



### Total Circulation All Physical Sources and All Digital Sources

April 2017

	District Monthly Total	YTD April	2016	2015	2014
<b>April 2017 Total Circulation</b>	16,783	71,283	229,219	205,578	176,444
<i>April 2016 Total Circulation</i>	19,752	85,323			
<i>Year-Over-Year Change</i>	-15%	-16%	+11%	+17%	
		Digital circulations made up 28% of the total YTD in April 2017.  On average this year to date, 290 (1.15%) of our patrons have used OverDrive and Hoopla. There was likely some overlap with users of these two services, so the actual number of unique users was probably lower.  We don't have patron numbers available for our other premium digital services.	In 2016 digital was 33% of the total circulation, with 232 (0.93%) of our patrons using OverDrive and Hoopla. There was likely some overlap with users of these two services, so the actual number of unique users was probably lower.  We don't have patron numbers available for our other premium digital services.	In 2015 digital was 26% of the total circulation, with 144 (0.60%) patrons on average using OverDrive.  We don't have patron numbers available for our other premium digital services.	In 2014 digital was 12% of the total circulation, with 120 (0.52%) patrons on average using OverDrive.  We don't have patron numbers available for our other premium digital services.

### Attendance

April 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD April	2016	2015	2014
<b>April 2017 Attendance</b>	335	2,032	9,429	635	703	2,026	15,160	59,843	201,086	195,735	167,414
<i>April 2016 Comparison</i>	395	2,098	10,549	861	972	1,703	16,578	64,021			
<i>Year-Over-Year Change</i>	-15%	-3%	-11%	-26%	-28%	+19%	-9%	-7%	+3%	+17%	
<b>April 2017 Hours Open</b>	105	132	250	143	104	143	877	3,552	10,878	8,703	5,395
<i>April 2016 Comparison</i>	113	151	219	152	110	150	895	3,466			
<i>Year-Over-Year Change</i>	-7%	-13%	+14%	-5%	-5%	-5%	-2%	+2%	+25%	+61%	

### Patrons

April 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD April	2016	2015	2014
<b>April 2017 Patron Count</b>	372	3,255	15,953	2,821	477	2,276	25,154		24,899	23,974	22,879
<i>April 2016 Comparison</i>	361	3,159	15,507	2,749	457	2,160	24,393				
<i>Year-Over-Year Change</i>	+3%	+3%	+3%	+3%	+4%	+5%	+3%		+4%	+5%	
<b>April 2017 Active Patrons</b>	54	371	1,301	243	82	237	2,288		2,030	2,069	2,109
<i>April 2016 Comparison</i>	61	357	1,423	235	64	204	2,344				
<i>Year-Over-Year Change</i>	-11%	+4%	-9%	+3%	+28%	+16%	-2%		-2%	-2%	
<b>April 2017 New Patrons Added</b>	0	7	41	10	0	13	71	289	989	1,086	1,390
<i>April 2016 Comparison</i>	0	12	41	10	3	6	72	437			
<i>Year-Over-Year Change</i>		-42%				+117%	-1%	-34%	-9%	-22%	
<b>April 2017 In-House Holds Filled for Our Patrons</b>	25	156	489	147	42	101	960	4,016	10,407	10,225	9,546
<i>April 2016 Comparison</i>	45	142	470	135	21	78	891	3,444			
<i>Year-Over-Year Change</i>	-44%	+10%	+4%	+9%	+100%	+29%	+8%	+17%	+2%	+7%	

## Collection

April 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD April	2016	2015	2014
<b>April 2017 Items in the Catalog</b>	5,910	17,680	60,094	19,012	7,682	12,688	123,066		126,407	131,432	130,210
<i>April 2016 Comparison</i>	5,995	17,847	64,647	19,196	7,207	12,040	126,932				
<i>Year-Over-Year Change</i>	-1%	-1%	-7%	-1%	+7%	+5%	-3%		-4%	+1%	
<b>April 2017 Items Added to the Catalog</b>	75	138	245	149	75	63	745	3,924	11,091	8,582	6,134
<i>April 2016 Comparison</i>	29	113	284	80	59	255	820	4,036			
<i>Year-Over-Year Change</i>	+159%	+22%	-14%	+86%	+27%	-75%	-9%	-3%	+29%	+40%	
<b>April 2017 Items Deleted from the Catalog</b>	92	5	1,272	126	10	7	1,512	7,214	15,968	8,668	6,186
<i>April 2016 Comparison</i>	16	47	695	82	5	593	1,438	4,477			
<i>Year-Over-Year Change</i>	+475%	-89%	+83%	+54%	+100%	-99%	+5%	+61%	+84%	+40%	

## Circulation of Physical Items

April 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD April	2016	2015	2014
<b>April 2017 Checkouts in Evergreen</b>	215	1,542	4,895	1,247	423	972	9,294	39,911	118,595	121,841	123,074
<i>April 2016 Comparison</i>	393	1,344	5,665	1,255	363	731	9,751	38,104			
<i>Year-Over-Year Change</i>	-45%	+15%	-14%	-1%	+17%	+33%	-5%	+5%	-3%	-1%	
<b>April 2017 Renewals in Evergreen</b>	49	123	705	152	81	125	1,235	5,024	15,480	15,434	16,044
<i>April 2016 Comparison</i>	79	94	766	142	89	52	1,222	4,825			
<i>Year-Over-Year Change</i>	-38%	+31%	-8%	+7%	-9%	+140%	+1%	+4%	+0%	-4%	
<b>April 2017 Items from other MeLCat Libraries Checked out to OUR Patrons, per branch (self-reported, totals not part of District, YTD, or yearly numbers)</b>	45	80	298	30	13	49	515	1,994	5,560	4,662	4,231
<i>April 2016 Comparison</i>	33	116	216	80	20	32	497	1,672			
<i>Year-Over-Year Change</i>	+36%	-31%	+38%	-63%	-35%	+53%	+4%	+19%	+19%	+10%	
<b>April 2017 Items Sent to Other Libraries MeLCat, per branch (self-reported, totals not part of District, YTD, or yearly numbers)</b>	44	57	0	128	44	66	339	1,461	3,986	3,394	3,548
<i>April 2016 Comparison</i>	50	64	2	113	41	38	308	1,468			
<i>Year-Over-Year Change</i>	-12%	-11%		+13%	+7%	+74%	+10%	-0%	+17%	-4%	
<b>April 2017 Requests from BDL Patrons for Items at Other MeLCat Libraries (totals not part of YTD or yearly numbers)</b>							649	2,842	7,643	7,280	6,708
<i>April 2016 Comparison</i>							699	2,790			
<i>Year-Over-Year Change</i>							-7%	+2%	+5%	+9%	
<b>April 2017 Requests from BDL Patrons for Items at Other MeLCat Libraries, Actually Fulfilled</b>							581	2,625	7,112	6,118	5,677
<i>April 2016 Comparison</i>							638	2,571			
<i>Year-Over-Year Change</i>							-9%	+2%	+16%	+8%	
<b>April 2017 Requests from Other MeLCat Libraries for Items at BDL (totals not part of YTD or yearly numbers)</b>							515	2,513	7,096	5,989	6,619
<i>April 2016 Comparison</i>							502	2,665			
<i>Year-Over-Year Change</i>							+3%	-6%	+18%	-10%	
<b>April 2017 Requests from Other MeLCat Libraries for Items at BDL, Actually Fulfilled</b>							544	2,475	7,068	4,855	5,400
<i>April 2016 Comparison</i>							510	2,664			
<i>Year-Over-Year Change</i>							+7%	-7%	+46%	-10%	
<b>April 2017 Checkouts of Uncataloged Items</b>	68	120	73	0	0	14	275	992	4,576	4,385	4,601
<i>April 2016 Comparison</i>	85	157	130	0	6	193	571	2,134			
<i>Year-Over-Year Change</i>	-20%	-24%	-44%			-93%	-52%	-54%	+4%	-5%	
<b>April 2017 TOTAL Circulation of Physical Items</b>	<b>421</b>	<b>1,922</b>	<b>5,971</b>	<b>1,557</b>	<b>561</b>	<b>1,226</b>	<b>11,929</b>	<b>51,027</b>			
<i>April 2016 TOTAL Comparison</i>	640	1,775	6,779	1,590	519	1,046	12,692	50,298	152,831	152,633	154,796
<i>TOTAL Year-Over-Year Change</i>	-34%	+8%	-12%	-2%	+8%	+17%	-6%	+1%	0%	-1%	

## Reference Questions

April 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD April	2016	2015	2014
<b>April 2017 General Reference Questions in Person</b>	8	32	361	85	63	158	707	2,330	6,285	2,806	2,809
<i>April 2016 Comparison</i>	13	3	509	207	42	25	799	1,963			
<i>Year-Over-Year Change</i>	-38%	+967%	-29%	-59%	+50%	+532%	-12%	+19%	+124%	-0%	
<b>April 2017 Questions via Telephone Calls</b>	1	10	251	21	23	81	387	1,512	4,622	2,885	2,872
<i>April 2016 Comparison</i>	9	4	494	12	34	19	572	1,620			
<i>Year-Over-Year Change</i>	-89%	+150%	-49%	+75%	-32%	+326%	-32%	-7%	+60%	+0%	
<b>April 2017 Reference Questions Delivered Online</b>	0	1	5	33	1	1	41	125	304	227	128
<i>April 2016 Comparison</i>	0	0	14	33	1	12	60	157			
<i>Year-Over-Year Change</i>			-64%			-92%	-32%	-20%	+34%	+77%	
<b>April 2017 In-Person Questions on Computer or Internet Use</b>	0	36	450	44	7	107	644	2,369	6,568	5,551	4,076
<i>April 2016 Comparison</i>	10	9	509	36	9	12	585	2,059			
<i>Year-Over-Year Change</i>		+300%	-12%	+22%	-22%	+792%	+10%	+15%	+18%	+36%	
<b>April 2017 In-Person Questions about Our Online Databases</b>	0	0	1	11	0	6	18	96	170	92	121
<i>April 2016 Comparison</i>	0	1	0	0	0	0	1	11			
<i>Year-Over-Year Change</i>							+1,700%	+773%	+85%	-24%	
<b>April 2017 In-Person Tax Form Questions</b>	0	0	25	54	0	3	82	486	473	579	560
<i>April 2016 Comparison</i>	0	2	56	32	1	10	101	458			
<i>Year-Over-Year Change</i>			-55%	+69%		-70%	-19%	+6%	-18%	+3%	
<b>April 2017 TOTAL Reference Questions</b>	9	79	1,093	248	94	356	1,879	6,918			
<i>April 2016 TOTAL Comparison</i>	32	19	1,582	320	87	78	2,118	6,268	18,422	12,140	10,566
<i>TOTAL Year-Over-Year Change</i>	-72%	+316%	-31%	-22%	+8%	+356%	-11%	+10%	+52%	+15%	

## Programs Held

April 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD April	2016	2015	2014
<b>April 2017 Juvenile Programs Held</b>	5	14	37	3	4	13	76	293	603	575	482
<i>April 2016 Comparison</i>	5	8	39	4	4	9	69	223			
<i>Year-Over-Year Change</i>		+75%	-5%	-25%		+44%	+10%	+31%	+5%	+19%	
<b>April 2017 Young Adult Programs Held</b>	1	2	12	1	4	1	21	77	163	151	126
<i>April 2016 Comparison</i>	3	2	10	0	3	0	18	55			
<i>Year-Over-Year Change</i>	-67%		+20%		+33%		+17%	+40%	+8%	+20%	
<b>April 2017 Adult Programs Held</b>	0	2	8	1	0	0	11	53	220	157	125
<i>April 2016 Comparison</i>	1	7	8	1	2	5	24	109			
<i>Year-Over-Year Change</i>		-71%					-54%	-51%	+40%	+26%	
<b>April 2017 Juvenile Summer Reading Events Held</b>	0	0	0	0	0	0	0	1	89	84	78
<i>April 2016 Comparison</i>	0	0	0	0	1	0	1	2			
<i>Year-Over-Year Change</i>								-50%	+6%	+8%	
<b>April 2017 Young Adult Summer Reading Events Held</b>	0	0	0	0	0	0	0	0	29	85	30
<i>April 2016 Comparison</i>	0	0	0	0	0	0	0	0			
<i>Year-Over-Year Change</i>									-66%	+183%	
<b>April 2017 Adult Summer Reading Events Held</b>	0	0	0	0	0	0	0	0	3	5	4
<i>April 2016 Comparison</i>	0	1	0	0	0	0	1	1			
<i>Year-Over-Year Change</i>									-40%	+25%	
<b>April 2017 Computer Classes Held</b>	0	0	0	0	0	0	0	0	14	22	24
<i>April 2016 Comparison</i>	0	0	3	0	0	0	3	4			
<i>Year-Over-Year Change</i>									-36%	-8%	
<b>April 2017 TOTAL Programs Held</b>	6	18	57	5	8	14	108	424			
<i>April 2016 TOTAL Comparison</i>	9	18	60	5	10	14	116	394	1,121	1,079	869
<i>TOTAL Year-Over-Year Change</i>	-33%	0%	-5%	0%	-20%	0%	-7%	+8%	+4%	+24%	

## Program Attendance

April 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD April	2016	2015	2014
<b>April 2017 Attendees at Juvenile Programs</b>	14	305	664	509	191	410	2,093	6,663	10,368	8,415	7,857
<i>April 2016 Comparison</i>	16	133	748	31	57	123	1,108	4,081			
<i>Year-Over-Year Change</i>	-13%	+129%	-11%	+1,542%	+235%	+233%	+89%	+63%	+23%	+7%	
<b>April 2017 Attendees at Young Adult Programs</b>	7	11	103	2	34	8	165	836	1,011	884	641
<i>April 2016 Comparison</i>	10	15	58	0	26	0	109	324			
<i>Year-Over-Year Change</i>	-30%	-27%	+78%		+31%		+51%	+158%	+14%	+38%	
<b>April 2017 Attendees at Adult Programs</b>	0	5	49	24	0	0	78	568	2,048	2,157	1,310
<i>April 2016 Comparison</i>	7	60	63	85	13	16	244	1,068			
<i>Year-Over-Year Change</i>		-92%	-22%	-72%			-68%	-47%	-5%	+65%	
<b>April 2017 Attendees at Juvenile Summer Reading Events</b>	0	0	0	0	0	0	0	0	3,904	2,499	3,159
<i>April 2016 Comparison</i>	0	0	0	0	18	0	18	18			
<i>Year-Over-Year Change</i>									+56%	-21%	
<b>April 2017 Attendees at Young Adult Summer Reading Events</b>	0	0	0	0	0	0	0	0	295	259	307
<i>April 2016 Comparison</i>	0	0	0	0	0	0	0	0			
<i>Year-Over-Year Change</i>									+14%	-16%	
<b>April 2017 Attendees at Adult Summer Reading Events</b>	0	0	0	0	0	0	0	0	21	77	111
<i>April 2016 Comparison</i>	0	0	0	0	0	0	0	0			
<i>Year-Over-Year Change</i>									-73%	-31%	
<b>April 2017 Attendees at Computer Classes</b>	0	0	0	0	0	0	0	0	12	29	28
<i>April 2016 Comparison</i>	0	0	3	0	0	0	3	4			
<i>Year-Over-Year Change</i>									-59%	+4%	
<b>April 2017 TOTAL Program Attendance</b>	<b>21</b>	<b>321</b>	<b>816</b>	<b>535</b>	<b>225</b>	<b>418</b>	<b>2,336</b>	<b>8,067</b>			
<i>April 2016 TOTAL Comparison</i>	33	208	872	116	114	139	1,482	5,495	17,659	14,320	13,413
<i>TOTAL Year-Over-Year Change</i>	-36%	+54%	-6%	+361%	+97%	+201%	+58%	+47%	+23%	+7%	

## Summer Reading Program Signups

April 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD April	2016	2015	2014
<b>April 2017 Juveniles Signed Up for Summer Reading Program</b>	0	0	0	0	0	0	0	0	967	859	0
<i>April 2016 Comparison</i>	0	0	0	0	0	0	0	0			
<i>Year-Over-Year Change</i>									+13%		
<b>April 2017 Young Adults Signed up for Summer Reading Program</b>	0	0	0	0	0	0	0	0	113	311	0
<i>April 2016 Comparison</i>	0	0	0	0	0	0	0	0			
<i>Year-Over-Year Change</i>									-64%		
<b>April 2017 Adults Signed Up for Summer Reading Program</b>	0	0	0	0	0	0	0	0	86	85	0
<i>April 2016 Comparison</i>	0	0	0	0	0	0	0	0			
<i>Year-Over-Year Change</i>									+1%		
<b>April 2017 TOTAL Summer Reading Program Signups</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>			
<i>April 2016 TOTAL Comparison</i>	0	0	0	0	0	0	0	0	1,166	1,255	0
<i>TOTAL Year-Over-Year Change</i>									-7%		

## Summer Reading Program Completions

April 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD April	2016	2015	2014
<b>April 2017 Juveniles who Completed Summer Reading Program</b>	0	0	0	0	0	0	0	0	459	512	0
<i>April 2016 Comparison</i>	0	0	0	0	0	0	0	0			
<i>Year-Over-Year Change</i>									-10%		
<b>April 2017 Young Adults who Completed Summer Reading Program</b>	0	0	0	0	0	0	0	0	62	122	0
<i>April 2016 Comparison</i>	0	0	0	0	0	0	0	0			
<i>Year-Over-Year Change</i>									-49%		
<b>April 2017 Adults who Completed Summer Reading Program</b>	0	0	0	0	0	0	0	0	60	56	0
<i>April 2016 Comparison</i>	0	0	0	0	0	0	0	0			
<i>Year-Over-Year Change</i>									+7%		
<b>April 2017 TOTAL Summer Reading Program Completions</b>	0	0	0	0	0	0	0	0			
<i>April 2016 TOTAL Comparison</i>	0	0	0	0	0	0	0	0	581	690	0
<i>TOTAL Year-Over-Year Change</i>									-16%		

## Library-Provided Computer Services

April 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD April	2016	2015	2014
<b>April 2017 Use of Library-Provided Computers</b>	90	540	1,941	97	58	244	2,970	13,392	41,513	46,405	43,756
<i>April 2016 Comparison</i>	109	699	2,330	188	76	237	3,639	10,782			
<i>Year-Over-Year Change</i>	-17%	-23%	-17%	-48%	-24%	+3%	-18%	+24%	-11%	+6%	
<b>April 2017 One-hour sessions on Library Wifi</b>	622	6,034	23,032	1,721	984	1,999	34,392	141,862	410,437	351,423	298,098
<i>April 2016 Comparison</i>	308	8,638	19,905	1,040	861	1,996	32,748	128,894			
<i>Year-Over-Year Change</i>	+102%	-30%	+16%	+65%	+14%	+0%	+5%	+10%	+17%	+18%	

## Website Stats

April 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD April	2016	2015	2014
<b>April 2017 Monthly Website Sessions</b>							5,397	23,198	75,139	72,706	68,773
<i>April 2016 Comparison</i>							6,269	25,386			
<i>Year-Over-Year Change</i>							-14%	-9%	+3%	+6%	
<b>April 2017 Monthly Website Page Views</b>							13,135	60,540	182,084	169,630	163,277
<i>April 2016 Comparison</i>							16,091	64,495			
<i>Year-Over-Year Change</i>							-18%	-6%	+7%	+4%	

## Premium Online Services

April 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD April	2016	2015	2014
<b>April 2017 Active OverDrive Users</b>							143	555	1,722	1,731	1,443
<i>April 2016 Comparison</i>							146	607			
<i>Year-Over-Year Change</i>							-2%	-9%	-1%	+20%	
<b>April 2017 OverDrive Circulations</b>							712	2,595	7,502	7,380	6,615
<i>April 2016 Comparison</i>							647	2,617			
<i>Year-Over-Year Change</i>							+10%	-1%	+2%	+12%	
<b>April 2017 Active Hoopla Users</b>							165	603	1,063	0	0
<i>April 2016 Comparison</i>							73	209			
<i>Year-Over-Year Change</i>							+126%	+189%			
<b>April 2017 Hoopla Circulations</b>							877	3,190	5,432	0	0
<i>April 2016 Comparison</i>							366	929			
<i>Year-Over-Year Change</i>							+140%	+243%			
<b>April 2017 NewsBank Searches</b>							141	664	2,421	0	0
<i>April 2016 Comparison</i>							196	847			
<i>Year-Over-Year Change</i>							-28%	-22%			
<b>April 2017 TumbleBooks Uses</b>							160	779	22,269	24,673	1,096
<i>April 2016 Comparison</i>							2,056	14,491			
<i>Year-Over-Year Change</i>							-92%	-95%	-10%	+2,151%	
<b>April 2017 Mango Languages Uses</b>							126	662	538	617	1,180
<i>April 2016 Comparison</i>							21	112			
<i>Year-Over-Year Change</i>							+500%	+491%	-13%	-48%	
<b>April 2017 Ancestry Searches</b>							2,766	11,984	36,332	20,275	12,755
<i>April 2016 Comparison</i>							3,705	13,227			
<i>Year-Over-Year Change</i>							-25%	-9%	+79%	+59%	
<b>April 2017 Activities Completed on ABCMouse</b>							61	353	1,130	0	0
<i>April 2016 Comparison</i>							63	114			
<i>Year-Over-Year Change</i>							-3%	+210%			
<b>April 2017 Books Read on ABCMouse</b>							9	22	98	0	0
<i>April 2016 Comparison</i>							6	10			
<i>Year-Over-Year Change</i>							+50%	+120%			

## Faxes and Prints

April 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD April	2016	2015	2014
<b>April 2017 Number of fax pages received</b>	0	3	7	22	0	0	32	86	219	173	168
<i>April 2016 Comparison</i>	0	4	0	7	0	6	17	60			
<i>Year-Over-Year Change</i>		-25%		+214%			+88%	+43%	+27%	+3%	
<b>April 2017 Number of fax pages sent</b>	3	26	38	49	0	23	139	794	1,741	1,882	1,353
<i>April 2016 Comparison</i>	0	31	0	76	3	50	160	579			
<i>Year-Over-Year Change</i>		-16%		-36%		-54%	-13%	+37%	-7%	+39%	
<b>April 2017 Free Prints for Job Seekers</b>	0	31	146	6	0	28	211	1,050	2,878	2,335	3,024
<i>April 2016 Comparison</i>	6	41	233	49	8	48	385	864			
<i>Year-Over-Year Change</i>		-24%	-37%	-88%		-42%	-45%	+22%	+23%	-23%	

## Fines

April 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD April	2016	2015	2014
<b>April 2017 Fine Payments Received</b>	\$ 1.50	\$ 137.71	\$ 573.03	\$ 85.45	\$ 20.67	\$ 77.10	\$ 895.46	\$ 3,445.73	\$ 10,062.96	\$ 14,448.76	\$ 14,827.36
<i>April 2016 Comparison</i>	\$ 1.60	\$ 263.95	\$ 446.15	\$ 62.13	\$ 9.30	\$ 41.85	\$ 824.98	\$ 3,904.33			
<i>Year-Over-Year Change</i>		-48%	+28%	+37%	+122%	+88%	+9%	-12%	-30%	-3%	
<b>April 2017 Outstanding Fines</b>	\$ 1,129.92	\$ 33,779.84	\$ 155,000.18	\$ 20,389.93	\$ 4,556.75	\$ 14,580.65	\$ 229,437.27		\$ 228,102.90	\$ 221,076.26	\$ 209,842.19
<i>April 2016 Comparison</i>	\$ 1,113.32	\$ 33,526.33	\$ 149,764.65	\$ 19,741.50	\$ 4,270.18	\$ 13,703.70	\$ 222,119.68				
<i>Year-Over-Year Change</i>	+1%	+1%	+3%	+3%	+7%	+6%	+3%		+3%	+5%	

## Collections (Unique Management Services, Inc.)

April 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD April	2016	2015	2014
<b>April 2017 Fine Payments as a Result of Collection Agency's Efforts</b>							\$ 0.00	\$ 132.00	\$ 947.13	\$ 818.48	\$ 809.51
<i>April 2016 Comparison</i>							\$ 85.90	\$ 248.14			
<i>Year-Over-Year Change</i>								-47%	+16%	+1%	
<b>April 2017 Library Materials Returned as a Result of Collection Agency's Efforts</b>							\$ 0.00	\$ 30.00	\$ 1,317.93	\$ 1,346.89	\$ 1,864.69
<i>April 2016 Comparison</i>							\$ 8.00	\$ 463.95			
<i>Year-Over-Year Change</i>								-94%	-2%	-28%	
<b>April 2017 What We Paid Collection Agency for Their Services</b>							\$ 82.50	\$ 124.90	\$ 1,022.23	\$ 1,051.42	\$ 753.88
<i>April 2016 Comparison</i>							\$ 87.06	\$ 427.04			
<i>Year-Over-Year Change</i>								-6%	-71%	-3%	+40%

## Value to Our Service Area (Physical Item Circulation Only)

April 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD April	2016	2015	2014
<b>April 2017 What It Would Cost if All the Physical Items Checked Out by Our Patrons Had Been Purchased by Them</b>							\$ 169,760.60	\$ 739,576.93	\$ 2,132,387.79	\$ 2,167,140.68	\$ 2,167,024.48
<i>April 2016 Comparison</i>							\$ 175,368.51	\$ 694,731.60			
<i>Year-Over-Year Change</i>								-3%	+6%	-2%	+0%

### Coldwater Branch Holbrook Heritage Room

April 2017

(Numbers below are already part of the Coldwater Branch figures, just broken out here for convenience.)

	This Month	YTD April	2016	2015	2014
<b>April 2017 Heritage Room Attendance</b>	40	591	705	468	312
<i>April 2016 Comparison</i>	46	200			
<i>Year-Over-Year Change</i>	-13%	+196%	+51%	+50%	
<b>April 2017 Heritage Room Reference Questions via Telephone</b>	12	148	376	206	84
<i>April 2016 Comparison</i>	31	116			
<i>Year-Over-Year Change</i>	-61%	+28%	+83%	+145%	
<b>April 2017 Heritage Room Reference Questions Online</b>	2	24	83	77	43
<i>April 2016 Comparison</i>	4	48			
<i>Year-Over-Year Change</i>	-50%	-50%	+8%	+79%	

### Coldwater Seed Exchange

April 2017

(Numbers below are already part of the Coldwater Branch figures, just broken out here for convenience.)

	This Month	YTD April	2016	2015	2014
<b>April 2017 Coldwater Branch Seed Exchange</b>	27	164	0	0	0
<i>April 2016 Comparison</i>	0	0			
<i>Year-Over-Year Change</i>					

## Selected Graphs



