



Total Circulation All Physical Sources and All Digital Sources August 2016

| | District Monthly Total | YTD August | 2015 | 2014 |
|--------------------------------------|------------------------|---|---|---|
| August 2016 Total Circulation | 19,598 | 167,360 | 205,578 | 176,444 |
| <i>August 2015 Total Circulation</i> | 15,681 | 138,800 | | |
| <i>Year-Over-Year Change</i> | +25% | +21% | +17% | |
| | | <p>Digital circulations make up 37% of the total YTD in August 2016.</p> <p>On average this year to date, 218 (0.88%) of our patrons are using OverDrive and Hoopla. There is likely some overlap with users of these two services, so the actual number of unique users is probably lower.</p> <p>We don't have patron numbers available for our other premium digital services.</p> | <p>In 2015 digital was 26% of the total circulation, with 144 (0.60%) patrons on average using OverDrive.</p> <p>We don't have patron numbers available for our other premium digital services.</p> | <p>In 2014 digital was 12% of the total circulation, with 120 (0.52%) patrons on average using OverDrive.</p> <p>We don't have patron numbers available for our other premium digital services.</p> |

Attendance August 2016

| | Alganssee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD August | 2015 | 2014 |
|-------------------------------|-----------|---------|-----------|--------|----------|------------|------------------------|------------|---------|---------|
| August 2016 Attendance | 391 | 2,625 | 11,597 | 1,148 | 995 | 2,262 | 19,018 | 138,156 | 195,735 | 167,414 |
| <i>August 2015 Comparison</i> | 422 | 2,782 | 10,614 | 1,068 | 822 | 2,348 | 18,056 | 133,475 | | |
| <i>Year-Over-Year Change</i> | -7% | -6% | +9% | +7% | +21% | -4% | +5% | +4% | +17% | |
| August 2016 Hours Open | 113 | 143 | 276 | 156 | 127 | 157 | 971 | 7,435 | 8,935 | 5,528 |
| <i>August 2015 Comparison</i> | 107 | 131 | 235 | 140 | 67 | 131 | 811 | 5,889 | | |
| <i>Year-Over-Year Change</i> | +6% | +8% | +17% | +12% | +90% | +20% | +20% | +26% | +62% | |

Patrons

August 2016

| | Alganssee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD August | 2015 | 2014 |
|--|-----------|---------|-----------|--------|----------|------------|------------------------|------------|--------|--------|
| August 2016 Patron Count | 365 | 3,192 | 15,705 | 2,776 | 467 | 2,175 | 24,680 | | 23,974 | 22,879 |
| August 2015 Comparison | 354 | 3,078 | 15,012 | 2,695 | 433 | 2,117 | 23,689 | | | |
| Year-Over-Year Change | +3% | +4% | +5% | +3% | +8% | +3% | +4% | | +5% | |
| August 2016 Active Patrons | 69 | 375 | 1,478 | 264 | 66 | 242 | 2,494 | | 2,069 | 2,109 |
| August 2015 Comparison | 63 | 394 | 1,496 | 294 | 57 | 245 | 2,549 | | | |
| Year-Over-Year Change | +10% | -5% | -1% | -10% | +16% | -1% | -2% | | -2% | |
| August 2016 New Patrons Added | 2 | 15 | 56 | 9 | 0 | 2 | 84 | 866 | 1,086 | 1,390 |
| August 2015 Comparison | 0 | 7 | 53 | 12 | 0 | 9 | 81 | 800 | | |
| Year-Over-Year Change | | +114% | +6% | -25% | | -78% | +4% | +8% | -22% | |
| August 2016 In-House Holds Filled for Our Patrons | 18 | 115 | 473 | 124 | 57 | 73 | 860 | 6,700 | 10,225 | 9,546 |
| August 2015 Comparison | 15 | 161 | 416 | 130 | 44 | 70 | 836 | 6,952 | | |
| Year-Over-Year Change | +20% | -29% | +14% | -5% | +30% | +4% | +3% | -4% | +7% | |

Collection

August 2016

| | Alganssee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD August | 2015 | 2014 |
|---|-----------|---------|-----------|---------|----------|------------|------------------------|------------|---------|---------|
| August 2016 Items in the Catalog | 5,917 | 18,016 | 66,249 | 19,713 | 7,351 | 12,352 | 129,598 | | 131,432 | 130,210 |
| August 2015 Comparison | 5,900 | 18,465 | 68,267 | 19,044 | 6,922 | 12,232 | 130,830 | | | |
| Year-Over-Year Change | +0% | -2% | -3% | +4% | +6% | +1% | -1% | | +1% | |
| August 2016 Items Added to the Catalog | 86 | 186 | 434 | 150 | 32 | 77 | 965 | 7,552 | 8,582 | 6,134 |
| August 2015 Comparison | 60 | 216 | 282 | 84 | 45 | 57 | 744 | 5,221 | | |
| Year-Over-Year Change | +43% | -14% | +54% | +79% | -29% | +35% | +30% | +45% | +40% | |
| August 2016 Items Deleted from the Catalog | 128 | 385 | 2,024 | 159 | 0 | 3 | 2,699 | 9,321 | 8,668 | 6,186 |
| August 2015 Comparison | 0 | 4 | 160 | 2 | 16 | 4 | 186 | 5,818 | | |
| Year-Over-Year Change | | +9,525% | +1,165% | +7,850% | | -25% | +1,351% | +60% | +40% | |

Circulation of Physical Items

August 2016

| | Alganssee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD August | 2015 | 2014 |
|--|------------|--------------|--------------|--------------|------------|--------------|------------------------|----------------|---------|---------|
| August 2016 Checkouts in Evergreen | 235 | 1,507 | 5,949 | 1,414 | 483 | 976 | 10,564 | 82,261 | 121,841 | 123,074 |
| <i>August 2015 Comparison</i> | 271 | 1,682 | 5,491 | 1,485 | 311 | 1,090 | 10,330 | 85,519 | | |
| <i>Year-Over-Year Change</i> | -13% | -10% | +8% | -5% | +55% | -10% | +2% | -4% | -1% | |
| August 2016 Renewals in Evergreen | 63 | 161 | 786 | 135 | 142 | 57 | 1,344 | 10,063 | 15,434 | 16,044 |
| <i>August 2015 Comparison</i> | 77 | 211 | 752 | 172 | 88 | 130 | 1,430 | 10,759 | | |
| <i>Year-Over-Year Change</i> | -18% | -24% | +5% | -22% | +61% | -56% | -6% | -6% | -4% | |
| August 2016 Items from other MeLCat Libraries Checked out to OUR Patrons, per branch (self-reported, totals not part of District, YTD, or yearly numbers) | 41 | 136 | 236 | 41 | 39 | 40 | 533 | 3,484 | 4,662 | 4,231 |
| <i>August 2015 Comparison</i> | 11 | 63 | 108 | 31 | 5 | 39 | 257 | 3,313 | | |
| <i>Year-Over-Year Change</i> | +273% | +116% | +119% | +32% | +680% | +3% | +107% | +5% | +10% | |
| August 2016 Items Sent to Other Libraries MeLCat, per branch (self-reported, totals not part of District, YTD, or yearly numbers) | 63 | 91 | 6 | 143 | 66 | 56 | 425 | 2,813 | 3,394 | 3,548 |
| <i>August 2015 Comparison</i> | 41 | 67 | 10 | 123 | 38 | 58 | 337 | 1,961 | | |
| <i>Year-Over-Year Change</i> | +54% | +36% | -40% | +16% | +74% | -3% | +26% | +43% | -4% | |
| August 2016 Requests from BDL Patrons for Items at Other MeLCat Libraries (totals not part of YTD or yearly numbers) | | | | | | | 640 | 5,157 | 7,280 | 6,708 |
| <i>August 2015 Comparison</i> | | | | | | | 708 | 4,949 | | |
| <i>Year-Over-Year Change</i> | | | | | | | -10% | +4% | +9% | |
| August 2016 Requests from BDL Patrons for Items at Other MeLCat Libraries, Actually Fulfilled | | | | | | | 596 | 4,783 | 6,118 | 5,677 |
| <i>August 2015 Comparison</i> | | | | | | | 542 | 4,452 | | |
| <i>Year-Over-Year Change</i> | | | | | | | +10% | +7% | +8% | |
| August 2016 Requests from Other MeLCat Libraries for Items at BDL (totals not part of YTD or yearly numbers) | | | | | | | 708 | 5,049 | 5,989 | 6,619 |
| <i>August 2015 Comparison</i> | | | | | | | 678 | 3,711 | | |
| <i>Year-Over-Year Change</i> | | | | | | | +4% | +36% | -10% | |
| August 2016 Requests from Other MeLCat Libraries for Items at BDL, Actually Fulfilled | | | | | | | 700 | 5,039 | 4,855 | 5,400 |
| <i>August 2015 Comparison</i> | | | | | | | 517 | 3,094 | | |
| <i>Year-Over-Year Change</i> | | | | | | | +35% | +63% | -10% | |
| August 2016 Checkouts of Uncataloged Items | 87 | 41 | 82 | 0 | 0 | 107 | 317 | 3,440 | 4,385 | 4,601 |
| <i>August 2015 Comparison</i> | 102 | 117 | 163 | 19 | 1 | 51 | 453 | 2,684 | | |
| <i>Year-Over-Year Change</i> | -15% | -65% | -50% | | | +110% | -30% | +28% | -5% | |
| August 2016 TOTAL Circulation of Physical Items | 489 | 1,936 | 7,059 | 1,733 | 730 | 1,236 | 13,521 | 105,586 | | |
| <i>August 2015 TOTAL Comparison</i> | 502 | 2,140 | 6,524 | 1,830 | 443 | 1,368 | 15,252 | 120,442 | 152,633 | 154,796 |
| <i>TOTAL Year-Over-Year Change</i> | -3% | -10% | +8% | -5% | +65% | -10% | -11% | -12% | -1% | |

Reference Questions

August 2016

| | Alganssee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD August | 2015 | 2014 |
|--|-----------|---------|-----------|--------|----------|------------|------------------------|------------|--------|--------|
| August 2016 General Reference Questions in Person | 10 | 3 | 484 | 56 | 28 | 29 | 610 | 4,148 | 2,806 | 2,809 |
| <i>August 2015 Comparison</i> | 2 | 9 | 110 | 136 | 12 | 22 | 291 | 1,876 | | |
| <i>Year-Over-Year Change</i> | +400% | -67% | +340% | -59% | +133% | +32% | +110% | +121% | -0% | |
| August 2016 Questions via Telephone Calls | 2 | 5 | 319 | 28 | 17 | 31 | 402 | 3,070 | 2,885 | 2,872 |
| <i>August 2015 Comparison</i> | 0 | 13 | 258 | 14 | 4 | 18 | 307 | 1,898 | | |
| <i>Year-Over-Year Change</i> | | -62% | +24% | +100% | +325% | +72% | +31% | +62% | +0% | |
| August 2016 Reference Questions Delivered Online | 0 | 0 | 12 | 0 | 0 | 18 | 30 | 240 | 227 | 128 |
| <i>August 2015 Comparison</i> | 0 | 4 | 15 | 0 | 0 | 9 | 28 | 165 | | |
| <i>Year-Over-Year Change</i> | | | -20% | | | +100% | +7% | +45% | +77% | |
| August 2016 In-Person Questions on Computer or Internet Use | 8 | 22 | 608 | 21 | 2 | 20 | 681 | 4,541 | 5,551 | 4,225 |
| <i>August 2015 Comparison</i> | 1 | 23 | 472 | 14 | 0 | 13 | 523 | 3,801 | | |
| <i>Year-Over-Year Change</i> | +700% | -4% | +29% | +50% | | +54% | +30% | +19% | +31% | |
| August 2016 In-Person Questions about Our Online Databases | 0 | 0 | 41 | 0 | 0 | 0 | 41 | 95 | 92 | 121 |
| <i>August 2015 Comparison</i> | 0 | 2 | 14 | 0 | 0 | 1 | 17 | 69 | | |
| <i>Year-Over-Year Change</i> | | | +193% | | | | +141% | +38% | -24% | |
| August 2016 In-Person Tax Form Questions | 0 | 0 | 3 | 0 | 0 | 0 | 3 | 471 | 579 | 560 |
| <i>August 2015 Comparison</i> | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 574 | | |
| <i>Year-Over-Year Change</i> | | | | | | | +200% | -18% | +3% | |
| August 2016 TOTAL Reference Questions | 20 | 30 | 1,467 | 105 | 47 | 98 | 1,767 | 12,565 | | |
| <i>August 2015 TOTAL Comparison</i> | 3 | 51 | 869 | 165 | 16 | 63 | 1,167 | 8,383 | 12,140 | 10,715 |
| <i>TOTAL Year-Over-Year Change</i> | +567% | -41% | +69% | -36% | +194% | +56% | +51% | +50% | +13% | |

Programs Held

August 2016

| | Alganssee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD August | 2015 | 2014 |
|---|-----------|---------|-----------|--------|----------|------------|------------------------|------------|-------|------|
| August 2016 Juvenile Programs Held | 2 | 8 | 21 | 0 | 0 | 1 | 32 | 373 | 575 | 482 |
| <i>August 2015 Comparison</i> | 1 | 10 | 23 | 0 | 1 | 4 | 39 | 387 | | |
| <i>Year-Over-Year Change</i> | +100% | -20% | -9% | | | -75% | -18% | -4% | +19% | |
| August 2016 Young Adult Programs Held | 0 | 2 | 5 | 0 | 2 | 0 | 9 | 98 | 151 | 126 |
| <i>August 2015 Comparison</i> | 1 | 0 | 2 | 0 | 1 | 3 | 7 | 92 | | |
| <i>Year-Over-Year Change</i> | | | +150% | | +100% | | +29% | +7% | +20% | |
| August 2016 Adult Programs Held | 0 | 0 | 11 | 0 | 2 | 0 | 13 | 159 | 157 | 125 |
| <i>August 2015 Comparison</i> | 0 | 0 | 9 | 1 | 1 | 0 | 11 | 90 | | |
| <i>Year-Over-Year Change</i> | | | +22% | | +100% | | +18% | +77% | +26% | |
| August 2016 Juvenile Summer Reading Events Held | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 88 | 84 | 78 |
| <i>August 2015 Comparison</i> | 0 | 0 | 1 | 1 | 1 | 0 | 3 | 84 | | |
| <i>Year-Over-Year Change</i> | | | | | | | -67% | +5% | +8% | |
| August 2016 Young Adult Summer Reading Events Held | 0 | 0 | 4 | 0 | 0 | 0 | 4 | 29 | 85 | 30 |
| <i>August 2015 Comparison</i> | 1 | 0 | 1 | 0 | 0 | 0 | 2 | 84 | | |
| <i>Year-Over-Year Change</i> | | | +300% | | | | +100% | -65% | +183% | |
| August 2016 Adult Summer Reading Events Held | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 5 | 4 |
| <i>August 2015 Comparison</i> | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5 | | |
| <i>Year-Over-Year Change</i> | | | | | | | | -40% | +25% | |
| August 2016 Computer Classes Held | 0 | 0 | 2 | 0 | 0 | 0 | 2 | 8 | 22 | 24 |
| <i>August 2015 Comparison</i> | 0 | 0 | 0 | 0 | 0 | 2 | 2 | 16 | | |
| <i>Year-Over-Year Change</i> | | | | | | | | -50% | -8% | |
| August 2016 TOTAL Programs Held | 2 | 10 | 44 | 0 | 4 | 1 | 61 | 758 | | |
| <i>August 2015 TOTAL Comparison</i> | 3 | 10 | 36 | 2 | 4 | 9 | 64 | 758 | 1,079 | 869 |
| <i>TOTAL Year-Over-Year Change</i> | -33% | 0% | +22% | -100% | 0% | -89% | -5% | 0% | +24% | |

Program Attendance

August 2016

| | Alganssee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD August | 2015 | 2014 |
|---|-----------|---------|-----------|--------|----------|------------|------------------------|------------|--------|--------|
| August 2016 Attendees at Juvenile Programs | 7 | 188 | 205 | 0 | 0 | 72 | 472 | 6,718 | 8,415 | 7,857 |
| August 2015 Comparison | 3 | 197 | 246 | 0 | 9 | 51 | 506 | 5,717 | | |
| Year-Over-Year Change | +133% | -5% | -17% | | | +41% | -7% | +18% | +7% | |
| August 2016 Attendees at Young Adult Programs | 0 | 13 | 3 | 0 | 14 | 0 | 30 | 539 | 884 | 641 |
| August 2015 Comparison | 1 | 0 | 12 | 0 | 16 | 12 | 41 | 342 | | |
| Year-Over-Year Change | | | -75% | | -13% | | -27% | +58% | +38% | |
| August 2016 Attendees at Adult Programs | 0 | 0 | 102 | 0 | 11 | 0 | 113 | 1,497 | 2,157 | 1,310 |
| August 2015 Comparison | 0 | 0 | 88 | 7 | 8 | 0 | 103 | 1,030 | | |
| Year-Over-Year Change | | | +16% | | +38% | | +10% | +45% | +65% | |
| August 2016 Attendees at Juvenile Summer Reading Events | 0 | 10 | 124 | 0 | 0 | 0 | 134 | 3,904 | 2,499 | 3,159 |
| August 2015 Comparison | 0 | 0 | 90 | 0 | 32 | 0 | 122 | 2,499 | | |
| Year-Over-Year Change | | | +38% | | | | +10% | +56% | -21% | |
| August 2016 Attendees at Young Adult Summer Reading Events | 0 | 0 | 30 | 0 | 0 | 0 | 30 | 295 | 259 | 307 |
| August 2015 Comparison | 31 | 0 | 10 | 0 | 0 | 0 | 41 | 255 | | |
| Year-Over-Year Change | | | +200% | | | | -27% | +16% | -16% | |
| August 2016 Attendees at Adult Summer Reading Events | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 21 | 77 | 111 |
| August 2015 Comparison | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 63 | | |
| Year-Over-Year Change | | | | | | | | -67% | -31% | |
| August 2016 Attendees at Computer Classes | 0 | 0 | 2 | 0 | 0 | 0 | 2 | 8 | 29 | 28 |
| August 2015 Comparison | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 25 | | |
| Year-Over-Year Change | | | | | | | | -68% | +4% | |
| August 2016 TOTAL Program Attendance | 7 | 211 | 466 | 0 | 25 | 72 | 781 | 12,982 | | |
| August 2015 TOTAL Comparison | 35 | 197 | 446 | 7 | 65 | 63 | 813 | 9,931 | 14,320 | 13,413 |
| TOTAL Year-Over-Year Change | -80% | +7% | +4% | -100% | -62% | +14% | -4% | +31% | +7% | |

Summer Reading Program Signups

August 2016

| | Alganssee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD August | 2015 | 2014 |
|--|-----------|---------|-----------|--------|----------|------------|------------------------|------------|-------|------|
| August 2016 Juveniles Signed Up for Summer Reading Program | 0 | 181 | 567 | 0 | 0 | 0 | 748 | 967 | 859 | 0 |
| <i>August 2015 Comparison</i> | 31 | 271 | 334 | 0 | 32 | 0 | 668 | 859 | | |
| <i>Year-Over-Year Change</i> | | -33% | +70% | | | | +12% | +13% | | |
| August 2016 Young Adults Signed up for Summer Reading Program | 0 | 17 | 30 | 0 | 0 | 0 | 47 | 113 | 311 | 0 |
| <i>August 2015 Comparison</i> | 10 | 77 | 221 | 0 | 0 | 0 | 308 | 311 | | |
| <i>Year-Over-Year Change</i> | | -78% | -86% | | | | -85% | -64% | | |
| August 2016 Adults Signed Up for Summer Reading Program | 0 | 28 | 0 | 0 | 0 | 0 | 28 | 65 | 85 | 0 |
| <i>August 2015 Comparison</i> | 10 | 43 | 0 | 0 | 0 | 0 | 53 | 85 | | |
| <i>Year-Over-Year Change</i> | | -35% | | | | | -47% | -24% | | |
| August 2016 TOTAL Summer Reading Program Signups | 0 | 226 | 597 | 0 | 0 | 0 | 823 | 1,145 | | |
| <i>August 2015 TOTAL Comparison</i> | 51 | 391 | 555 | 0 | 32 | 0 | 1,029 | 1,255 | 1,255 | 0 |
| <i>TOTAL Year-Over-Year Change</i> | -100% | -42% | +8% | | -100% | | -20% | -9% | | |

Summer Reading Program Completions

August 2016

| | Alganssee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD August | 2015 | 2014 |
|--|-----------|---------|-----------|--------|----------|------------|------------------------|------------|------|------|
| August 2016 Juveniles who Completed Summer Reading Program | 0 | 121 | 198 | 0 | 0 | 0 | 319 | 459 | 512 | 0 |
| <i>August 2015 Comparison</i> | 17 | 216 | 158 | 70 | 16 | 0 | 477 | 512 | | |
| <i>Year-Over-Year Change</i> | | -44% | +25% | | | | -33% | -10% | | |
| August 2016 Young Adults who Completed Summer Reading Program | 0 | 6 | 22 | 0 | 0 | 0 | 28 | 62 | 122 | 0 |
| <i>August 2015 Comparison</i> | 10 | 7 | 80 | 24 | 0 | 0 | 121 | 122 | | |
| <i>Year-Over-Year Change</i> | | -14% | -73% | | | | -77% | -49% | | |
| August 2016 Adults who Completed Summer Reading Program | 0 | 13 | 0 | 12 | 0 | 0 | 25 | 60 | 56 | 0 |
| <i>August 2015 Comparison</i> | 10 | 16 | 0 | 0 | 0 | 0 | 26 | 56 | | |
| <i>Year-Over-Year Change</i> | | -19% | | | | | -4% | +7% | | |
| August 2016 TOTAL Summer Reading Program Completions | 0 | 140 | 220 | 12 | 0 | 0 | 372 | 581 | | |
| <i>August 2015 TOTAL Comparison</i> | 37 | 239 | 238 | 94 | 16 | 0 | 624 | 690 | 690 | 0 |
| <i>TOTAL Year-Over-Year Change</i> | -100% | -41% | -8% | -87% | -100% | | -40% | -16% | | |

Library-Provided Computer Services

August 2016

| | Alganssee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD August | 2015 | 2014 |
|--|-----------|---------|-----------|--------|----------|------------|------------------------|------------|---------|---------|
| August 2016 Use of Library-Provided Computers | 101 | 916 | 2,652 | 251 | 138 | 390 | 4,448 | 27,093 | 46,405 | 43,756 |
| <i>August 2015 Comparison</i> | 132 | 850 | 3,200 | 350 | 198 | 496 | 5,226 | 31,730 | | |
| <i>Year-Over-Year Change</i> | -23% | +8% | -17% | -28% | -30% | -21% | -15% | -15% | +6% | |
| August 2016 One-hour sessions on Library Wifi | 1,205 | 7,302 | 21,684 | 1,712 | 2,030 | 3,612 | 37,545 | 273,441 | 351,423 | 298,098 |
| <i>August 2015 Comparison</i> | 135 | 5,627 | 15,469 | 1,060 | 1,256 | 1,275 | 24,822 | 239,589 | | |
| <i>Year-Over-Year Change</i> | +793% | +30% | +40% | +62% | +62% | +183% | +51% | +14% | +18% | |

Website Stats

August 2016

| | Alganssee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD August | 2015 | 2014 |
|---|-----------|---------|-----------|--------|----------|------------|------------------------|------------|---------|---------|
| August 2016 Monthly Website Sessions | | | | | | | 6,766 | 51,699 | 72,706 | 68,773 |
| <i>August 2015 Comparison</i> | | | | | | | 5,700 | 47,806 | | |
| <i>Year-Over-Year Change</i> | | | | | | | +19% | +8% | +6% | |
| August 2016 Monthly Website Views | | | | | | | 15,017 | 126,244 | 169,630 | 163,277 |
| <i>August 2015 Comparison</i> | | | | | | | 10,958 | 114,326 | | |
| <i>Year-Over-Year Change</i> | | | | | | | +37% | +10% | +4% | |

Faxes and Prints

August 2016

| | Alganssee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD August | 2015 | 2014 |
|---|-----------|---------|-----------|--------|----------|------------|------------------------|------------|-------|-------|
| August 2016 Number of fax pages received | 0 | 1 | 0 | 0 | 0 | 1 | 2 | 105 | 173 | 168 |
| <i>August 2015 Comparison</i> | 0 | 3 | 0 | 0 | 0 | 0 | 3 | 135 | | |
| <i>Year-Over-Year Change</i> | | -67% | | | | | -33% | -22% | +3% | |
| August 2016 Number of fax pages sent | 0 | 33 | 4 | 2 | 17 | 16 | 72 | 966 | 1,882 | 1,353 |
| <i>August 2015 Comparison</i> | 0 | 208 | 0 | 32 | 0 | 12 | 252 | 1,338 | | |
| <i>Year-Over-Year Change</i> | | -84% | | -94% | | +33% | -71% | -28% | +39% | |
| August 2016 Free Prints for Job Seekers | 0 | 13 | 188 | 10 | 15 | 18 | 244 | 2,096 | 2,335 | 3,024 |
| <i>August 2015 Comparison</i> | 0 | 40 | 146 | 0 | 0 | 30 | 216 | 1,726 | | |
| <i>Year-Over-Year Change</i> | | -68% | +29% | | | -40% | +13% | +21% | -23% | |

Fines

August 2016

| | Alganssee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD August | 2015 | 2014 |
|---|-------------|--------------|---------------|--------------|-------------|--------------|------------------------|-------------|---------------|---------------|
| August 2016 Fine Payments Received | \$ 1.10 | \$ 67.00 | \$ 610.85 | \$ 62.60 | \$ 29.11 | \$ 34.15 | \$ 804.81 | \$ 7,292.64 | \$ 14,448.76 | \$ 14,827.36 |
| <i>August 2015 Comparison</i> | \$ 6.25 | \$ 218.55 | \$ 612.42 | \$ 123.40 | \$ 14.75 | \$ 83.55 | \$ 1,058.92 | \$ 9,813.19 | | |
| <i>Year-Over-Year Change</i> | -83% | -69% | -0% | -50% | +107% | -59% | -24% | -26% | -3% | |
| August 2016 Outstanding Fines | \$ 1,129.12 | \$ 33,864.33 | \$ 152,027.76 | \$ 20,098.52 | \$ 4,170.68 | \$ 13,961.22 | \$ 225,251.63 | | \$ 221,076.26 | \$ 209,842.19 |
| <i>August 2015 Comparison</i> | \$ 1,222.17 | \$ 33,100.54 | \$ 145,533.00 | \$ 19,510.18 | \$ 4,029.03 | \$ 12,983.62 | \$ 216,378.54 | | | |
| <i>Year-Over-Year Change</i> | -8% | +2% | +4% | +3% | +3% | +8% | +4% | | +5% | |

Collections (Unique Management Services, Inc.)

August 2016

| | Alganssee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD August | 2015 | 2014 |
|--|-----------|---------|-----------|--------|----------|------------|------------------------|-------------|-------------|-------------|
| August 2016 Fine Payments as a Result of Collection Agency's Efforts | | | | | | | \$ 54.00 | \$ 455.14 | \$ 818.48 | \$ 809.51 |
| <i>August 2015 Comparison</i> | | | | | | | \$ 70.00 | \$ 298.00 | | |
| <i>Year-Over-Year Change</i> | | | | | | | -23% | +53% | +1% | |
| August 2016 Library Materials Returned as a Result of Collection Agency's Efforts | | | | | | | \$ 28.00 | \$ 780.93 | \$ 1,346.89 | \$ 1,864.69 |
| <i>August 2015 Comparison</i> | | | | | | | \$ 52.00 | \$ 1,148.89 | | |
| <i>Year-Over-Year Change</i> | | | | | | | -46% | -32% | -28% | |
| August 2016 What We Paid Collection Agency for Their Services | | | | | | | \$ 21.60 | \$ 409.33 | \$ 660.92 | \$ 379.88 |
| <i>August 2015 Comparison</i> | | | | | | | \$ 44.80 | \$ 410.76 | | |
| <i>Year-Over-Year Change</i> | | | | | | | -52% | -0% | +74% | |

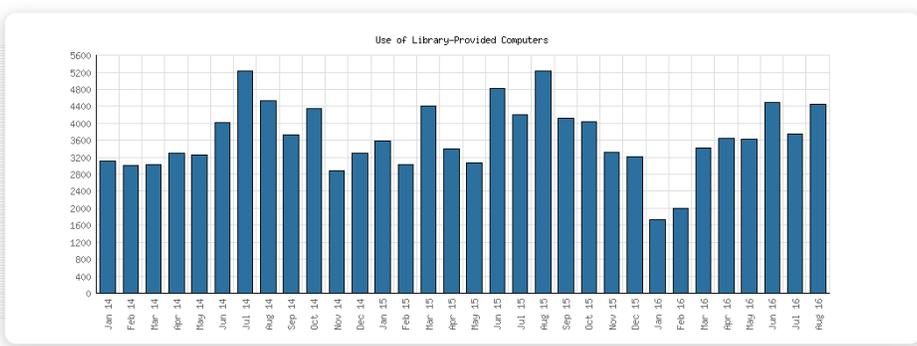
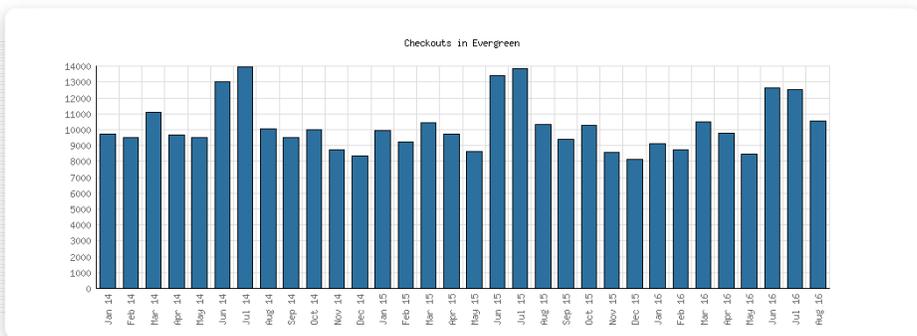
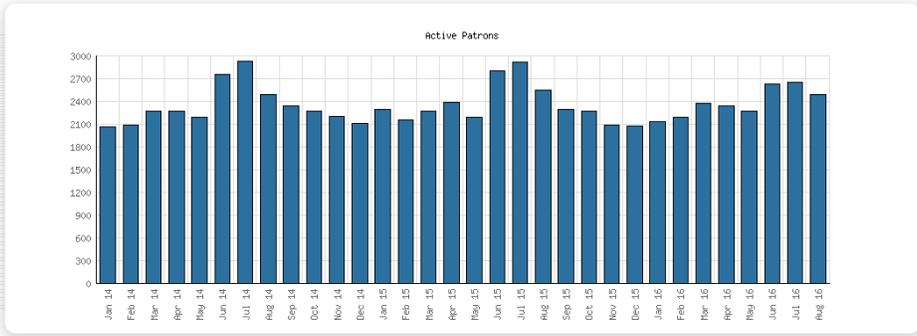
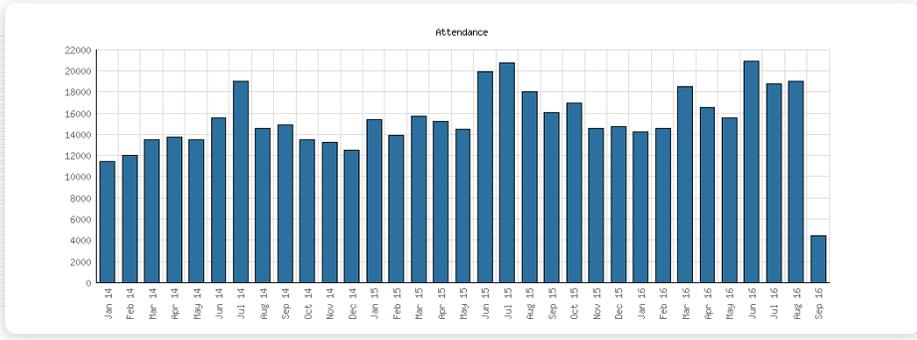
Coldwater Branch Holbrook Heritage Room

August 2016

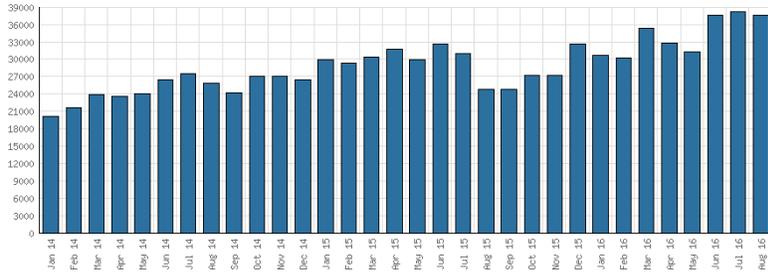
(Numbers below are already part of the Coldwater Branch figures, just broken out here for convenience.)

| | This Month | YTD August | 2015 | 2014 |
|--|------------|------------|-------|------|
| August 2016 Heritage Room Attendance | 83 | 492 | 468 | 312 |
| <i>August 2015 Comparison</i> | 54 | 305 | | |
| <i>Year-Over-Year Change</i> | +54% | +61% | +50% | |
| August 2016 Heritage Room Reference Questions via Telephone | 30 | 252 | 206 | 84 |
| <i>August 2015 Comparison</i> | 34 | 111 | | |
| <i>Year-Over-Year Change</i> | -12% | +127% | +145% | |
| August 2016 Heritage Room Reference Questions Online | 7 | 70 | 77 | 43 |
| <i>August 2015 Comparison</i> | 15 | 57 | | |
| <i>Year-Over-Year Change</i> | -53% | +23% | +79% | |

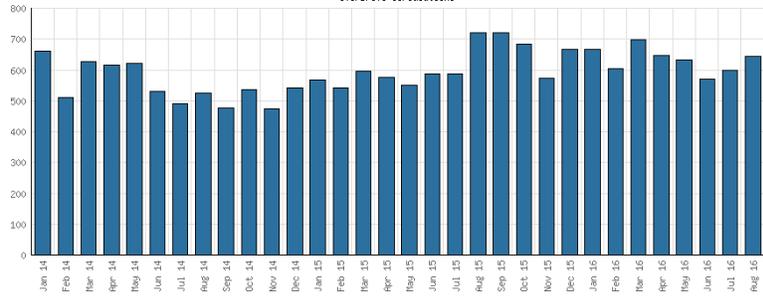
Selected Graphs



One-Hour Sessions on Library WiFi



OverDrive Circulations



Hoopla Circulations

