



**Total Circulation
All Physical Sources and All Digital Sources**

May 2016

| | District Monthly Total | YTD May | 2015 | 2014 |
|-----------------------------------|------------------------|--|---|---|
| May 2016 Total Circulation | 20,619 | 103,588 | 188,766 | 193,256 |
| <i>May 2015 Total Circulation</i> | 15,944 | 67,527 | | |
| <i>Year-Over-Year Change</i> | +29% | +53% | -2% | |
| | | <p>Digital circulations make up 40% of the total YTD in May 2016.</p> <p>On average this year to date, 209 (0.85%) of our patrons are using OverDrive and Hoopla. There is likely some overlap with users of these two services, so the actual number of unique users is probably lower.</p> <p>We don't have patron numbers available for our other premium digital services.</p> | <p>In 2015 digital was 25% of the total circulation, with 144 (0.60%) patrons on average using OverDrive.</p> <p>We don't have patron numbers available for our other premium digital services.</p> | <p>In 2014 digital was 14% of the total circulation, with 120 (0.52%) patrons on average using OverDrive.</p> <p>We don't have patron numbers available for our other premium digital services.</p> |

Attendance

May 2016

| | Alganssee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD May | 2015 | 2014 |
|------------------------------|-----------|---------|-----------|--------|----------|------------|------------------------|---------|---------|---------|
| May 2016 Attendance | 741 | 2,105 | 9,782 | 833 | 702 | 1,639 | 15,802 | 79,754 | 195,735 | 167,414 |
| <i>May 2015 Comparison</i> | 449 | 2,307 | 8,422 | 710 | 618 | 2,010 | 14,516 | 74,803 | | |
| <i>Year-Over-Year Change</i> | +65% | -9% | +16% | +17% | +14% | -18% | +9% | +7% | +17% | |
| May 2016 Hours Open | 112 | 140 | 259 | 149 | 113 | 148 | 921 | 4,565 | 8,935 | 5,528 |
| <i>May 2015 Comparison</i> | 118 | 131 | 474 | 140 | 63 | 139 | 1,065 | 3,660 | | |
| <i>Year-Over-Year Change</i> | -5% | +7% | -45% | +6% | +79% | +6% | -14% | +25% | +62% | |

Patrons

May 2016

| | Alganssee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD May | 2015 | 2014 |
|---|-----------|---------|-----------|--------|----------|------------|------------------------|---------|--------|--------|
| May 2016 Patron Count | 362 | 3,166 | 15,539 | 2,752 | 458 | 2,161 | 24,438 | | 23,974 | 22,879 |
| <i>May 2015 Comparison</i> | 357 | 3,017 | 14,807 | 2,653 | 419 | 2,081 | 23,334 | | | |
| <i>Year-Over-Year Change</i> | +1% | +5% | +5% | +4% | +9% | +4% | +5% | | +5% | |
| May 2016 Active Patrons | 57 | 326 | 1,376 | 241 | 66 | 206 | 2,272 | | 2,069 | 2,109 |
| <i>May 2015 Comparison</i> | 57 | 357 | 1,271 | 250 | 51 | 203 | 2,189 | | | |
| <i>Year-Over-Year Change</i> | | -9% | +8% | -4% | +29% | +1% | +4% | | -2% | |
| May 2016 New Patrons Added | 1 | 10 | 31 | 7 | 1 | 4 | 54 | 609 | 1,013 | 1,463 |
| <i>May 2015 Comparison</i> | 1 | 8 | 45 | 2 | 0 | 2 | 58 | 373 | | |
| <i>Year-Over-Year Change</i> | | +25% | -31% | +250% | | +100% | -7% | +63% | -31% | |
| May 2016 In-House Holds Filled for Our Patrons | 17 | 84 | 420 | 106 | 38 | 46 | 711 | 4,155 | 10,677 | 10,394 |
| <i>May 2015 Comparison</i> | 46 | 111 | 365 | 158 | 32 | 64 | 776 | 4,744 | | |
| <i>Year-Over-Year Change</i> | -63% | -24% | +15% | -33% | +19% | -28% | -8% | -12% | +3% | |

Collection

May 2016

| | Alganssee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD May | 2015 | 2014 |
|--|-----------|---------|-----------|--------|----------|------------|------------------------|---------|---------|---------|
| May 2016 Items in the Catalog | 5,977 | 18,095 | 68,323 | 19,292 | 7,282 | 12,235 | 131,204 | | 131,432 | 130,210 |
| <i>May 2015 Comparison</i> | 5,834 | 17,751 | 68,136 | 18,968 | 6,786 | 12,077 | 129,552 | | | |
| <i>Year-Over-Year Change</i> | +2% | +2% | +0% | +2% | +7% | +1% | +1% | | +1% | |
| May 2016 Items Added to the Catalog | 65 | 292 | 252 | 104 | 76 | 224 | 1,013 | 5,049 | 8,586 | 6,134 |
| <i>May 2015 Comparison</i> | 43 | 71 | 170 | 81 | 22 | 44 | 431 | 3,211 | | |
| <i>Year-Over-Year Change</i> | +51% | +311% | +48% | +28% | +245% | +409% | +135% | +57% | +40% | |
| May 2016 Items Deleted from the Catalog | 82 | 69 | 546 | 9 | 1 | 26 | 733 | 5,210 | 8,191 | 6,186 |
| <i>May 2015 Comparison</i> | 141 | 2 | 294 | 52 | 2 | 1 | 492 | 4,352 | | |
| <i>Year-Over-Year Change</i> | -42% | +3,350% | +86% | -83% | -50% | +2,500% | +49% | +20% | +32% | |

Circulation of Physical Items

May 2016

| | Alganssee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD May | 2015 | 2014 |
|---|-----------|---------|-----------|--------|----------|------------|------------------------|---------|---------|---------|
| May 2016 Checkouts in Evergreen | 215 | 1,231 | 4,872 | 1,110 | 349 | 665 | 8,442 | 46,546 | 112,630 | 132,285 |
| <i>May 2015 Comparison</i> | 259 | 1,398 | 4,669 | 1,437 | 190 | 696 | 8,649 | 38,748 | | |
| <i>Year-Over-Year Change</i> | -17% | -12% | +4% | -23% | +84% | -4% | -2% | +20% | -15% | |
| May 2016 Renewals in Evergreen | 66 | 103 | 905 | 154 | 68 | 94 | 1,390 | 6,215 | 14,186 | 17,292 |
| <i>May 2015 Comparison</i> | 41 | 231 | 687 | 190 | 62 | 66 | 1,277 | 5,252 | | |
| <i>Year-Over-Year Change</i> | +61% | -55% | +32% | -19% | +10% | +42% | +9% | +18% | -18% | |
| May 2016 Items from other MeLCat Libraries Checked out to OUR Patrons, per branch (self-reported, totals not part of District, YTD, or yearly numbers) | 51 | 101 | 173 | 38 | 35 | 23 | 421 | 2,403 | 5,004 | 4,231 |
| <i>May 2015 Comparison</i> | 16 | 119 | 258 | 28 | 2 | 34 | 457 | 2,724 | | |
| <i>Year-Over-Year Change</i> | +219% | -15% | -33% | +36% | +1,650% | -32% | -8% | -12% | +18% | |
| May 2016 Items Sent to Other Libraries MeLCat, per branch (self-reported, totals not part of District, YTD, or yearly numbers) | 22 | 66 | 0 | 61 | 31 | 41 | 221 | 1,684 | 3,394 | 3,548 |
| <i>May 2015 Comparison</i> | 25 | 35 | 1 | 56 | 25 | 25 | 167 | 1,176 | | |
| <i>Year-Over-Year Change</i> | -12% | +89% | | +9% | +24% | +64% | +32% | +43% | -4% | |
| May 2016 Requests from BDL Patrons for Items at Other MeLCat Libraries (totals not part of YTD or yearly numbers) | | | | | | | 670 | 3,460 | 6,690 | 7,298 |
| <i>May 2015 Comparison</i> | | | | | | | 607 | 2,495 | | |
| <i>Year-Over-Year Change</i> | | | | | | | +10% | +39% | -8% | |
| May 2016 Requests from BDL Patrons for Items at Other MeLCat Libraries, Actually Fulfilled | | | | | | | 622 | 3,193 | 5,565 | 6,230 |
| <i>May 2015 Comparison</i> | | | | | | | 521 | 2,268 | | |
| <i>Year-Over-Year Change</i> | | | | | | | +19% | +41% | -11% | |
| May 2016 Requests from Other MeLCat Libraries for Items at BDL (totals not part of YTD or yearly numbers) | | | | | | | 392 | 3,057 | 5,557 | 7,051 |
| <i>May 2015 Comparison</i> | | | | | | | 339 | 1,724 | | |
| <i>Year-Over-Year Change</i> | | | | | | | +16% | +77% | -21% | |
| May 2016 Requests from Other MeLCat Libraries for Items at BDL, Actually Fulfilled | | | | | | | 392 | 3,056 | 4,433 | 5,822 |
| <i>May 2015 Comparison</i> | | | | | | | 308 | 1,633 | | |
| <i>Year-Over-Year Change</i> | | | | | | | +27% | +87% | -24% | |
| May 2016 Checkouts of Uncataloged Items | 83 | 96 | 67 | 0 | 0 | 87 | 333 | 2,467 | 4,385 | 4,601 |
| <i>May 2015 Comparison</i> | 100 | 61 | 47 | 0 | 0 | 39 | 247 | 1,574 | | |
| <i>Year-Over-Year Change</i> | -17% | +57% | +43% | | | +123% | +35% | +57% | -5% | |
| May 2016 TOTAL Circulation of Physical Items | 437 | 1,597 | 6,017 | 1,363 | 483 | 910 | 11,179 | 61,477 | | |
| <i>May 2015 TOTAL Comparison</i> | 441 | 1,844 | 5,662 | 1,711 | 279 | 860 | 12,572 | 57,594 | 141,199 | 166,230 |
| <i>TOTAL Year-Over-Year Change</i> | -1% | -13% | +6% | -20% | +73% | +6% | -11% | +7% | -15% | |

Reference Questions

May 2016

| | Algansee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD May | 2015 | 2014 |
|---|----------|---------|-----------|--------|----------|------------|------------------------|---------|--------|--------|
| May 2016 General Reference Questions in Person | 35 | 16 | 397 | 32 | 14 | 16 | 510 | 2,468 | 2,806 | 2,809 |
| <i>May 2015 Comparison</i> | 2 | 16 | 105 | 54 | 26 | 19 | 222 | 1,128 | | |
| <i>Year-Over-Year Change</i> | +1,650% | | +278% | -41% | -46% | -16% | +130% | +119% | -0% | |
| May 2016 Questions via Telephone Calls | 8 | 10 | 340 | 10 | 8 | 16 | 392 | 1,977 | 2,679 | 2,788 |
| <i>May 2015 Comparison</i> | 0 | 7 | 181 | 19 | 4 | 24 | 235 | 1,152 | | |
| <i>Year-Over-Year Change</i> | | +43% | +88% | -47% | +100% | -33% | +67% | +72% | -4% | |
| May 2016 Reference Questions Delivered Online | 0 | 0 | 6 | 1 | 0 | 15 | 22 | 165 | 150 | 85 |
| <i>May 2015 Comparison</i> | 0 | 1 | 0 | 5 | 0 | 6 | 12 | 74 | | |
| <i>Year-Over-Year Change</i> | | | | -80% | | +150% | +83% | +123% | +76% | |
| May 2016 In-Person Questions on Computer or Internet Use | 30 | 21 | 430 | 15 | 0 | 21 | 517 | 2,576 | 5,551 | 4,225 |
| <i>May 2015 Comparison</i> | 0 | 11 | 443 | 22 | 3 | 11 | 490 | 2,136 | | |
| <i>Year-Over-Year Change</i> | | +91% | -3% | -32% | | +91% | +6% | +21% | +31% | |
| May 2016 In-Person Questions about Our Online Databases | 0 | 2 | 1 | 0 | 0 | 0 | 3 | 14 | 92 | 121 |
| <i>May 2015 Comparison</i> | 0 | 0 | 5 | 0 | 0 | 0 | 5 | 40 | | |
| <i>Year-Over-Year Change</i> | | | -80% | | | | -40% | -65% | -24% | |
| May 2016 In-Person Tax Form Questions | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 459 | 579 | 560 |
| <i>May 2015 Comparison</i> | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 572 | | |
| <i>Year-Over-Year Change</i> | | | | | | | | -20% | +3% | |
| May 2016 TOTAL Reference Questions | 73 | 49 | 1,174 | 58 | 22 | 69 | 1,445 | 7,659 | | |
| <i>May 2015 TOTAL Comparison</i> | 2 | 35 | 734 | 100 | 33 | 60 | 964 | 5,102 | 11,857 | 10,588 |
| <i>TOTAL Year-Over-Year Change</i> | +3550% | +40% | +60% | -42% | -33% | +15% | +50% | +50% | +12% | |

Programs Held

May 2016

| | Alganssee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD May | 2015 | 2014 |
|--|-----------|---------|-----------|--------|----------|------------|------------------------|---------|-------|-------|
| May 2016 Juvenile Programs Held | 2 | 4 | 35 | 6 | 2 | 8 | 57 | 350 | 575 | 617 |
| <i>May 2015 Comparison</i> | 4 | 11 | 20 | 3 | 4 | 8 | 50 | 274 | | |
| <i>Year-Over-Year Change</i> | -50% | -64% | +75% | +100% | -50% | | +14% | +28% | -7% | |
| May 2016 Young Adult Programs Held | 0 | 1 | 13 | 0 | 3 | 1 | 18 | 73 | 161 | 126 |
| <i>May 2015 Comparison</i> | 4 | 0 | 5 | 1 | 0 | 0 | 10 | 77 | | |
| <i>Year-Over-Year Change</i> | | | +160% | | | | +80% | -5% | +28% | |
| May 2016 Adult Programs Held | 1 | 3 | 9 | 1 | 1 | 3 | 18 | 127 | 157 | 125 |
| <i>May 2015 Comparison</i> | 0 | 2 | 6 | 0 | 4 | 0 | 12 | 59 | | |
| <i>Year-Over-Year Change</i> | | +50% | +50% | | -75% | | +50% | +115% | +26% | |
| May 2016 Juvenile Summer Reading Events Held | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 3 | 84 | 78 |
| <i>May 2015 Comparison</i> | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | | |
| <i>Year-Over-Year Change</i> | | | | | | | | +50% | +8% | |
| May 2016 Young Adult Summer Reading Events Held | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 85 | 30 |
| <i>May 2015 Comparison</i> | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | | |
| <i>Year-Over-Year Change</i> | | | | | | | | | +183% | |
| May 2016 Adult Summer Reading Events Held | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 5 | 4 |
| <i>May 2015 Comparison</i> | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | |
| <i>Year-Over-Year Change</i> | | | | | | | | | +25% | |
| May 2016 Computer Classes Held | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 5 | 34 | 96 |
| <i>May 2015 Comparison</i> | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 12 | | |
| <i>Year-Over-Year Change</i> | | | | | | | | -58% | -65% | |
| May 2016 TOTAL Programs Held | 3 | 8 | 60 | 7 | 6 | 12 | 96 | 560 | | |
| <i>May 2015 TOTAL Comparison</i> | 8 | 13 | 32 | 4 | 8 | 8 | 73 | 425 | 1,101 | 1,076 |
| <i>TOTAL Year-Over-Year Change</i> | -62% | -38% | +88% | +75% | -25% | +50% | +32% | +32% | +2% | |

Program Attendance

May 2016

| | Alganssee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD May | 2015 | 2014 |
|--|-----------|---------|-----------|--------|----------|------------|------------------------|---------|--------|--------|
| May 2016 Attendees at Juvenile Programs | 5 | 113 | 530 | 80 | 23 | 96 | 847 | 4,928 | 8,415 | 7,857 |
| <i>May 2015 Comparison</i> | 8 | 275 | 243 | 34 | 76 | 191 | 827 | 3,758 | | |
| <i>Year-Over-Year Change</i> | -38% | -59% | +118% | +135% | -70% | -50% | +2% | +31% | +7% | |
| May 2016 Attendees at Young Adult Programs | 0 | 14 | 80 | 0 | 12 | 2 | 108 | 432 | 884 | 641 |
| <i>May 2015 Comparison</i> | 18 | 0 | 13 | 12 | 0 | 0 | 43 | 261 | | |
| <i>Year-Over-Year Change</i> | | | +515% | | | | +151% | +66% | +38% | |
| May 2016 Attendees at Adult Programs | 12 | 15 | 87 | 20 | 7 | 7 | 148 | 1,216 | 2,157 | 1,310 |
| <i>May 2015 Comparison</i> | 0 | 12 | 90 | 0 | 22 | 0 | 124 | 738 | | |
| <i>Year-Over-Year Change</i> | | +25% | -3% | | -68% | | +19% | +65% | +65% | |
| May 2016 Attendees at Juvenile Summer Reading Events | 0 | 0 | 250 | 0 | 0 | 0 | 250 | 268 | 2,499 | 3,159 |
| <i>May 2015 Comparison</i> | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 29 | | |
| <i>Year-Over-Year Change</i> | | | | | | | | +824% | -21% | |
| May 2016 Attendees at Young Adult Summer Reading Events | 0 | 0 | 125 | 0 | 0 | 0 | 125 | 125 | 259 | 307 |
| <i>May 2015 Comparison</i> | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 10 | | |
| <i>Year-Over-Year Change</i> | | | | | | | | +1,150% | -16% | |
| May 2016 Attendees at Adult Summer Reading Events | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 77 | 111 |
| <i>May 2015 Comparison</i> | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | |
| <i>Year-Over-Year Change</i> | | | | | | | | | -31% | |
| May 2016 Attendees at Computer Classes | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 5 | 29 | 28 |
| <i>May 2015 Comparison</i> | 0 | 0 | 2 | 0 | 0 | 0 | 2 | 23 | | |
| <i>Year-Over-Year Change</i> | | | -50% | | | | -50% | -78% | +4% | |
| May 2016 TOTAL Program Attendance | 17 | 142 | 1,073 | 100 | 42 | 105 | 1,479 | 6,974 | | |
| <i>May 2015 TOTAL Comparison</i> | 26 | 287 | 348 | 46 | 98 | 191 | 996 | 4,819 | 14,320 | 13,413 |
| <i>TOTAL Year-Over-Year Change</i> | -35% | -51% | +208% | +117% | -57% | -45% | +48% | +45% | +7% | |

Summer Reading Program Signups

May 2016

| | Alganssee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD May | 2015 | 2014 |
|---|-----------|---------|-----------|--------|----------|------------|------------------------|---------|-------|------|
| May 2016 Juveniles Signed up for Summer Reading Program | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 859 | 0 |
| <i>May 2015 Comparison</i> | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | |
| <i>Year-Over-Year Change</i> | | | | | | | | | | |
| May 2016 Young Adults Signed up for Summer Reading Program | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 311 | 0 |
| <i>May 2015 Comparison</i> | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | |
| <i>Year-Over-Year Change</i> | | | | | | | | | | |
| May 2016 Adults Signed Up for Summer Reading Program | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 85 | 0 |
| <i>May 2015 Comparison</i> | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | |
| <i>Year-Over-Year Change</i> | | | | | | | | | | |
| May 2016 TOTAL Summer Reading Program Signups | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | |
| <i>May 2015 TOTAL Comparison</i> | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1,255 | 0 |
| <i>TOTAL Year-Over-Year Change</i> | | | | | | | | | | |

Summer Reading Program Completions

May 2016

| | Alganssee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD May | 2015 | 2014 |
|---|-----------|---------|-----------|--------|----------|------------|------------------------|---------|------|------|
| May 2016 Juveniles who Completed Summer Reading Program | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 512 | 0 |
| <i>May 2015 Comparison</i> | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | |
| <i>Year-Over-Year Change</i> | | | | | | | | | | |
| May 2016 Young Adults who Completed Summer Reading Program | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 122 | 0 |
| <i>May 2015 Comparison</i> | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | |
| <i>Year-Over-Year Change</i> | | | | | | | | | | |
| May 2016 Adults who Completed Summer Reading Program | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 56 | 0 |
| <i>May 2015 Comparison</i> | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | |
| <i>Year-Over-Year Change</i> | | | | | | | | | | |
| May 2016 TOTAL Summer Reading Program Completions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | |
| <i>May 2015 TOTAL Comparison</i> | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 690 | 0 |
| <i>TOTAL Year-Over-Year Change</i> | | | | | | | | | | |

Library-Provided Computer Services

May 2016

| | Alganssee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD May | 2015 | 2014 |
|---|-----------|---------|-----------|--------|----------|------------|------------------------|---------|---------|---------|
| May 2016 Use of Library-Provided Computers | 124 | 754 | 2,222 | 185 | 59 | 273 | 3,617 | 14,399 | 43,372 | 47,089 |
| <i>May 2015 Comparison</i> | 134 | 460 | 1,864 | 150 | 94 | 363 | 3,065 | 14,445 | | |
| <i>Year-Over-Year Change</i> | -7% | +64% | +19% | +23% | -37% | -25% | +18% | -0% | -8% | |
| May 2016 One-hour sessions on Library Wifi | 340 | 7,667 | 20,133 | 773 | 642 | 1,738 | 31,293 | 160,187 | 322,131 | 327,390 |
| <i>May 2015 Comparison</i> | 261 | 5,626 | 19,221 | 1,882 | 1,260 | 1,595 | 29,845 | 121,861 | | |
| <i>Year-Over-Year Change</i> | +30% | +36% | +5% | -59% | -49% | +9% | +5% | +31% | -2% | |

Website Stats

May 2016

| | Alganssee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD May | 2015 | 2014 |
|--|-----------|---------|-----------|--------|----------|------------|------------------------|---------|---------|---------|
| May 2016 Monthly Website Sessions | | | | | | | 6,888 | 32,274 | 66,599 | 74,880 |
| <i>May 2015 Comparison</i> | | | | | | | 5,523 | 23,022 | | |
| <i>Year-Over-Year Change</i> | | | | | | | +25% | +40% | -11% | |
| May 2016 Monthly Website Views | | | | | | | 16,765 | 81,260 | 154,705 | 178,202 |
| <i>May 2015 Comparison</i> | | | | | | | 14,010 | 57,379 | | |
| <i>Year-Over-Year Change</i> | | | | | | | +20% | +42% | -13% | |

Premium Online Services

May 2016

| | Alganssee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD May | 2015 | 2014 |
|--|-----------|---------|-----------|--------|----------|------------|------------------------|---------|--------|--------|
| May 2016 Active OverDrive Users | | | | | | | 151 | 758 | 1,731 | 1,443 |
| <i>May 2015 Comparison</i> | | | | | | | 139 | 713 | | |
| <i>Year-Over-Year Change</i> | | | | | | | +9% | +6% | +20% | |
| May 2016 OverDrive Circulations | | | | | | | 632 | 3,249 | 6,837 | 7,158 |
| <i>May 2015 Comparison</i> | | | | | | | 552 | 2,294 | | |
| <i>Year-Over-Year Change</i> | | | | | | | +14% | +42% | -4% | |
| May 2016 Active Hoopla Users | | | | | | | 76 | 285 | 0 | 0 |
| <i>May 2015 Comparison</i> | | | | | | | 0 | 0 | | |
| <i>Year-Over-Year Change</i> | | | | | | | | | | |
| May 2016 Hoopla Circulations | | | | | | | 352 | 1,281 | 0 | 0 |
| <i>May 2015 Comparison</i> | | | | | | | 0 | 0 | | |
| <i>Year-Over-Year Change</i> | | | | | | | | | | |
| May 2016 NewsBank Searches | | | | | | | 225 | 1,072 | 0 | 0 |
| <i>May 2015 Comparison</i> | | | | | | | 0 | 0 | | |
| <i>Year-Over-Year Change</i> | | | | | | | | | | |
| May 2016 TumbleBooks Uses | | | | | | | 4,354 | 18,845 | 21,520 | 4,249 |
| <i>May 2015 Comparison</i> | | | | | | | 3,178 | 9,667 | | |
| <i>Year-Over-Year Change</i> | | | | | | | +37% | +95% | +406% | |
| May 2016 Mango Languages Uses | | | | | | | 17 | 129 | 243 | 1,554 |
| <i>May 2015 Comparison</i> | | | | | | | 9 | 89 | | |
| <i>Year-Over-Year Change</i> | | | | | | | +89% | +45% | -84% | |
| May 2016 Ancestry Searches | | | | | | | 3,860 | 17,087 | 18,967 | 14,063 |
| <i>May 2015 Comparison</i> | | | | | | | 1,203 | 6,002 | | |
| <i>Year-Over-Year Change</i> | | | | | | | +221% | +185% | +35% | |

Faxes and Prints

May 2016

| | Algensee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD May | 2015 | 2014 |
|--|----------|---------|-----------|--------|----------|------------|------------------------|---------|-------|-------|
| May 2016 Number of fax pages received | 0 | 3 | 0 | 3 | 0 | 0 | 6 | 66 | 173 | 168 |
| <i>May 2015 Comparison</i> | 0 | 2 | 0 | 0 | 0 | 2 | 4 | 83 | | |
| <i>Year-Over-Year Change</i> | | +50% | | | | | +50% | -20% | +3% | |
| May 2016 Number of fax pages sent | 0 | 24 | 0 | 7 | 1 | 24 | 56 | 634 | 1,882 | 1,353 |
| <i>May 2015 Comparison</i> | 12 | 56 | 0 | 37 | 0 | 36 | 141 | 788 | | |
| <i>Year-Over-Year Change</i> | | -57% | | -81% | | -33% | -60% | -20% | +39% | |
| May 2016 Free Prints for Job Seekers | 20 | 32 | 239 | 24 | 0 | 56 | 371 | 1,235 | 2,335 | 3,024 |
| <i>May 2015 Comparison</i> | 0 | 19 | 53 | 40 | 0 | 21 | 133 | 960 | | |
| <i>Year-Over-Year Change</i> | | +68% | +351% | -40% | | +167% | +179% | +29% | -23% | |

Fines

May 2016

| | Algensee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD May | 2015 | 2014 |
|--|-------------|--------------|---------------|--------------|-------------|--------------|------------------------|-------------|---------------|---------------|
| May 2016 Fine Payments Received | \$ 9.10 | \$ 115.05 | \$ 642.70 | \$ 56.02 | \$ 9.79 | \$ 6.00 | \$ 838.66 | \$ 4,742.99 | \$ 13,310.69 | \$ 15,965.43 |
| <i>May 2015 Comparison</i> | \$ 10.00 | \$ 109.60 | \$ 812.68 | \$ 44.45 | \$ 9.50 | \$ 51.25 | \$ 1,037.48 | \$ 4,656.55 | | |
| <i>Year-Over-Year Change</i> | -10% | +6% | -21% | +27% | | -88% | -19% | +2% | -17% | |
| May 2016 Outstanding Fines | \$ 1,127.12 | \$ 33,646.43 | \$ 150,387.65 | \$ 20,083.13 | \$ 4,100.94 | \$ 13,737.80 | \$ 223,083.07 | | \$ 221,076.26 | \$ 209,842.19 |
| <i>May 2015 Comparison</i> | \$ 1,094.92 | \$ 32,157.77 | \$ 143,649.33 | \$ 19,136.03 | \$ 3,892.98 | \$ 13,167.16 | \$ 213,098.19 | | | |
| <i>Year-Over-Year Change</i> | +3% | +5% | +5% | +5% | +5% | +4% | +5% | | +5% | |

Collections (Unique Management Services, Inc.)

May 2016

| | Algansee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD May | 2015 | 2014 |
|---|----------|---------|-----------|--------|----------|------------|------------------------|-----------|-------------|-------------|
| May 2016 Fine Payments as a Result of Collection Agency's Efforts | | | | | | | \$ 153.00 | \$ 401.14 | \$ 818.48 | \$ 809.51 |
| <i>May 2015 Comparison</i> | | | | | | | \$ 22.50 | \$ 122.00 | | |
| <i>Year-Over-Year Change</i> | | | | | | | +595% | +229% | +1% | |
| May 2016 Library Materials Returned as a Result of Collection Agency's Efforts | | | | | | | \$ 0.00 | \$ 463.95 | \$ 1,104.89 | \$ 1,864.69 |
| <i>May 2015 Comparison</i> | | | | | | | \$ 38.00 | \$ 602.00 | | |
| <i>Year-Over-Year Change</i> | | | | | | | | -23% | -41% | |
| May 2016 What We Paid Collection Agency for Their Services | | | | | | | \$ 61.20 | \$ 317.74 | \$ 584.12 | \$ 379.88 |
| <i>May 2015 Comparison</i> | | | | | | | \$ 24.20 | \$ 146.80 | | |
| <i>Year-Over-Year Change</i> | | | | | | | +154% | +117% | +54% | |