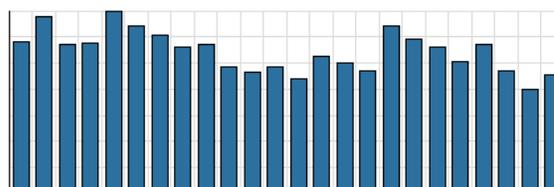


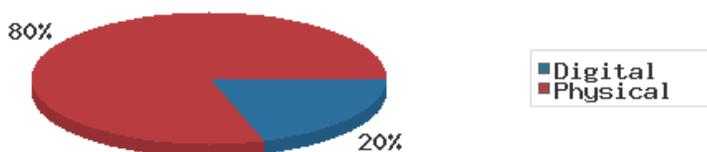
Monthly Stats Brief Narrative

Through January 2019, the number of patrons entering our buildings decreased system-wide compared to this same time year-to-date the previous year. Combined physical and digital use of library materials somewhat decreased year-to-date compared to 2018. About 9% of our registered cardholders checked out a physical item this past month, while about 3% of registered cardholders checked out a digital item.

District Total Checkouts Over 24 Months



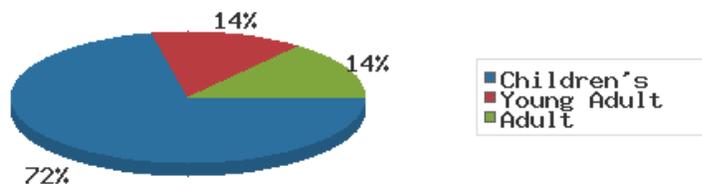
Digital vs. Physical Circulation YTD



Digital usage has comprised about 20% of total materials use year-to-date through January 2019, and digital usage stayed about the same from this time in 2018.

In January 2019, BDL patrons saved \$137,629.60 by checking out 10,890 physical items from the library. Our programming for all ages and our digital services further increase the library's value to the community, bringing the total estimated value to \$162,134.11.

Programs Offered in 2019 YTD



Compared to this time year-to-date 2018, the number of programs BDL offered has decreased. Attendance at programs decreased over this same period.

See the full statistical report, starting on the next page, for details and more graphs. The most up-to-date stats are always available online and interactive at <https://www.BranchDistrictLibrary.org/stats>.

Attendance

January 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Attendance	10,598	10,598 (-28%)	191,866 (-1%)	193,922 (-4%)	200,991 (+3%)	195,735 (+17%)	167,414 (-2%)
Hours Open	884.00	884.00 (-14%)	12,208.00 (+12%)	10,869.15 (-0%)	10,877.50 (+25%)	8,703.00 (+61%)	5,395.00 (+3%)
Number of Hours Scheduled Open Each Week (Tracking Since 1/2018)	251.00		255.00	0.00	0.00	0.00	0.00

Patrons

January 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Population in our Service Area (Tracking Since 2018)	44,926		44,926	0	0	0	0
Library Card Holders	20,216		20,166 (-21%)	25,685 (+3%)	24,899 (+4%)	23,974 (+5%)	22,879 (+5%)
Patrons Who Checked Out a Physical Item	1,910		1,896 (+0%)	1,887 (-7%)	2,030 (-2%)	2,069 (-2%)	2,109 (-10%)
New Library Card Holders Added	51	51 (+4%)	1,021 (+21%)	844 (-15%)	989 (-9%)	1,086 (-22%)	1,390 (+22%)
In-House Holds Filled for Our Library Card Holders	818	818 (-15%)	10,987 (-6%)	11,650 (+12%)	10,407 (+2%)	10,225 (+7%)	9,546 (-16%)
Active Hoopla Users (Began 2016)	294		262 (+39%)	189 (+47%)	129	0	0
Active OverDrive Users	216		197 (+26%)	156 (+16%)	134 (-7%)	144 (+7%)	134 (+20%)

Physical Collection

Tracking Item-Type Breakdown Since 8/2017

January 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Physical Books and All other Print Materials in the Catalog	100,387		100,253 (-0%)	100,293	0	0	0
Physical Audiobooks in the Catalog	1,874		1,881 (+2%)	1,852	0	0	0
Physical Video Materials in the Catalog	10,605		10,579 (+1%)	10,519	0	0	0
Physical Music Recordings in the Catalog	337		337 (-2%)	345	0	0	0
TOTAL Physical Items in the Catalog	113,203		113,050 (+0%)	113,009 (-11%)	126,407 (-4%)	131,432 (+1%)	130,210 (+1%)

Digital Collection

Tracking Since 8/2017

January 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Ebooks in All Digital Collections	311,685		306,595 (+33%)	230,178	0	0	0
Audiobooks in All Digital Collections	70,664		71,995 (+36%)	52,833	0	0	0
Video Materials in All Digital Collections	14,639		14,229 (-10%)	15,767	0	0	0
Music Recordings in All Digital Collections	241,835		239,705 (-14%)	280,259	0	0	0
TOTAL of All Digital Collections	638,823		632,524 (+9%)	579,037	0	0	0

Total Collection

Tracking Since 8/2017

January 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Combined Physical Items	113,203		113,050 (+0%)	113,009 (-11%)	126,407 (-4%)	131,432 (+1%)	130,210 (+1%)
Combined Digital Collections	638,823		632,524 (+9%)	579,037	0	0	0
TOTAL of all Collections	752,026		745,574 (+8%)	692,046 (+447%)	126,407 (-4%)	131,432 (+1%)	130,210 (+1%)

Use of Physical Items

January 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Checkouts of Cataloged Items	8,036	8,036 (-11%)	113,128 (-6%)	120,916 (+2%)	118,595 (-3%)	121,841 (-1%)	123,074 (-11%)
Renewals of Cataloged Items	1,028	1,028 (+6%)	13,607 (-8%)	14,804 (-4%)	15,480 (+0%)	15,434 (-4%)	16,044 (-2%)
Items Used in the Library But Not Checked Out	236	236 (+51%)	2,803 (-8%)	3,050 (+126%)	1,351 (+7,011%)	19 (-68%)	60
Checkouts of Uncataloged Items	226	226 (-31%)	3,904 (+38%)	2,839 (-38%)	4,578 (+4%)	4,385 (-5%)	4,601 (-8%)
Requests from BDL Patrons for Items at Other MeLCat Libraries, Actually Fulfilled	853	853	9,777 (+20%)	8,169 (+15%)	7,112 (+16%)	6,118 (+8%)	5,677 (-10%)
Requests from Other MeLCat Libraries for Items at BDL, Actually Fulfilled	511	511	9,810 (+25%)	7,867 (+11%)	7,068 (+46%)	4,855 (-10%)	5,400 (-42%)
TOTAL Use of Physical Items	10,890	10,890 (-8%)	153,029 (-3%)	157,645 (+2%)	154,184 (+1%)	152,652 (-1%)	154,856 (-12%)

Use of Digital Resources

January 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
OverDrive Checkouts	939	939 (+45%)	9,501 (+21%)	7,823 (+4%)	7,502 (+2%)	7,380 (+12%)	6,615 (+17%)
Hoopla Checkouts (Began 2016)	1,097	1,097 (+4%)	12,796 (+20%)	10,669 (+96%)	5,432	0	0
All Other Digital Services	719	719 (-30%)	9,572 (-72%)	34,047 (-46%)	62,788 (+38%)	45,565 (+203%)	15,031 (+26%)
TOTAL Use of Digital Resources	2,755	2,755 (+1%)	31,869 (-39%)	52,539 (-31%)	75,722 (+43%)	52,945 (+145%)	21,646 (+23%)

Total Item Usage

January 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Combined Checkouts of Physical Items	10,890	10,890 (-8%)	153,029 (-3%)	157,645 (+2%)	154,184 (+1%)	152,652 (-1%)	154,856 (-12%)
Combined Use of Digital Resources	2,755	2,755 (+1%)	31,869 (-39%)	52,539 (-31%)	75,722 (+43%)	52,945 (+145%)	21,646 (+23%)
TOTAL Uses of All BDL Items	13,645	13,645 (-6%)	184,898 (-12%)	210,184 (-9%)	229,906 (+12%)	205,597 (+16%)	176,502 (-8%)

Cataloging

January 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Physical Items Added to the Catalog	801	801 (-2%)	11,056 (+0%)	11,009 (-1%)	11,091 (+29%)	8,582 (+40%)	6,134 (+1%)
Physical Items Deleted from the Catalog	646	646 (-60%)	10,941 (-55%)	24,366 (+53%)	15,968 (+84%)	8,668 (+40%)	6,186 (+30%)

Reference Questions

January 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
General Reference Questions in Person	509	509 (-17%)	6,641 (-12%)	7,537 (+20%)	6,285 (+124%)	2,806 (-0%)	2,809 (-22%)
Questions via Telephone Calls	329	329 (-27%)	3,866 (-24%)	5,079 (+10%)	4,622 (+60%)	2,885 (+0%)	2,872 (+18%)
Reference Questions Delivered Online	29	29 (+222%)	152 (-35%)	233 (-23%)	304 (+34%)	227 (+77%)	128 (+184%)
In-Person Questions on Computer or Internet Use	506	506 (-17%)	7,068 (-3%)	7,285 (+11%)	6,568 (+18%)	5,551 (+36%)	4,076 (+9%)
In-Person Questions about Our Online Databases	25	25 (-4%)	409 (+13%)	363 (+114%)	170 (+85%)	92 (-24%)	121 (-41%)
In-Person Tax Form Questions	49	49 (-42%)	518 (+5%)	493 (+4%)	473 (-18%)	579 (+3%)	560 (+5%)
TOTAL of All Reference Questions	1,447	1,447 (-20%)	18,654 (-11%)	20,990 (+14%)	18,422 (+52%)	12,140 (+15%)	10,566 (-0%)

Notary Services

Began 9/2017 at Coldwater Only

January 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Patrons Who Used our Free Notary Services	7	7 (+250%)	66 (+371%)	14	0	0	0
Documents Notarized	12	12 (+500%)	67 (+253%)	19	0	0	0

MeLCat

January 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Requests from BDL Patrons for Items at Other MeLCat Libraries	888	888	10,462 (+20%)	8,699 (+14%)	7,643 (+5%)	7,280 (+9%)	6,708 (-8%)
Requests from BDL Patrons for Items at Other MeLCat Libraries, Actually Fulfilled	853	853	9,777 (+20%)	8,169 (+15%)	7,112 (+16%)	6,118 (+8%)	5,677 (-10%)
Requests from Other MeLCat Libraries for Items at BDL	600	600	10,296 (+29%)	7,994 (+13%)	7,096 (+18%)	5,989 (-10%)	6,619 (-33%)
Requests from Other MeLCat Libraries for Items at BDL, Actually Fulfilled	511	511	9,810 (+25%)	7,867 (+11%)	7,068 (+46%)	4,855 (-10%)	5,400 (-42%)

Programs Held

January 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Juvenile Programs Held	61	61 (-2%)	730 (+1%)	720 (+19%)	604 (+5%)	575 (+19%)	482 (+3%)
Young Adult Programs Held	12	12 (-56%)	338 (+41%)	239 (+47%)	163 (+8%)	151 (+20%)	126 (+157%)
Adult Programs Held	12	12 (+71%)	136 (-7%)	146 (-34%)	220 (+40%)	157 (+26%)	125 (+44%)
Juvenile Summer Reading Events Held	0	0	114 (+20%)	95 (+7%)	89 (+6%)	84 (+8%)	78
Young Adult Summer Reading Events Held	0	0	50 (-12%)	57 (+97%)	29 (-66%)	85 (+183%)	30
Adult Summer Reading Events Held	0	0	3	0	3 (-40%)	5 (+25%)	4
Computer Classes Held	0	0	20 (-9%)	22 (+57%)	14 (-36%)	22 (-8%)	24
TOTAL of All Programs	85	85 (-13%)	1,391 (+9%)	1,279 (+14%)	1,122 (+4%)	1,079 (+24%)	869 (+43%)

Program Attendance

January 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Attendees at Juvenile Programs	936	936 (-9%)	15,725 (+2%)	15,351 (+48%)	10,371 (+23%)	8,415 (+7%)	7,857 (-11%)
Attendees at Young Adult Programs	59	59 (-79%)	3,218 (-15%)	3,806 (+276%)	1,011 (+14%)	884 (+38%)	641 (+36%)
Attendees at Adult Programs	63	63 (-66%)	1,970 (-0%)	1,979 (-3%)	2,048 (-5%)	2,157 (+65%)	1,310 (+18%)
Attendees at Juvenile Summer Reading Events	0	0	3,864 (+24%)	3,116 (-20%)	3,904 (+56%)	2,499 (-21%)	3,159
Attendees at Young Adult Summer Reading Events	0	0	333 (-50%)	671 (+127%)	295 (+14%)	259 (-16%)	307
Attendees at Adult Summer Reading Events	0	0	85	0	21 (-73%)	77 (-31%)	111
Attendees at Computer Classes	0	0	20 (-5%)	21 (+75%)	12 (-59%)	29 (+4%)	28
TOTAL of All Program Attendance	1,058	1,058 (-29%)	25,215 (+1%)	24,944 (+41%)	17,662 (+23%)	14,320 (+7%)	13,413 (+28%)

Summer Reading Overview

January 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Juveniles Signed Up for Summer Reading Program	0	0	747 (-35%)	1,153 (+19%)	967 (+13%)	859	0
Young Adults Signed up for Summer Reading Program	0	0	378 (-2%)	385 (+241%)	113 (-64%)	311	0
Adults Signed Up for Summer Reading Program	0	0	248 (+112%)	117 (+36%)	86 (+1%)	85	0
Juveniles who Completed Summer Reading Program	0	0	260 (-50%)	518 (+13%)	459 (-10%)	512	0
Young Adults who Completed Summer Reading Program	0	0	135 (-50%)	268 (+332%)	62 (-49%)	122	0
Adults who Completed Summer Reading Program	0	0	165 (+72%)	96 (+60%)	60 (+7%)	56	0
Juvenile Summer Reading Events Held	0	0	114 (+20%)	95 (+7%)	89 (+6%)	84 (+8%)	78
Young Adult Summer Reading Events Held	0	0	50 (-12%)	57 (+97%)	29 (-66%)	85 (+183%)	30
Adult Summer Reading Events Held	0	0	3	0	3 (-40%)	5 (+25%)	4
Attendees at Juvenile Summer Reading Events	0	0	3,864 (+24%)	3,116 (-20%)	3,904 (+56%)	2,499 (-21%)	3,159
Attendees at Young Adult Summer Reading Events	0	0	333 (-50%)	671 (+127%)	295 (+14%)	259 (-16%)	307
Attendees at Adult Summer Reading Events	0	0	85	0	21 (-73%)	77 (-31%)	111

Summer Reading Program Signups

January 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Juveniles Signed Up for Summer Reading Program	0	0	747 (-35%)	1,153 (+19%)	967 (+13%)	859	0
Young Adults Signed up for Summer Reading Program	0	0	378 (-2%)	385 (+241%)	113 (-64%)	311	0
Adults Signed Up for Summer Reading Program	0	0	248 (+112%)	117 (+36%)	86 (+1%)	85	0
TOTAL Summer Reading Program Signups	0	0	1,373 (-17%)	1,655 (+42%)	1,166 (-7%)	1,255	0

Summer Reading Program Completions

January 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Juveniles who Completed Summer Reading Program	0	0	260 (-50%)	518 (+13%)	459 (-10%)	512	0
Young Adults who Completed Summer Reading Program	0	0	135 (-50%)	268 (+332%)	62 (-49%)	122	0
Adults who Completed Summer Reading Program	0	0	165 (+72%)	96 (+60%)	60 (+7%)	56	0
TOTAL Summer Reading Program Completions	0	0	560 (-37%)	882 (+52%)	581 (-16%)	690	0

Library-Provided Computer Services

January 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
One-hour sessions on Library Wifi	40,744	40,744 (+7%)	465,219 (+9%)	425,714 (+4%)	410,437 (+17%)	351,423 (+18%)	298,098 (+37%)
Computers Available for Public Use	89		89 (+22%)	73	73	73	73
Sessions on Library-Provided Computers	2,128	2,128 (-32%)	45,687 (+3%)	44,181 (+6%)	41,513 (-11%)	46,405 (+6%)	43,756 (-6%)
Hours Library-Provided Computers Used (Tracking Since 2018)	1,533.56	1,533.56 (-2%)	24,701.55	0.00	0.00	0.00	0.00
Computers Available for Staff Use	50		50 (+22%)	41	41	41	41

Website Stats

January 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Monthly Website Sessions	4,652	4,652 (+13%)	45,594 (-38%)	73,326 (-2%)	75,139 (+3%)	72,706 (+6%)	68,773 (-22%)
Monthly Website Page Views	11,139	11,139 (+17%)	118,634 (-33%)	177,799 (-2%)	182,084 (+7%)	169,630 (+4%)	163,277 (-8%)

Faxes, Prints, and Sales

January 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Fax Pages Received	17	17 (-66%)	419 (+61%)	260 (+19%)	219 (+27%)	173 (+3%)	168 (+20%)
Fax Pages Sent	647	647 (-1%)	9,249 (+138%)	3,879 (+123%)	1,741 (-7%)	1,882 (+39%)	1,353 (+1%)
Free Prints for Job Seekers	285	285 (-19%)	3,631 (+16%)	3,128 (+9%)	2,878 (+23%)	2,335 (-23%)	3,024 (-21%)
Black and White Patron Prints (Tracking Since 6/2016)	4,968	4,968 (-27%)	81,016 (+7%)	75,606 (+113%)	35,561	0	0
Color Patron Prints (Tracking Since 6/2016)	641	641 (-25%)	12,285 (+20%)	10,253 (+154%)	4,036	0	0
Flash Drives Sold (Tracking Since 6/2016)	1	1 (-67%)	41 (-27%)	56 (+4%)	54	0	0
Earbuds Sold (Tracking Since 6/2016)	36	36 (-5%)	538 (+29%)	416 (+151%)	166	0	0

Fines and Fees

Overdue Fines Dropped in 2017

January 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Fines and Fees Payments Received	\$ 202.12	\$ 202.12 (-51%)	\$ 2,412.73 (-68%)	\$ 7,628.31 (-24%)	\$ 10,062.96 (-30%)	\$ 14,448.76 (-3%)	\$ 14,827.36 (-4%)
Outstanding Fines and Fees	\$ 54,905.42		55,850.27 (-34%)	84,232.33 (-63%)	228,102.90 (+3%)	221,076.26 (+5%)	209,842.19 (+4%)

Debt Collections
 Unique Management Services, Inc.
 Tracking Since 2014

January 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
			Fine Payments as a Result of Collection Agency's Efforts	\$ 0.00	\$ 0.00	\$ 4,183.45 (+1,727%)	\$ 229.00 (-76%)
Library Materials Returned as a Result of Collection Agency's Efforts	\$ 0.00	\$ 0.00	\$ 462.00 (-48%)	\$ 888.95 (-33%)	\$ 1,317.93 (-2%)	\$ 1,346.89 (-28%)	\$ 1,864.69
What We Paid Collection Agency for Their Services	\$ 0.00	\$ 0.00	\$ 528.66 (-5%)	\$ 558.08 (-45%)	\$ 1,022.23 (-3%)	\$ 1,051.42 (+40%)	\$ 753.88

Value to Our Service Area

Visit <https://www.BranchDistrictLibrary.org/value>
 to learn how we determine these numbers.

January 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
			Value from Physical Item Checkouts	\$ 137,629.60	\$ 137,629.60 (-11%)	\$ 1,888,907.75 (-12%)	\$ 2,135,671.28 (+0%)
Value from Attending Programs (Tracking Since 1/2018)	\$ 5,290.00	\$ 5,290.00 (-26%)	\$ 125,795.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Value from Fax Service (Tracking Since 1/2018)	\$ 664.00	\$ 664.00 (-6%)	\$ 9,668.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Value from Employment Prints (Tracking Since 1/2018)	\$ 42.75	\$ 42.75 (-19%)	\$ 544.65	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Value from Notary Services (Tracking Since 1/2018)	\$ 35.00	\$ 35.00 (+250%)	\$ 330.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Value from Digital Services (Tracking Since 1/2018)	\$ 11,020.00	\$ 11,020.00 (+1%)	\$ 127,476.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Value from Using Library Computers (Tracking Since 1/2018)	\$ 4,600.68	\$ 4,600.68 (-2%)	\$ 74,104.66	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Value from Using Library Wifi (Tracking Since 1/2018)	\$ 2,852.08	\$ 2,852.08 (+7%)	\$ 32,565.33	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
TOTAL Value of Free Library Services	\$ 162,134.11	\$ 162,134.11 (-10%)	\$ 2,259,391.39 (+6%)	\$ 2,135,671.28 (+0%)	\$ 2,132,387.79 (-2%)	\$ 2,167,140.68 (+0%)	\$ 2,167,024.48 (-9%)

Materials Expenditures

Tracking since 2018

January 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Amount Spent on Books	\$ 7,616.30	\$ 7,616.30 (+117%)	\$ 93,763.50	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Amount Spent on Periodicals	\$ 217.00	\$ 217.00 (+27%)	\$ 7,085.59	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Amount Spent on Audiovisual Materials	\$ 1,780.98	\$ 1,780.98 (+158%)	\$ 17,998.47	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Amount Spent on Digital Resources	\$ 3,752.00	\$ 3,752.00 (+510%)	\$ 43,798.90	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
TOTAL Spent on All Library Materials	\$ 13,366.28	\$ 13,366.28 (+168%)	\$ 162,646.46	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

Other Expenditures

Tracking since 2018

January 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Total Materials Expenditures	\$ 13,366.28	\$ 13,366.28 (+168%)	\$ 162,646.46	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Total Staff Expenditures	\$ 125,749.15	\$ 125,749.15 (+2%)	\$ 1,469,560.33	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Expenditures in other categories	\$ 19,494.58	\$ 19,494.58 (-25%)	\$ 422,747.74	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
TOTAL Expenditures in all Categories	\$ 158,610.01	\$ 158,610.01 (+3%)	\$ 2,054,954.53	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

Staffing

January 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Total BDL Staff	40	40 (avg) (+3%)	40 (avg) (+5%)	37 (avg) (+9%)	34 (avg) (+17%)	29 (avg) (-3%)	30 (avg) (-6%)
BDL Staff with MLS Degree	6	6 (avg)	6 (avg) (+20%)	5 (avg) (+150%)	3 (avg)	2 (avg)	2 (avg) (-33%)
Worked Full-Time Equivalents	28.57	28.57 (avg) (+12%)	26.92 (avg) (+8%)	24.91 (avg) (+41%)	17.90 (avg) (+13%)	15.75 (avg) (-6%)	16.81 (avg) (-16%)
Hours of Specialized Training for Staff (Tracking Since 1/2019)	3	3	0	0	0	0	0
Hours Volunteers Worked at the Library (Tracking Since 1/2019)	2	2	0	0	0	0	0

Outreach Services

Began 2018

January 2019

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Number of Patrons Served by Outreach Services	13	13 (+30%)	76 (+2,433%)	3	0	0	0
Number of Items Delivered to Outreach Patrons	30	30 (-64%)	606 (+2,231%)	26	0	0	0

Heritage Room

Stats part of Coldwater Branch totals above; shown here for convenience.

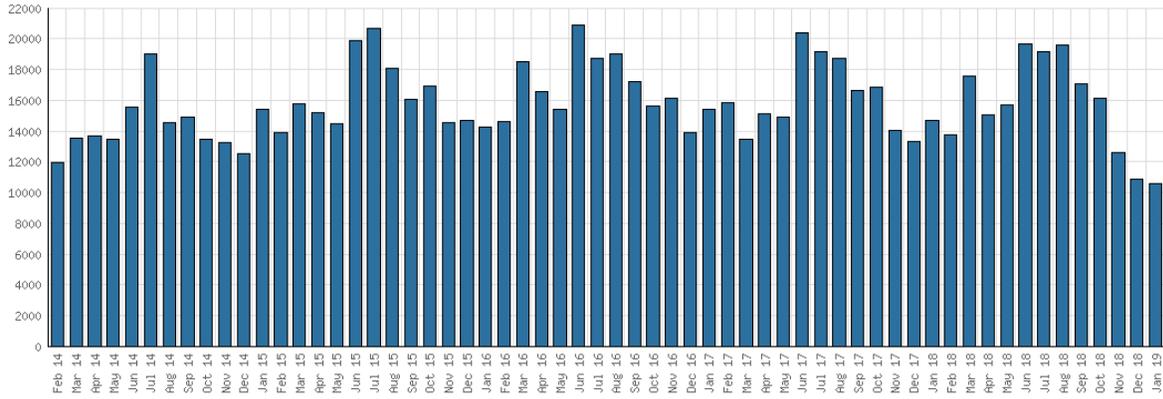
January 2019

	Heritage Room	YTD	Year End (Year-over-Year Change)				
			2018	2017	2016	2015	2014
Heritage Room Attendance	43	43 (-39%)	736 (+12%)	658 (-7%)	705 (+51%)	468 (+50%)	312
In-Person Reference Questions	34	34 (-39%)	708 (+29%)	550 (+664%)	72 (+140%)	30 (-27%)	41 (+71%)
Reference Telephone Calls	14	14 (-60%)	277 (-36%)	433 (+15%)	376 (+83%)	206 (+145%)	84
Online Reference Questions	5	5 (-17%)	60 (-5%)	63 (-24%)	83 (+8%)	77 (+79%)	43

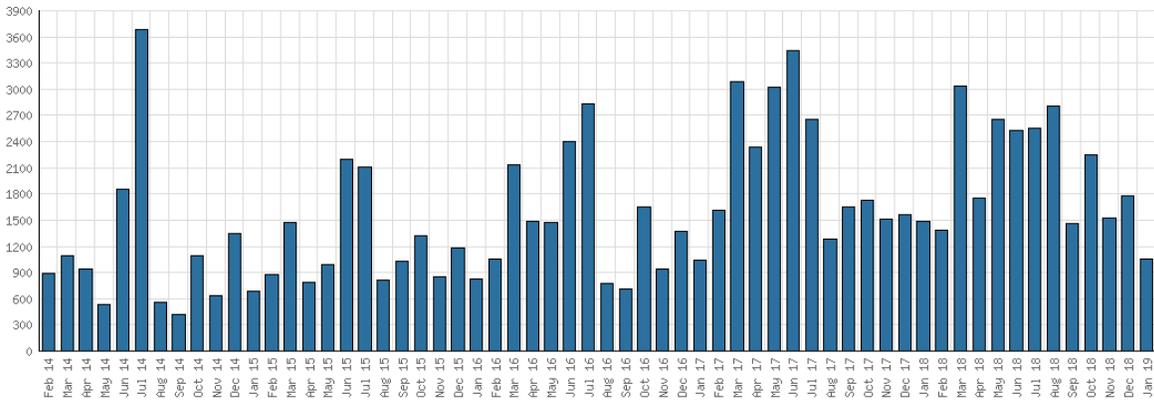
Selected Graphs

5-year Monthly Trends

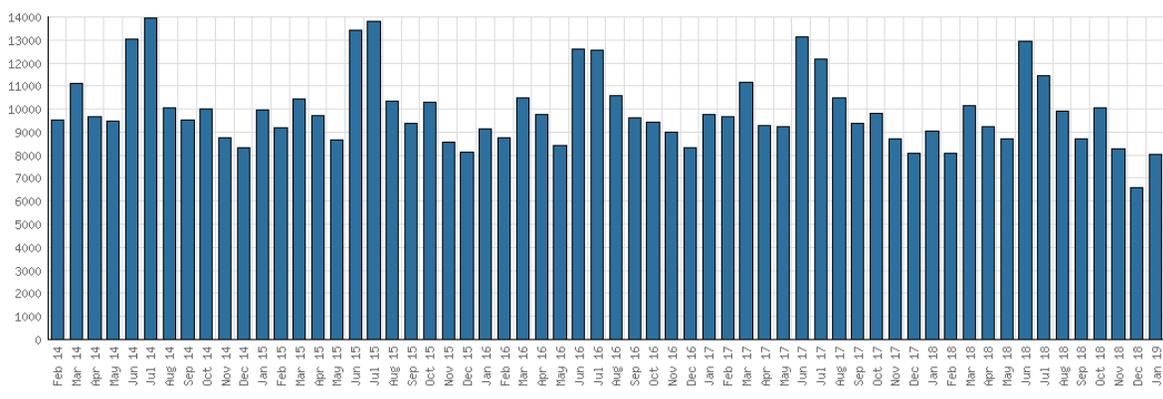
District Attendance



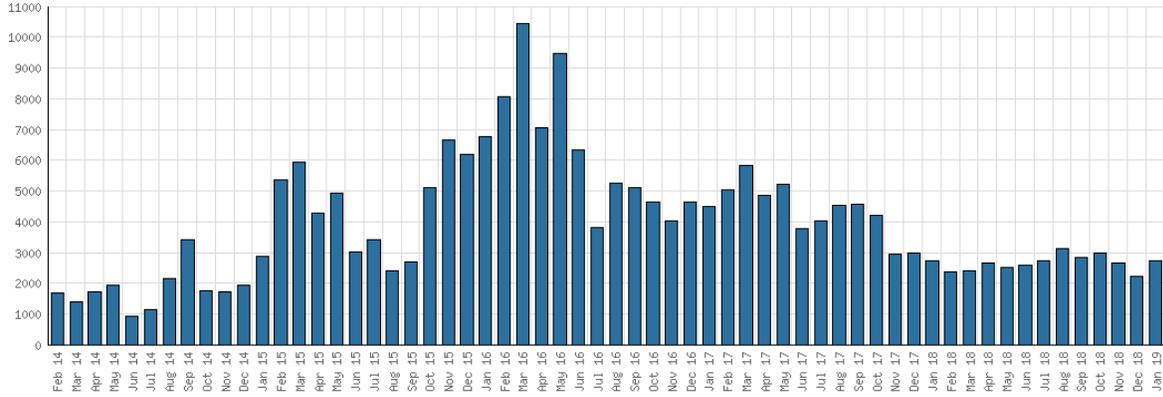
District Program Attendance



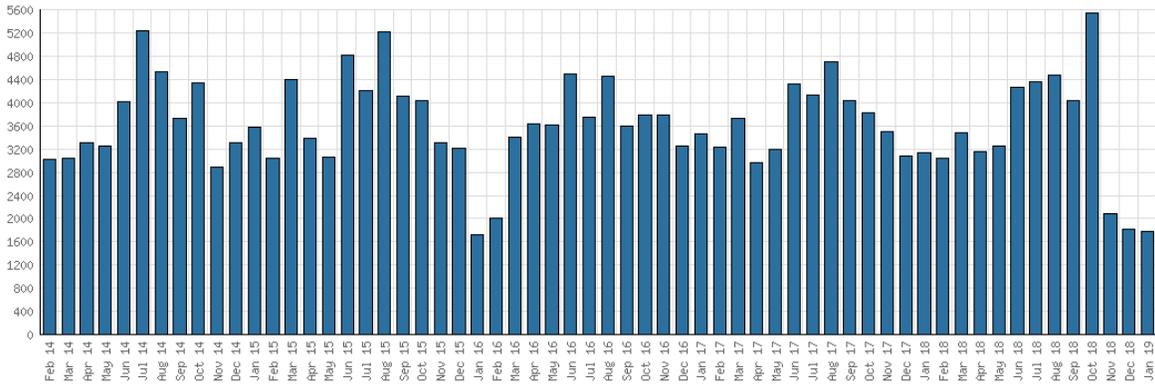
District Physical Checkouts



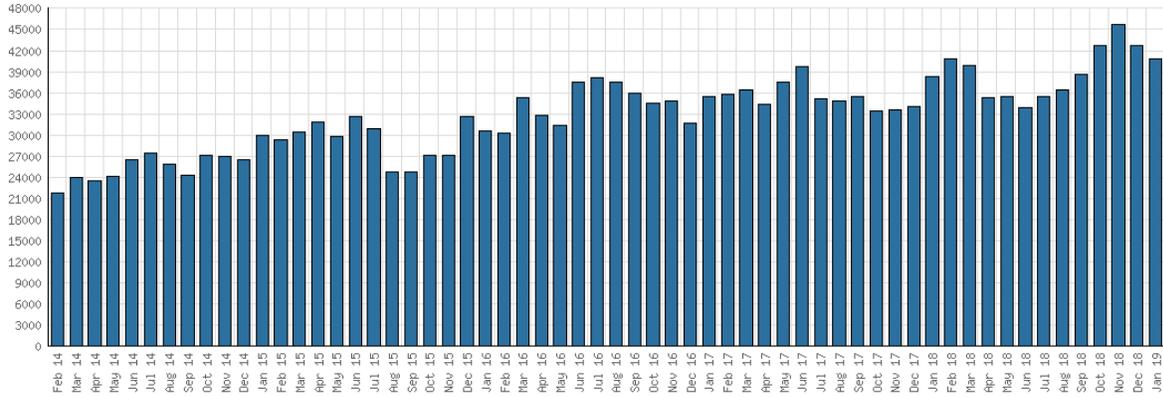
District Digital Usage



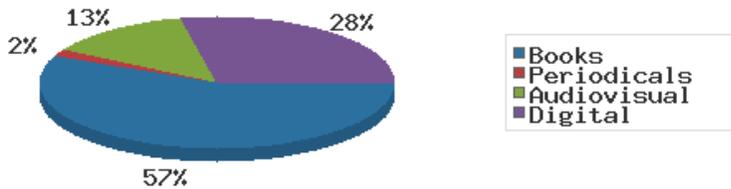
District Use of Library-Provided Computers



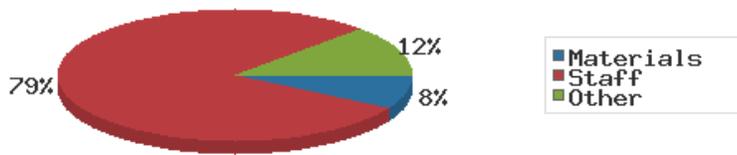
District One-Hour Sessions on Library Wifi



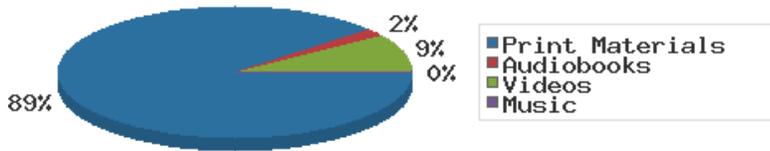
Year-to-Date Materials Expenditures



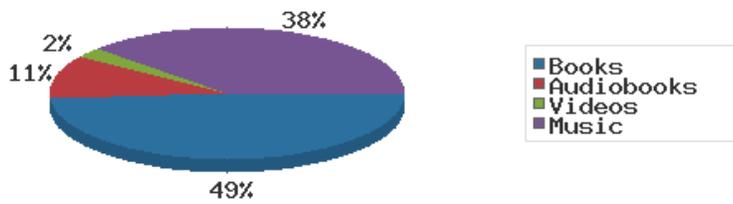
YTD Expenditures in all Categories



Physical Collection



Digital Collection



YTD Usage Breakdown of Digital Services

