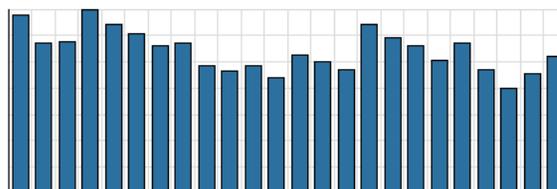


## Monthly Stats Brief Narrative

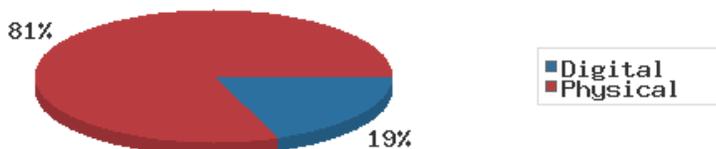
Through February 2019, the number of patrons entering our buildings decreased system-wide compared to this same time year-to-date the previous year. Combined physical and digital use of library materials slightly increased year-to-date compared to 2018. About 10% of our registered cardholders checked out a physical item this past month, while about 2% of registered cardholders checked out a digital item.

District Total Checkouts Over 24 Months



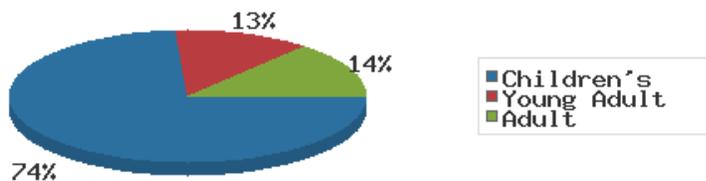
Digital usage has comprised about 19% of total materials use year-to-date through February 2019, and digital usage increased from this time in 2018.

Digital vs. Physical Circulation YTD



In February 2019, BDL patrons saved \$150,406.10 by checking out 12,667 physical items from the library. Our programming for all ages and our digital services further increase the library's value to the community, bringing the total estimated value to \$177,199.41.

Programs Offered in 2019 YTD



Compared to this time year-to-date 2018, the number of programs BDL offered has decreased. Attendance at programs decreased over this same period.

See the full statistical report, starting on the next page, for details and more graphs. The most up-to-date stats are always available online and interactive at <https://www.BranchDistrictLibrary.org/stats>.

## Attendance

February 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
			<b>Attendance</b>	11,523	22,121 (-22%)	191,866 (-1%)	193,922 (-4%)
<b>Hours Open</b>	866.50	1,750.50 (-10%)	12,208.00 (+12%)	10,869.15 (-0%)	10,877.50 (+25%)	8,703.00 (+61%)	5,395.00 (+3%)
<b>Number of Hours Scheduled Open Each Week (Tracking Since 1/2018)</b>	251.00		255.00	0.00	0.00	0.00	0.00

## Patrons

February 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
			<b>Population in our Service Area (Tracking Since 2018)</b>	44,926		44,926	0
<b>Library Card Holders</b>	20,287		20,166 (-21%)	25,685 (+3%)	24,899 (+4%)	23,974 (+5%)	22,879 (+5%)
<b>Patrons Who Checked Out a Physical Item</b>	1,983		1,896 (+0%)	1,887 (-7%)	2,030 (-2%)	2,069 (-2%)	2,109 (-10%)
<b>New Library Card Holders Added</b>	77	128 (+27%)	1,021 (+21%)	844 (-15%)	989 (-9%)	1,086 (-22%)	1,390 (+22%)
<b>In-House Holds Filled for Our Library Card Holders</b>	911	1,729 (-5%)	10,987 (-6%)	11,650 (+12%)	10,407 (+2%)	10,225 (+7%)	9,546 (-16%)
<b>Active Hoopla Users (Began 2016)</b>	280		262 (+39%)	189 (+47%)	129	0	0
<b>Active OverDrive Users</b>	193		197 (+26%)	156 (+16%)	134 (-7%)	144 (+7%)	134 (+20%)

## Physical Collection

Tracking Item-Type Breakdown Since 8/2017

February 2019

	Algonsee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
	2018	2017	2016	2015	2014								
	<b>Physical Books and All other Print Materials in the Catalog</b>	5,095	14,208	45,078	17,022	7,048			12,669	101,120		100,253	100,293
<i>Previous Year</i>	4,885	14,139	44,822	17,167	6,658	12,004	99,675		100,293	0	0	0	0
<i>Change</i>	+4%	+0%	+1%	-1%	+6%	+6%	+1%		-0%				
<b>Physical Audiobooks in the Catalog</b>	36	86	1,348	313	3	85	1,871		1,881	1,852	0	0	0
<i>Previous Year</i>	35	106	1,371	290	3	59	1,864		1,852	0	0	0	0
<i>Change</i>	+3%	-19%	-2%	+8%		+44%	+0%		+2%				
<b>Physical Video Materials in the Catalog</b>	806	1,380	3,635	1,836	1,537	1,479	10,673		10,579	10,519	0	0	0
<i>Previous Year</i>	806	1,338	3,887	1,740	1,348	1,298	10,417		10,519	0	0	0	0
<i>Change</i>		+3%	-6%	+6%	+14%	+14%	+2%		+1%				
<b>Physical Music Recordings in the Catalog</b>	1	84	116	127	0	9	337		337	345	0	0	0
<i>Previous Year</i>	8	84	115	127	0	9	343		345	0	0	0	0
<i>Change</i>	-88%		+1%				-2%		-2%				
<b>TOTAL Physical Items in the Catalog</b>	<b>5,938</b>	<b>15,758</b>	<b>50,177</b>	<b>19,298</b>	<b>8,588</b>	<b>14,242</b>	<b>114,001</b>		<b>113,050</b>	<b>113,009</b>	<b>126,407</b>	<b>131,432</b>	<b>130,210</b>
<i>Previous Year</i>	<b>5,734</b>	<b>15,667</b>	<b>50,195</b>	<b>19,324</b>	<b>8,009</b>	<b>13,370</b>	<b>112,299</b>		<b>113,009</b>	<b>126,407</b>	<b>131,432</b>	<b>130,210</b>	<b>128,968</b>
<i>Change</i>	<b>+4%</b>	<b>+1%</b>	<b>-0%</b>	<b>-0%</b>	<b>+7%</b>	<b>+7%</b>	<b>+2%</b>		<b>+0%</b>	<b>-11%</b>	<b>-4%</b>	<b>+1%</b>	<b>+1%</b>

## Digital Collection

Tracking Since 8/2017

February 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Ebooks in All Digital Collections	315,489		306,595 (+33%)	230,178	0	0	0
Audiobooks in All Digital Collections	71,778		71,995 (+36%)	52,833	0	0	0
Video Materials in All Digital Collections	14,852		14,229 (-10%)	15,767	0	0	0
Music Recordings in All Digital Collections	243,050		239,705 (-14%)	280,259	0	0	0
<b>TOTAL of All Digital Collections</b>	<b>645,169</b>		<b>632,524 (+9%)</b>	<b>579,037</b>	<b>0</b>	<b>0</b>	<b>0</b>

## Total Collection

Tracking Since 8/2017

February 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Combined Physical Items	114,001		113,050 (+0%)	113,009 (-11%)	126,407 (-4%)	131,432 (+1%)	130,210 (+1%)
Combined Digital Collections	645,169		632,524 (+9%)	579,037	0	0	0
<b>TOTAL of all Collections</b>	<b>759,170</b>		<b>745,574 (+8%)</b>	<b>692,046 (+447%)</b>	<b>126,407 (-4%)</b>	<b>131,432 (+1%)</b>	<b>130,210 (+1%)</b>

## Use of Physical Items

February 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Checkouts of Cataloged Items	9,028	17,064 (-0%)	113,128 (-6%)	120,916 (+2%)	118,595 (-3%)	121,841 (-1%)	123,074 (-11%)
Renewals of Cataloged Items	1,006	2,034 (+5%)	13,607 (-8%)	14,804 (-4%)	15,480 (+0%)	15,434 (-4%)	16,044 (-2%)
Items Used in the Library But Not Checked Out	262	498 (+117%)	2,803 (-8%)	3,050 (+126%)	1,351 (+7,011%)	19 (-68%)	60
Checkouts of Uncataloged Items	254	480 (-20%)	3,904 (+38%)	2,839 (-38%)	4,578 (+4%)	4,385 (-5%)	4,601 (-8%)
Requests from BDL Patrons for Items at Other MeLCat Libraries, Actually Fulfilled	1,071	1,924 (+15%)	9,777 (+20%)	8,169 (+15%)	7,112 (+16%)	6,118 (+8%)	5,677 (-10%)
Requests from Other MeLCat Libraries for Items at BDL, Actually Fulfilled	1,046	1,557 (+32%)	9,810 (+25%)	7,867 (+11%)	7,068 (+46%)	4,855 (-10%)	5,400 (-42%)
<b>TOTAL Use of Physical Items</b>	<b>12,667</b>	<b>23,557 (+4%)</b>	<b>153,029 (-3%)</b>	<b>157,645 (+2%)</b>	<b>154,184 (+1%)</b>	<b>152,652 (-1%)</b>	<b>154,856 (-12%)</b>

## Use of Digital Resources

February 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
OverDrive Checkouts	865	1,804 (+43%)	9,501 (+21%)	7,823 (+4%)	7,502 (+2%)	7,380 (+12%)	6,615 (+17%)
Hoopla Checkouts (Began 2016)	1,097	2,194 (+6%)	12,796 (+20%)	10,669 (+96%)	5,432	0	0
All Other Digital Services	957	1,676 (-5%)	9,572 (-72%)	34,047 (-46%)	62,788 (+38%)	45,565 (+203%)	15,031 (+26%)
<b>TOTAL Use of Digital Resources</b>	<b>2,919</b>	<b>5,674 (+11%)</b>	<b>31,869 (-39%)</b>	<b>52,539 (-31%)</b>	<b>75,722 (+43%)</b>	<b>52,945 (+145%)</b>	<b>21,646 (+23%)</b>

## Total Item Usage

February 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Combined Checkouts of Physical Items	12,667	23,557 (+4%)	153,029 (-3%)	157,645 (+2%)	154,184 (+1%)	152,652 (-1%)	154,856 (-12%)
Combined Use of Digital Resources	2,919	5,674 (+11%)	31,869 (-39%)	52,539 (-31%)	75,722 (+43%)	52,945 (+145%)	21,646 (+23%)
<b>TOTAL Uses of All BDL Items</b>	<b>15,586</b>	<b>29,231 (+5%)</b>	<b>184,898 (-12%)</b>	<b>210,184 (-9%)</b>	<b>229,906 (+12%)</b>	<b>205,597 (+16%)</b>	<b>176,502 (-8%)</b>

## Cataloging

February 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Physical Items Added to the Catalog	1,014	1,815 (-2%)	11,056 (+0%)	11,009 (-1%)	11,091 (+29%)	8,582 (+40%)	6,134 (+1%)
Physical Items Deleted from the Catalog	212	858 (-66%)	10,941 (-55%)	24,366 (+53%)	15,968 (+84%)	8,668 (+40%)	6,186 (+30%)

## Reference Questions

February 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
General Reference Questions in Person	532	1,041 (-8%)	6,641 (-12%)	7,537 (+20%)	6,285 (+124%)	2,806 (-0%)	2,809 (-22%)
Questions via Telephone Calls	324	653 (-19%)	3,866 (-24%)	5,079 (+10%)	4,622 (+60%)	2,885 (+0%)	2,872 (+18%)
Reference Questions Delivered Online	20	49 (+88%)	152 (-35%)	233 (-23%)	304 (+34%)	227 (+77%)	128 (+184%)
In-Person Questions on Computer or Internet Use	588	1,094 (-2%)	7,068 (-3%)	7,285 (+11%)	6,568 (+18%)	5,551 (+36%)	4,076 (+9%)
In-Person Questions about Our Online Databases	14	39 (-37%)	409 (+13%)	363 (+114%)	170 (+85%)	92 (-24%)	121 (-41%)
In-Person Tax Form Questions	152	201 (-38%)	518 (+5%)	493 (+4%)	473 (-18%)	579 (+3%)	560 (+5%)
<b>TOTAL of All Reference Questions</b>	<b>1,630</b>	<b>3,077 (-11%)</b>	<b>18,654 (-11%)</b>	<b>20,990 (+14%)</b>	<b>18,422 (+52%)</b>	<b>12,140 (+15%)</b>	<b>10,566 (-0%)</b>

## Notary Services

Began 9/2017 at Coldwater Only

February 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Patrons Who Used our Free Notary Services	4	11 (+10%)	66 (+371%)	14	0	0	0
Documents Notarized	7	19 (+111%)	67 (+253%)	19	0	0	0

**MeLCat**  
February 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Requests from BDL Patrons for Items at Other MeLCat Libraries	1,123	2,011 (+14%)	10,462 (+20%)	8,699 (+14%)	7,643 (+5%)	7,280 (+9%)	6,708 (-8%)
Requests from BDL Patrons for Items at Other MeLCat Libraries, Actually Fulfilled	1,071	1,924 (+15%)	9,777 (+20%)	8,169 (+15%)	7,112 (+16%)	6,118 (+8%)	5,677 (-10%)
Requests from Other MeLCat Libraries for Items at BDL	1,124	1,724 (+37%)	10,296 (+29%)	7,994 (+13%)	7,096 (+18%)	5,989 (-10%)	6,619 (-33%)
Requests from Other MeLCat Libraries for Items at BDL, Actually Fulfilled	1,046	1,557 (+32%)	9,810 (+25%)	7,867 (+11%)	7,068 (+46%)	4,855 (-10%)	5,400 (-42%)

**Programs Held**  
February 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Juvenile Programs Held	75	136 (+4%)	730 (+1%)	720 (+19%)	604 (+5%)	575 (+19%)	482 (+3%)
Young Adult Programs Held	11	23 (-63%)	338 (+41%)	239 (+47%)	163 (+8%)	151 (+20%)	126 (+157%)
Adult Programs Held	11	23 (+15%)	136 (-7%)	146 (-34%)	220 (+40%)	157 (+26%)	125 (+44%)
Juvenile Summer Reading Events Held	0	0	114 (+20%)	95 (+7%)	89 (+6%)	84 (+8%)	78
Young Adult Summer Reading Events Held	0	0	50 (-12%)	57 (+97%)	29 (-66%)	85 (+183%)	30
Adult Summer Reading Events Held	0	0	3	0	3 (-40%)	5 (+25%)	4
Computer Classes Held	2	2 (-50%)	20 (-9%)	22 (+57%)	14 (-36%)	22 (-8%)	24
<b>TOTAL of All Programs</b>	<b>99</b>	<b>184 (-16%)</b>	<b>1,391 (+9%)</b>	<b>1,279 (+14%)</b>	<b>1,122 (+4%)</b>	<b>1,079 (+24%)</b>	<b>869 (+43%)</b>

**Program Attendance**  
February 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Attendees at Juvenile Programs	1,043	1,979 (-6%)	15,725 (+2%)	15,351 (+48%)	10,371 (+23%)	8,415 (+7%)	7,857 (-11%)
Attendees at Young Adult Programs	113	172 (-65%)	3,218 (-15%)	3,806 (+276%)	1,011 (+14%)	884 (+38%)	641 (+36%)
Attendees at Adult Programs	225	288 (+3%)	1,970 (-0%)	1,979 (-3%)	2,048 (-5%)	2,157 (+65%)	1,310 (+18%)
Attendees at Juvenile Summer Reading Events	0	0	3,864 (+24%)	3,116 (-20%)	3,904 (+56%)	2,499 (-21%)	3,159
Attendees at Young Adult Summer Reading Events	0	0	333 (-50%)	671 (+127%)	295 (+14%)	259 (-16%)	307
Attendees at Adult Summer Reading Events	0	0	85	0	21 (-73%)	77 (-31%)	111
Attendees at Computer Classes	2	2 (-50%)	20 (-5%)	21 (+75%)	12 (-59%)	29 (+4%)	28
<b>TOTAL of All Program Attendance</b>	<b>1,383</b>	<b>2,441 (-15%)</b>	<b>25,215 (+1%)</b>	<b>24,944 (+41%)</b>	<b>17,662 (+23%)</b>	<b>14,320 (+7%)</b>	<b>13,413 (+28%)</b>

## Summer Reading Overview

February 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Juveniles Signed Up for Summer Reading Program	0	0	747 (-35%)	1,153 (+19%)	967 (+13%)	859	0
Young Adults Signed up for Summer Reading Program	0	0	378 (-2%)	385 (+241%)	113 (-64%)	311	0
Adults Signed Up for Summer Reading Program	0	0	248 (+112%)	117 (+36%)	86 (+1%)	85	0
Juveniles who Completed Summer Reading Program	0	0	260 (-50%)	518 (+13%)	459 (-10%)	512	0
Young Adults who Completed Summer Reading Program	0	0	135 (-50%)	268 (+332%)	62 (-49%)	122	0
Adults who Completed Summer Reading Program	0	0	165 (+72%)	96 (+60%)	60 (+7%)	56	0
Juvenile Summer Reading Events Held	0	0	114 (+20%)	95 (+7%)	89 (+6%)	84 (+8%)	78
Young Adult Summer Reading Events Held	0	0	50 (-12%)	57 (+97%)	29 (-66%)	85 (+183%)	30
Adult Summer Reading Events Held	0	0	3	0	3 (-40%)	5 (+25%)	4
Attendees at Juvenile Summer Reading Events	0	0	3,864 (+24%)	3,116 (-20%)	3,904 (+56%)	2,499 (-21%)	3,159
Attendees at Young Adult Summer Reading Events	0	0	333 (-50%)	671 (+127%)	295 (+14%)	259 (-16%)	307
Attendees at Adult Summer Reading Events	0	0	85	0	21 (-73%)	77 (-31%)	111

## Summer Reading Program Signups

February 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Juveniles Signed Up for Summer Reading Program	0	0	747 (-35%)	1,153 (+19%)	967 (+13%)	859	0
Young Adults Signed up for Summer Reading Program	0	0	378 (-2%)	385 (+241%)	113 (-64%)	311	0
Adults Signed Up for Summer Reading Program	0	0	248 (+112%)	117 (+36%)	86 (+1%)	85	0
<b>TOTAL Summer Reading Program Signups</b>	<b>0</b>	<b>0</b>	<b>1,373 (-17%)</b>	<b>1,655 (+42%)</b>	<b>1,166 (-7%)</b>	<b>1,255</b>	<b>0</b>

## Summer Reading Program Completions

February 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Juveniles who Completed Summer Reading Program	0	0	260 (-50%)	518 (+13%)	459 (-10%)	512	0
Young Adults who Completed Summer Reading Program	0	0	135 (-50%)	268 (+332%)	62 (-49%)	122	0
Adults who Completed Summer Reading Program	0	0	165 (+72%)	96 (+60%)	60 (+7%)	56	0
<b>TOTAL Summer Reading Program Completions</b>	<b>0</b>	<b>0</b>	<b>560 (-37%)</b>	<b>882 (+52%)</b>	<b>581 (-16%)</b>	<b>690</b>	<b>0</b>

## Library-Provided Computer Services

February 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
One-hour sessions on Library Wifi	41,063	81,807 (+4%)	465,219 (+9%)	425,714 (+4%)	410,437 (+17%)	351,423 (+18%)	298,098 (+37%)
Desktop, Laptop, and Tablet Computers Available for Public Use	88		89 (+22%)	73	73	73	73
Sessions on Library-Provided Computers	2,297	4,425 (-28%)	45,687 (+3%)	44,181 (+6%)	41,513 (-11%)	46,405 (+6%)	43,756 (-6%)
Hours Library-Provided Computers Used (Tracking Since 2018)	1,536.05	3,069.61 (-1%)	24,701.55	0.00	0.00	0.00	0.00
Desktop, Laptop, and Tablet Computers Available for Staff Use	52		50 (+22%)	41	41	41	41

## Website Stats

February 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Monthly Website Sessions	4,129	8,781 (+23%)	45,594 (-38%)	73,326 (-2%)	75,139 (+3%)	72,706 (+6%)	68,773 (-22%)
Monthly Website Page Views	10,031	21,170 (+22%)	118,634 (-33%)	177,799 (-2%)	182,084 (+7%)	169,630 (+4%)	163,277 (-8%)

## Faxes, Prints, and Sales

February 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Fax Pages Received	4	21 (-74%)	419 (+61%)	260 (+19%)	219 (+27%)	173 (+3%)	168 (+20%)
Fax Pages Sent	662	1,309 (+4%)	9,249 (+138%)	3,879 (+123%)	1,741 (-7%)	1,882 (+39%)	1,353 (+1%)
Free Prints for Job Seekers	225	510 (-17%)	3,631 (+16%)	3,128 (+9%)	2,878 (+23%)	2,335 (-23%)	3,024 (-21%)
Black and White Patron Prints (Tracking Since 6/2016)	6,437	11,405 (-16%)	81,016 (+7%)	75,606 (+113%)	35,561	0	0
Color Patron Prints (Tracking Since 6/2016)	814	1,455 (-2%)	12,285 (+20%)	10,253 (+154%)	4,036	0	0
Flash Drives Sold (Tracking Since 6/2016)	4	5 (-38%)	41 (-27%)	56 (+4%)	54	0	0
Earbuds Sold (Tracking Since 6/2016)	34	70 (-5%)	538 (+29%)	416 (+151%)	166	0	0

## Fines and Fees

Overdue Fines Dropped in 2017

February 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Fines and Fees Payments Received	\$ 260.96	\$ 463.08 (-23%)	\$ 2,412.73 (-68%)	\$ 7,628.31 (-24%)	\$ 10,062.96 (-30%)	\$ 14,448.76 (-3%)	\$ 14,827.36 (-4%)
Outstanding Fines and Fees	\$ 54,472.79		55,850.27 (-34%)	84,232.33 (-63%)	228,102.90 (+3%)	221,076.26 (+5%)	209,842.19 (+4%)

**Debt Collections**  
 Unique Management Services, Inc.  
 Tracking Since 2014

February 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Fine Payments as a Result of Collection Agency's Efforts	\$ 0.00	\$ 0.00	\$ 4,183.45 (+1,727%)	\$ 229.00 (-76%)	\$ 947.13 (+16%)	\$ 818.48 (+1%)	\$ 809.51
Library Materials Returned as a Result of Collection Agency's Efforts	\$ 0.00	\$ 0.00	\$ 462.00 (-48%)	\$ 888.95 (-33%)	\$ 1,317.93 (-2%)	\$ 1,346.89 (-28%)	\$ 1,864.69
What We Paid Collection Agency for Their Services	\$ 60.50	\$ 60.50 (+3%)	\$ 528.66 (-5%)	\$ 558.08 (-45%)	\$ 1,022.23 (-3%)	\$ 1,051.42 (+40%)	\$ 753.88

**Value to Our Service Area**

Visit <https://www.BranchDistrictLibrary.org/value> to learn how we determine these numbers.

February 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Value from Physical Item Checkouts	\$ 150,406.10	\$ 288,035.70 (-1%)	\$ 1,888,907.75 (-12%)	\$ 2,135,671.28 (+0%)	\$ 2,132,387.79 (-2%)	\$ 2,167,140.68 (+0%)	\$ 2,167,024.48 (-9%)
Value from Attending Programs (Tracking Since 1/2018)	\$ 6,915.00	\$ 12,205.00 (-14%)	\$ 125,795.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Value from Fax Service (Tracking Since 1/2018)	\$ 666.00	\$ 1,330.00 (-0%)	\$ 9,668.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Value from Employment Prints (Tracking Since 1/2018)	\$ 33.75	\$ 76.50 (-16%)	\$ 544.65	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Value from Notary Services (Tracking Since 1/2018)	\$ 20.00	\$ 55.00 (+10%)	\$ 330.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Value from Digital Services (Tracking Since 1/2018)	\$ 11,676.00	\$ 22,696.00 (+11%)	\$ 127,476.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Value from Using Library Computers (Tracking Since 1/2018)	\$ 4,608.15	\$ 9,208.83 (-1%)	\$ 74,104.66	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Value from Using Library Wifi (Tracking Since 1/2018)	\$ 2,874.41	\$ 5,726.49 (+4%)	\$ 32,565.33	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
<b>TOTAL Value of Free Library Services</b>	<b>\$ 177,199.41</b>	<b>\$ 339,333.52 (-1%)</b>	<b>\$ 2,259,391.39 (+6%)</b>	<b>\$ 2,135,671.28 (+0%)</b>	<b>\$ 2,132,387.79 (-2%)</b>	<b>\$ 2,167,140.68 (+0%)</b>	<b>\$ 2,167,024.48 (-9%)</b>

## Materials Expenditures

Tracking since 2018

February 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Amount Spent on Books	\$ 9,009.82	\$ 16,626.12 (+42%)	\$ 93,763.50	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Amount Spent on Periodicals	\$ 0.00	\$ 217.00 (-61%)	\$ 7,085.59	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Amount Spent on Audiovisual Materials	\$ 1,167.46	\$ 2,948.44 (-1%)	\$ 17,998.47	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Amount Spent on Digital Resources	\$ 3,137.94	\$ 6,889.94 (-1%)	\$ 43,798.90	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
<b>TOTAL Spent on All Library Materials</b>	<b>\$ 13,315.22</b>	<b>\$ 26,681.50 (+20%)</b>	<b>\$ 162,646.46</b>	<b>\$ 0.00</b>	<b>\$ 0.00</b>	<b>\$ 0.00</b>	<b>\$ 0.00</b>

## Other Expenditures

Tracking since 2018

February 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Total Materials Expenditures	\$ 13,315.22	\$ 26,681.50 (+20%)	\$ 162,646.46	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Total Staff Expenditures	\$ 115,965.86	\$ 241,715.01 (+1%)	\$ 1,469,560.33	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Expenditures in other categories	\$ 23,761.58	\$ 43,256.16 (-29%)	\$ 422,747.74	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
<b>TOTAL Expenditures in all Categories</b>	<b>\$ 153,042.66</b>	<b>\$ 311,652.67 (-3%)</b>	<b>\$ 2,054,954.53</b>	<b>\$ 0.00</b>	<b>\$ 0.00</b>	<b>\$ 0.00</b>	<b>\$ 0.00</b>

## Staffing

February 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Total BDL Staff	40	40 (avg) (+3%)	40 (avg) (+5%)	37 (avg) (+9%)	34 (avg) (+17%)	29 (avg) (-3%)	30 (avg) (-6%)
BDL Staff with MLS Degree	6	6 (avg)	6 (avg) (+20%)	5 (avg) (+150%)	3 (avg)	2 (avg)	2 (avg) (-33%)
Worked Full-Time Equivalents	27.92	28.24 (avg) (+4%)	26.92 (avg) (+8%)	24.91 (avg) (+41%)	17.90 (avg) (+13%)	15.75 (avg) (-6%)	16.81 (avg) (-16%)
Hours of Specialized Training for Staff (Tracking Since 1/2019)	55	58	0	0	0	0	0
Hours Volunteers Worked at the Library (Tracking Since 1/2019)	2	4	0	0	0	0	0

## Outreach Services

Began 2018

February 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Number of Patrons Served by Outreach Services	5	18 (+13%)	76 (+2,433%)	3	0	0	0
Number of Items Delivered to Outreach Patrons	13	43 (-68%)	606 (+2,231%)	26	0	0	0

## Heritage Room

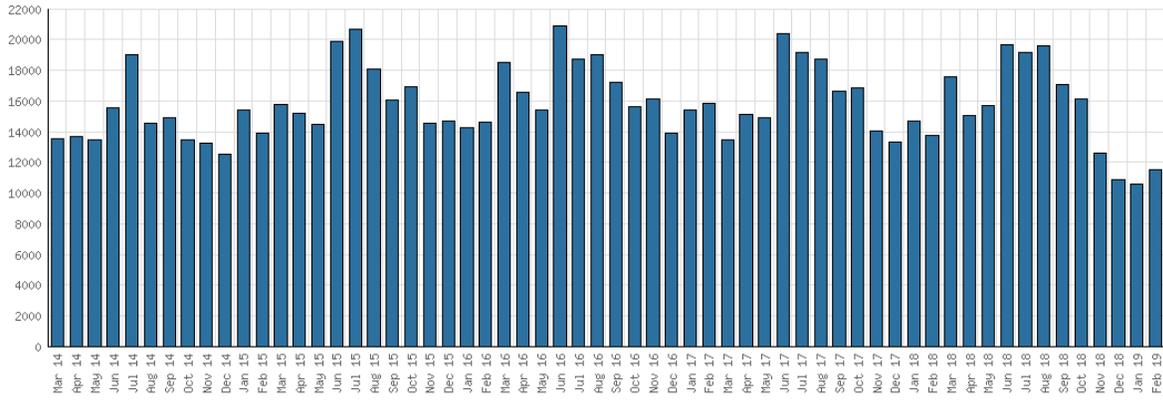
Stats part of Coldwater Branch totals above; shown here for convenience.

February 2019

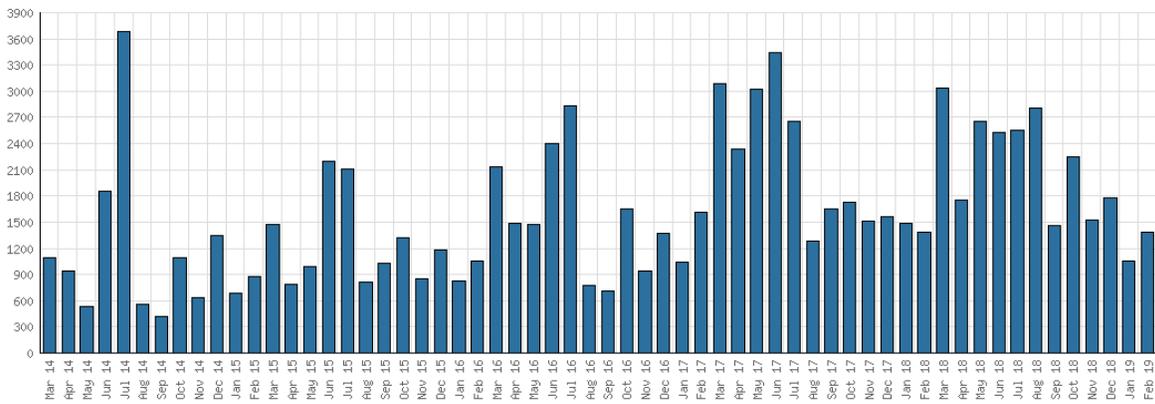
	Heritage Room	YTD	Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
<b>Heritage Room Attendance</b>	17	60 (-52%)	736 (+12%)	658 (-7%)	705 (+51%)	468 (+50%)	312
<b>In-Person Reference Questions</b>	20	54 (-51%)	708 (+29%)	550 (+664%)	72 (+140%)	30 (-27%)	41 (+71%)
<b>Reference Telephone Calls</b>	17	31 (-48%)	277 (-36%)	433 (+15%)	376 (+83%)	206 (+145%)	84
<b>Online Reference Questions</b>	8	13 (-24%)	60 (-5%)	63 (-24%)	83 (+8%)	77 (+79%)	43

**Selected Graphs**  
5-year Monthly Trends

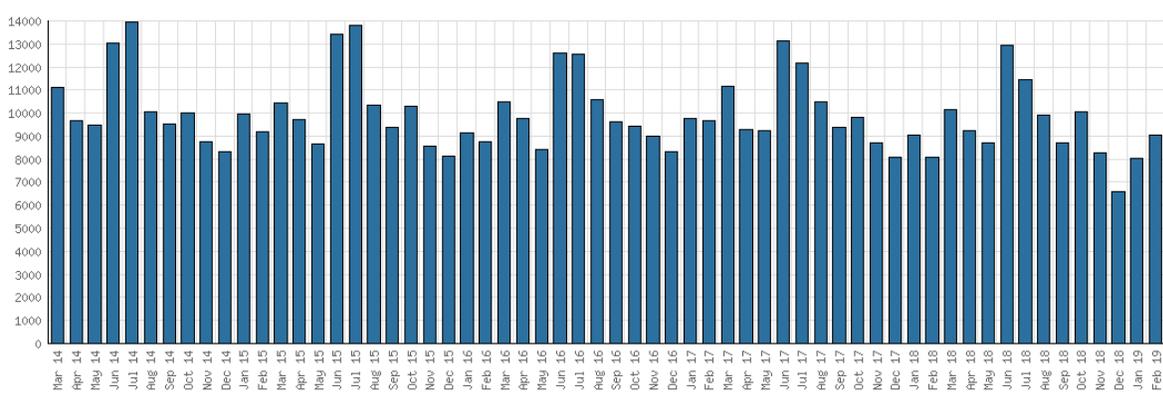
**District Attendance**



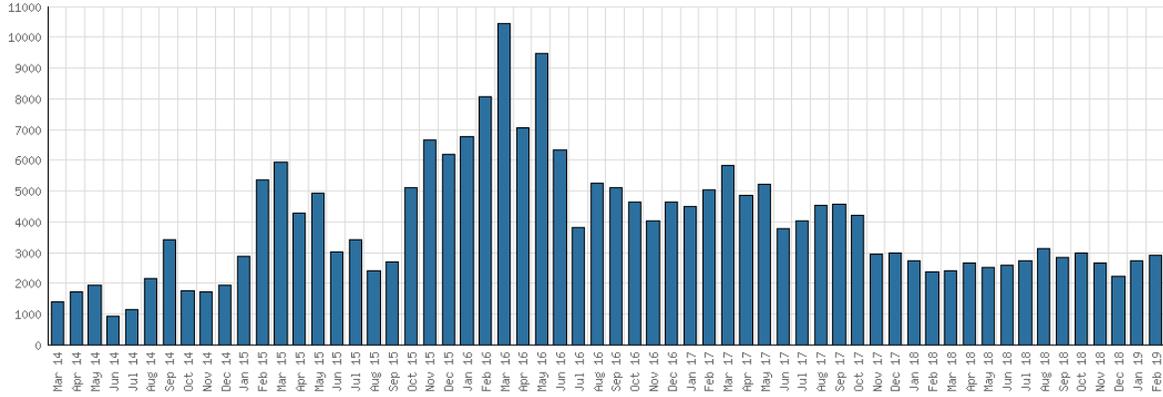
**District Program Attendance**



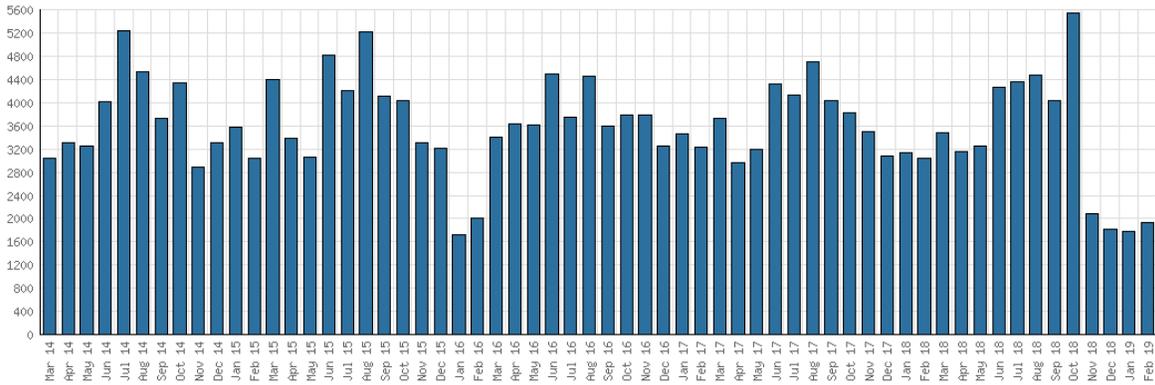
**District Physical Checkouts**



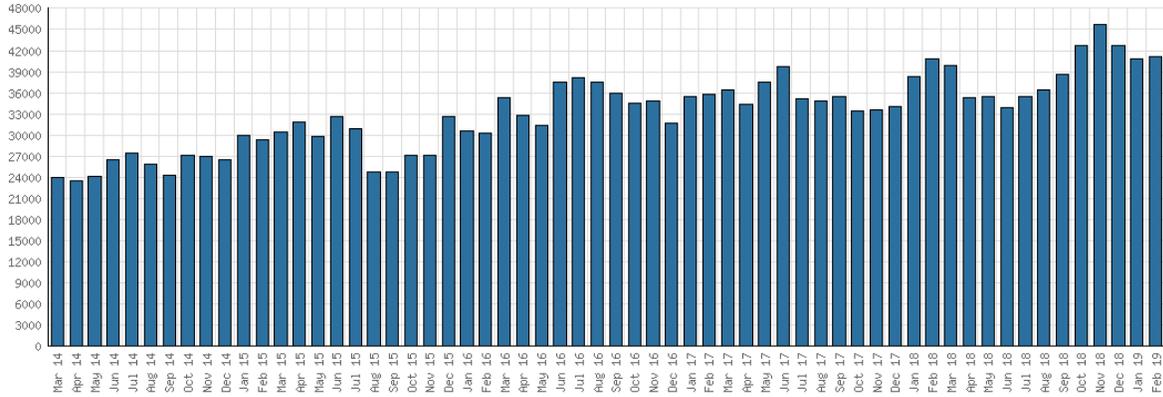
District Digital Usage



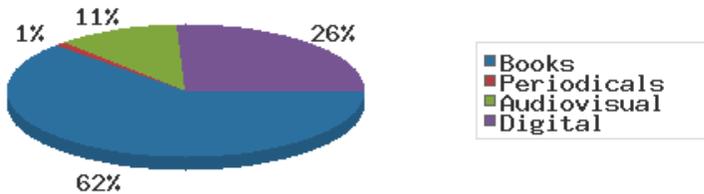
District Use of Library-Provided Computers



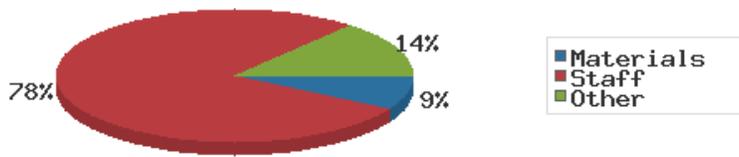
District One-Hour Sessions on Library Wifi



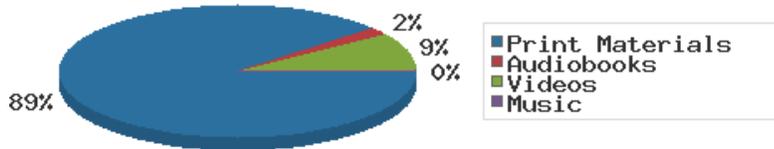
Year-to-Date Materials Expenditures



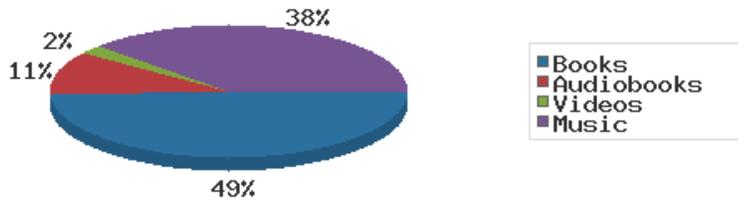
YTD Expenditures in all Categories



Physical Collection



Digital Collection



YTD Usage Breakdown of Digital Services

