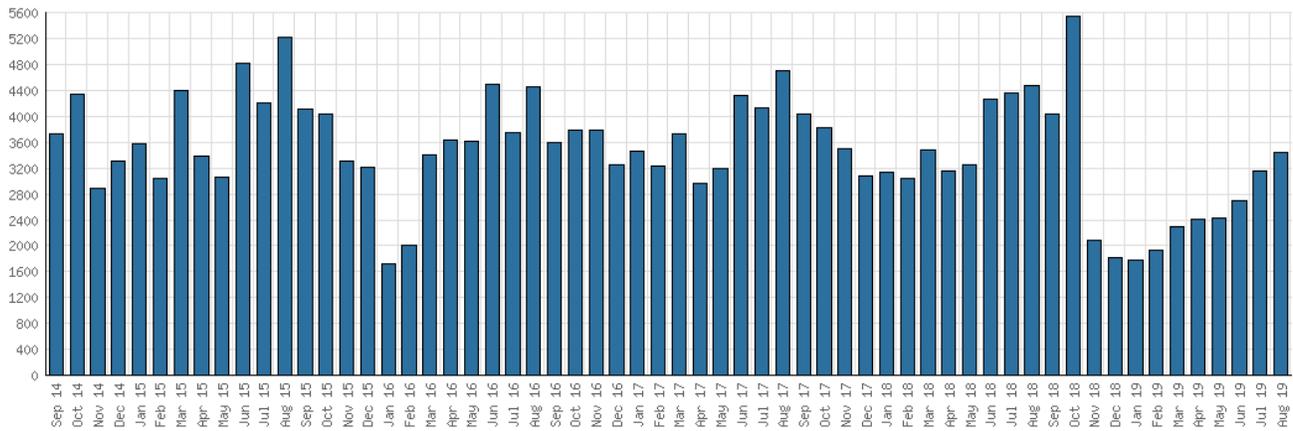
### District Physical Checkouts



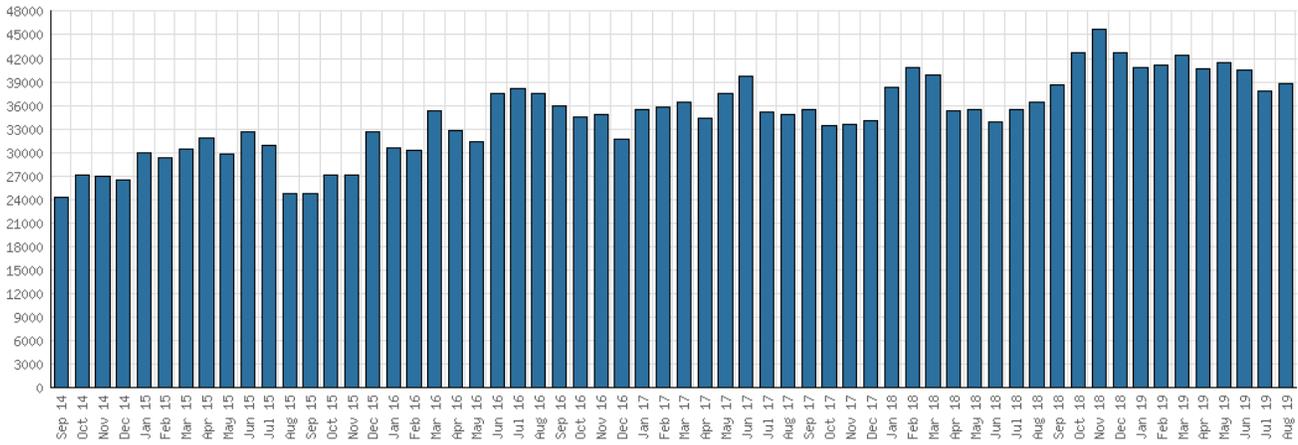
District Digital Usage



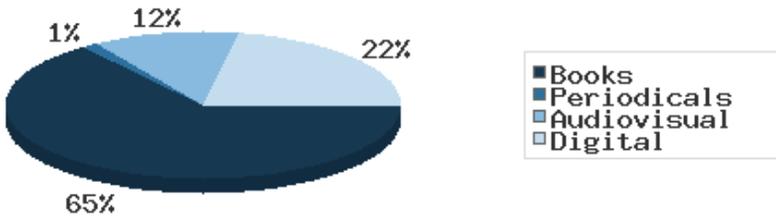
District Use of Library-Provided Computers



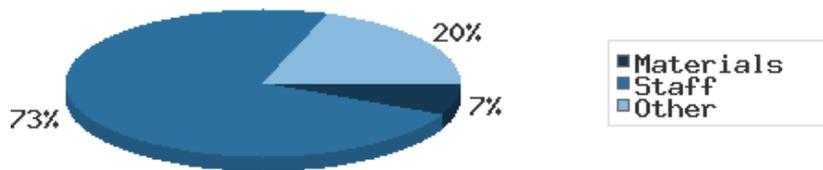
District One-Hour Sessions on Library Wifi



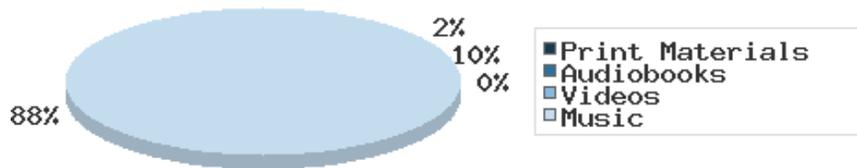
Year-to-Date Materials Expenditures



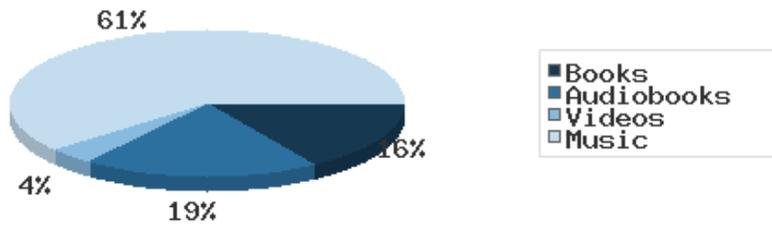
### YTD Expenditures in all Categories



### Physical Collection



### Digital Collection



### YTD Usage Breakdown of Digital Services

