



**Total Circulation
All Physical Sources and All Digital Sources**

March 2016

	District Monthly Total	YTD March	2015	2014
March 2016 Total Circulation	24,010	63,707	188,766	193,256
<i>March 2015 Total Circulation</i>	19,212	35,073		
<i>Year-Over-Year Change</i>	+25%	+82%	-2%	
	<p>Digital circulations make up 40% of the total YTD in March 2016.</p> <p>On average this year to date, 199 (0.82%) of our patrons are using OverDrive and Hoopla. There is likely some overlap with users of these two services, so the actual number of unique users is probably lower.</p> <p>We don't have patron numbers available for our other premium digital services.</p>		<p>In 2015 digital was 25% of the total circulation, with 144 (0.60%) patrons on average using OverDrive.</p> <p>We don't have patron numbers available for our other premium digital services.</p>	<p>In 2014 digital was 14% of the total circulation, with 120 (0.52%) patrons on average using OverDrive.</p> <p>We don't have patron numbers available for our other premium digital services.</p>

Attendance

March 2016

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD March	2015	2014
March 2016 Attendance	406	2,690	11,379	865	798	2,402	18,540	47,374	195,735	167,414
<i>March 2015 Comparison</i>	387	2,037	9,871	751	669	2,040	15,755	45,049		
<i>Year-Over-Year Change</i>	+5%	+32%	+15%	+15%	+19%	+18%	+18%	+5%	+17%	
March 2016 Hours Open	121	164	230	164	127	165	971	2,750	8,935	5,528
<i>March 2015 Comparison</i>	110	144	257	150	68	128	857	2,008		
<i>Year-Over-Year Change</i>	+10%	+14%	-11%	+9%	+87%	+29%	+13%	+37%	+62%	

Patrons

March 2016

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD March	2015	2014
March 2016 Patron Count	361	3,149	15,467	2,740	454	2,155	24,326		23,974	22,879
<i>March 2015 Comparison</i>	354	2,994	14,700	2,639	419	2,074	23,180			
<i>Year-Over-Year Change</i>	+2%	+5%	+5%	+4%	+8%	+4%	+5%		+5%	
March 2016 Active Patrons	64	356	1,412	264	65	214	2,375		2,069	2,109
<i>March 2015 Comparison</i>	54	339	1,392	232	53	202	2,272			
<i>Year-Over-Year Change</i>	+19%	+5%	+1%	+14%	+23%	+6%	+5%		-2%	
March 2016 New Patrons Added	1	17	51	9	2	4	84	483	1,013	1,463
<i>March 2015 Comparison</i>	2	15	43	3	4	10	77	219		
<i>Year-Over-Year Change</i>	-50%	+13%	+19%	+200%	-50%	-60%	+9%	+121%	-31%	
March 2016 In-House Holds Filled for Our Patrons	44	126	507	156	46	80	959	2,553	10,677	10,394
<i>March 2015 Comparison</i>	36	182	496	102	50	65	931	3,158		
<i>Year-Over-Year Change</i>	+22%	-31%	+2%	+53%	-8%	+23%	+3%	-19%	+3%	

Collection

March 2016

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD March	2015	2014
March 2016 Items in the Catalog	5,982	17,813	69,029	19,199	7,156	12,373	131,552		131,432	130,210
<i>March 2015 Comparison</i>	5,856	18,340	68,326	18,812	6,714	12,001	130,049			
<i>Year-Over-Year Change</i>	+2%	-3%	+1%	+2%	+7%	+3%	+1%		+1%	
March 2016 Items Added to the Catalog	124	111	548	184	100	171	1,238	3,216	8,586	6,134
<i>March 2015 Comparison</i>	94	139	168	112	45	44	602	2,122		
<i>Year-Over-Year Change</i>	+32%	-20%	+226%	+64%	+122%	+289%	+106%	+52%	+40%	
March 2016 Items Deleted from the Catalog	1	137	453	3	24	392	1,010	3,039	8,191	6,186
<i>March 2015 Comparison</i>	351	151	126	8	2	210	848	2,089		
<i>Year-Over-Year Change</i>	-100%	-9%	+260%	-63%	+1,100%	+87%	+19%	+45%	+32%	

Circulation of Physical Items

March 2016

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD March	2015	2014
March 2016 Checkouts in Evergreen	308	1,545	6,250	1,231	376	777	10,487	28,353	112,630	132,285
<i>March 2015 Comparison</i>	273	1,682	6,139	1,322	315	709	10,440	20,399		
<i>Year-Over-Year Change</i>	+13%	-8%	+2%	-7%	+19%	+10%	+0%	+39%	-15%	
March 2016 Renewals in Evergreen	86	129	776	135	49	85	1,260	3,603	14,186	17,292
<i>March 2015 Comparison</i>	47	210	839	195	50	53	1,394	2,628		
<i>Year-Over-Year Change</i>	+83%	-39%	-8%	-31%	-2%	+60%	-10%	+37%	-18%	
March 2016 Items from other MeLCat Libraries Checked out to OUR Patrons, per branch (self-reported, totals not part of District, YTD, or yearly numbers)	33	90	185	46	34	38	426	1,485	5,004	4,231
<i>March 2015 Comparison</i>	27	117	650	64	24	34	916	1,846		
<i>Year-Over-Year Change</i>	+22%	-23%	-72%	-28%	+42%	+12%	-53%	-20%	+18%	
March 2016 Items Sent to Other Libraries MeLCat, per branch (self-reported, totals not part of District, YTD, or yearly numbers)	37	71	6	137	59	73	383	1,155	3,394	3,548
<i>March 2015 Comparison</i>	30	52	0	86	47	44	259	745		
<i>Year-Over-Year Change</i>	+23%	+37%		+59%	+26%	+66%	+48%	+55%	-4%	
March 2016 Requests from BDL Patrons for Items at Other MeLCat Libraries (totals not part of YTD or yearly numbers)							693	2,091	6,690	7,298
<i>March 2015 Comparison</i>							721	1,385		
<i>Year-Over-Year Change</i>							-4%	+51%	-8%	
March 2016 Requests from BDL Patrons for Items at Other MeLCat Libraries, Actually Fulfilled							657	1,933	5,565	6,230
<i>March 2015 Comparison</i>							678	1,260		
<i>Year-Over-Year Change</i>							-3%	+53%	-11%	
March 2016 Requests from Other MeLCat Libraries for Items at BDL (totals not part of YTD or yearly numbers)							684	2,163	5,557	7,051
<i>March 2015 Comparison</i>							473	933		
<i>Year-Over-Year Change</i>							+45%	+132%	-21%	
March 2016 Requests from Other MeLCat Libraries for Items at BDL, Actually Fulfilled							695	2,154	4,433	5,822
<i>March 2015 Comparison</i>							465	887		
<i>Year-Over-Year Change</i>							+49%	+143%	-24%	
March 2016 Checkouts of Uncataloged Items	81	312	64	0	0	62	519	1,563	4,385	4,601
<i>March 2015 Comparison</i>	85	92	63	0	0	61	301	1,074		
<i>Year-Over-Year Change</i>	-5%	+239%	+2%			+2%	+72%	+46%	-5%	
March 2016 TOTAL Circulation of Physical Items	545	2,147	7,281	1,549	518	1,035	13,618	37,606		
<i>March 2015 TOTAL Comparison</i>	462	2,153	7,691	1,667	436	901	15,647	31,157	141,199	166,230
<i>TOTAL Year-Over-Year Change</i>	+18%	0%	-5%	-7%	+19%	+15%	-13%	+21%	-15%	

Reference Questions

March 2016

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD March	2015	2014
March 2016 General Reference Questions in Person	10	11	469	105	9	19	623	1,159	2,806	2,809
<i>March 2015 Comparison</i>	0	10	104	135	33	11	293	726		
<i>Year-Over-Year Change</i>		+10%	+351%	-22%	-73%	+73%	+113%	+60%	-0%	
March 2016 Questions via Telephone Calls	6	22	398	17	15	29	487	1,013	2,679	2,788
<i>March 2015 Comparison</i>	0	6	235	17	5	20	283	746		
<i>Year-Over-Year Change</i>		+267%	+69%		+200%	+45%	+72%	+36%	-4%	
March 2016 Reference Questions Delivered Online	0	3	21	9	0	13	46	83	150	85
<i>March 2015 Comparison</i>	0	0	1	0	0	15	16	37		
<i>Year-Over-Year Change</i>			+2,000%			-13%	+188%	+124%	+76%	
March 2016 In-Person Questions on Computer or Internet Use	3	32	630	33	0	26	724	1,474	5,551	4,225
<i>March 2015 Comparison</i>	0	12	407	13	4	23	459	1,209		
<i>Year-Over-Year Change</i>		+167%	+55%	+154%		+13%	+58%	+22%	+31%	
March 2016 In-Person Questions about Our Online Databases	0	0	2	0	0	0	2	10	92	121
<i>March 2015 Comparison</i>	0	4	3	1	0	2	10	30		
<i>Year-Over-Year Change</i>			-33%				-80%	-67%	-24%	
March 2016 In-Person Tax Form Questions	0	5	62	78	0	5	150	357	579	560
<i>March 2015 Comparison</i>	6	26	96	78	0	8	214	528		
<i>Year-Over-Year Change</i>		-81%	-35%			-38%	-30%	-32%	+3%	
March 2016 TOTAL Reference Questions	19	73	1,582	242	24	92	2,032	4,096		
<i>March 2015 TOTAL Comparison</i>	6	58	846	244	42	79	1,275	3,276	11,857	10,588
<i>TOTAL Year-Over-Year Change</i>	+217%	+26%	+87%	-1%	-43%	+16%	+59%	+25%	+12%	

Programs Held

March 2016

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD March	2015	2014
March 2016 Juvenile Programs Held	2	7	43	3	2	14	71	224	575	617
<i>March 2015 Comparison</i>	4	6	31	6	5	8	60	175		
<i>Year-Over-Year Change</i>	-50%	+17%	+39%	-50%	-60%	+75%	+18%	+28%	-7%	
March 2016 Young Adult Programs Held	2	1	11	0	2	0	16	37	161	126
<i>March 2015 Comparison</i>	3	0	13	0	0	0	16	49		
<i>Year-Over-Year Change</i>	-33%		-15%					-24%	+28%	
March 2016 Adult Programs Held	3	11	13	2	4	9	42	85	157	125
<i>March 2015 Comparison</i>	1	4	7	2	3	2	19	37		
<i>Year-Over-Year Change</i>	+200%	+175%	+86%		+33%	+350%	+121%	+130%	+26%	
March 2016 Juvenile Summer Reading Events Held	0	0	0	0	0	0	0	1	84	78
<i>March 2015 Comparison</i>	0	0	0	0	0	0	0	2		
<i>Year-Over-Year Change</i>								-50%	+8%	
March 2016 Young Adult Summer Reading Events Held	0	0	0	0	0	0	0	0	85	30
<i>March 2015 Comparison</i>	0	0	0	0	0	0	0	1		
<i>Year-Over-Year Change</i>									+183%	
March 2016 Adult Summer Reading Events Held	0	0	0	0	0	0	0	0	5	4
<i>March 2015 Comparison</i>	0	0	0	0	0	0	0	0		
<i>Year-Over-Year Change</i>									+25%	
March 2016 Computer Classes Held	0	0	1	0	0	0	1	1	34	96
<i>March 2015 Comparison</i>	0	0	6	0	0	0	6	8		
<i>Year-Over-Year Change</i>			-83%				-83%	-88%	-65%	
March 2016 TOTAL Programs Held	7	19	68	5	8	23	130	348		
<i>March 2015 TOTAL Comparison</i>	8	10	57	8	8	10	101	272	1,101	1,076
<i>TOTAL Year-Over-Year Change</i>	-12%	+90%	+19%	-37%	0%	+130%	+29%	+28%	+2%	

Program Attendance

March 2016

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD March	2015	2014
March 2016 Attendees at Juvenile Programs	7	128	836	9	95	498	1,573	2,973	8,415	7,857
<i>March 2015 Comparison</i>	12	128	627	45	141	175	1,128	2,331		
<i>Year-Over-Year Change</i>	-42%		+33%	-80%	-33%	+185%	+39%	+28%	+7%	
March 2016 Attendees at Young Adult Programs	3	6	71	0	15	0	95	215	884	641
<i>March 2015 Comparison</i>	5	0	69	0	0	0	74	161		
<i>Year-Over-Year Change</i>	-40%		+3%				+28%	+34%	+38%	
March 2016 Attendees at Adult Programs	9	94	124	5	22	212	466	824	2,157	1,310
<i>March 2015 Comparison</i>	4	100	80	29	38	14	265	501		
<i>Year-Over-Year Change</i>	+125%	-6%	+55%	-83%	-42%	+1,414%	+76%	+64%	+65%	
March 2016 Attendees at Juvenile Summer Reading Events	0	0	0	0	0	0	0	0	2,499	3,159
<i>March 2015 Comparison</i>	0	0	0	0	0	0	0	29		
<i>Year-Over-Year Change</i>									-21%	
March 2016 Attendees at Young Adult Summer Reading Events	0	0	0	0	0	0	0	0	259	307
<i>March 2015 Comparison</i>	0	0	0	0	0	0	0	10		
<i>Year-Over-Year Change</i>									-16%	
March 2016 Attendees at Adult Summer Reading Events	0	0	0	0	0	0	0	0	77	111
<i>March 2015 Comparison</i>	0	0	0	0	0	0	0	0		
<i>Year-Over-Year Change</i>									-31%	
March 2016 Attendees at Computer Classes	0	0	1	0	0	0	1	1	29	28
<i>March 2015 Comparison</i>	0	0	4	0	0	0	4	8		
<i>Year-Over-Year Change</i>			-75%				-75%	-88%	+4%	
March 2016 TOTAL Program Attendance	19	228	1,032	14	132	710	2,135	4,013		
<i>March 2015 TOTAL Comparison</i>	21	228	780	74	179	189	1,471	3,040	14,320	13,413
<i>TOTAL Year-Over-Year Change</i>	-10%	0%	+32%	-81%	-26%	+276%	+45%	+32%	+7%	

Summer Reading Program Signups

March 2016

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD March	2015	2014
March 2016 Juveniles Signed Up for Summer Reading Program	0	0	0	0	0	0	0	0	859	0
<i>March 2015 Comparison</i>	0	0	0	0	0	0	0	0		
<i>Year-Over-Year Change</i>										
March 2016 Young Adults Signed up for Summer Reading Program	0	0	0	0	0	0	0	0	311	0
<i>March 2015 Comparison</i>	0	0	0	0	0	0	0	0		
<i>Year-Over-Year Change</i>										
March 2016 Adults Signed Up for Summer Reading Program	0	0	0	0	0	0	0	0	85	0
<i>March 2015 Comparison</i>	0	0	0	0	0	0	0	0		
<i>Year-Over-Year Change</i>										
March 2016 TOTAL Summer Reading Program Signups	0	0	0	0	0	0	0	0		
<i>March 2015 TOTAL Comparison</i>	0	0	0	0	0	0	0	0	1,255	0
<i>TOTAL Year-Over-Year Change</i>										

Summer Reading Program Completions

March 2016

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD March	2015	2014
March 2016 Juveniles who Completed Summer Reading Program	0	0	0	0	0	0	0	0	512	0
<i>March 2015 Comparison</i>	0	0	0	0	0	0	0	0		
<i>Year-Over-Year Change</i>										
March 2016 Young Adults who Completed Summer Reading Program	0	0	0	0	0	0	0	0	122	0
<i>March 2015 Comparison</i>	0	0	0	0	0	0	0	0		
<i>Year-Over-Year Change</i>										
March 2016 Adults who Completed Summer Reading Program	0	0	0	0	0	0	0	0	56	0
<i>March 2015 Comparison</i>	0	0	0	0	0	0	0	0		
<i>Year-Over-Year Change</i>										
March 2016 TOTAL Summer Reading Program Completions	0	0	0	0	0	0	0	0		
<i>March 2015 TOTAL Comparison</i>	0	0	0	0	0	0	0	0	690	0
<i>TOTAL Year-Over-Year Change</i>										

Library-Provided Computer Services

March 2016

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD March	2015	2014
March 2016 Use of Library-Provided Computers	103	576	2,279	126	65	263	3,412	7,143	43,372	47,089
<i>March 2015 Comparison</i>	143	484	3,065	163	90	460	4,405	7,986		
<i>Year-Over-Year Change</i>	-28%	+19%	-26%	-23%	-28%	-43%	-23%	-11%	-8%	
March 2016 One-hour sessions on Library Wifi	242	9,044	21,416	1,422	1,207	1,957	35,288	96,146	322,131	327,390
<i>March 2015 Comparison</i>	159	4,873	20,611	2,008	1,360	1,364	30,375	60,249		
<i>Year-Over-Year Change</i>	+52%	+86%	+4%	-29%	-11%	+43%	+16%	+60%	-2%	

Website Stats

March 2016

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD March	2015	2014
March 2016 Monthly Website Sessions							6,673	19,117	66,599	74,880
<i>March 2015 Comparison</i>							6,731	11,976		
<i>Year-Over-Year Change</i>							-1%	+60%	-11%	
March 2016 Monthly Website Views							17,095	48,404	154,705	178,202
<i>March 2015 Comparison</i>							15,953	29,359		
<i>Year-Over-Year Change</i>							+7%	+65%	-13%	

Premium Online Services

March 2016

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD March	2015	2014
March 2016 Active OverDrive Users							155	461	1,731	1,443
<i>March 2015 Comparison</i>							149	435		
<i>Year-Over-Year Change</i>							+4%	+6%	+20%	
March 2016 OverDrive Circulations							699	1,970	6,837	7,158
<i>March 2015 Comparison</i>							596	1,165		
<i>Year-Over-Year Change</i>							+17%	+69%	-4%	
March 2016 Active Hoopla Users							72	136	0	0
<i>March 2015 Comparison</i>							0	0		
<i>Year-Over-Year Change</i>										
March 2016 Hoopla Circulations							294	563	0	0
<i>March 2015 Comparison</i>							0	0		
<i>Year-Over-Year Change</i>										
March 2016 NewsBank Searches							202	651	0	0
<i>March 2015 Comparison</i>							0	0		
<i>Year-Over-Year Change</i>										
March 2016 TumbleBooks Uses							4,043	12,435	21,520	4,249
<i>March 2015 Comparison</i>							3,153	4,047		
<i>Year-Over-Year Change</i>							+28%	+207%	+406%	
March 2016 Mango Languages Uses							29	91	243	1,554
<i>March 2015 Comparison</i>							19	54		
<i>Year-Over-Year Change</i>							+53%	+69%	-84%	
March 2016 Ancestry Searches							5,125	9,522	18,967	14,063
<i>March 2015 Comparison</i>							2,166	3,559		
<i>Year-Over-Year Change</i>							+137%	+168%	+35%	

Faxes and Prints

March 2016

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD March	2015	2014
March 2016 Number of fax pages received	0	0	0	16	0	0	16	43	173	168
<i>March 2015 Comparison</i>	0	11	0	0	2	0	13	42		
<i>Year-Over-Year Change</i>							+23%	+2%	+3%	
March 2016 Number of fax pages sent	0	37	0	50	0	50	137	418	1,882	1,353
<i>March 2015 Comparison</i>	24	111	0	35	4	57	231	495		
<i>Year-Over-Year Change</i>		-67%		+43%		-12%	-41%	-16%	+39%	
March 2016 Free Prints for Job Seekers	6	42	116	27	0	19	210	479	2,335	3,024
<i>March 2015 Comparison</i>	0	21	69	2	4	38	134	576		
<i>Year-Over-Year Change</i>		+100%	+68%	+1,250%		-50%	+57%	-17%	-23%	

Fines

March 2016

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD March	2015	2014
March 2016 Fine Payments Received	\$ 7.90	\$ 145.21	\$ 613.28	\$ 45.95	\$ 21.21	\$ 52.40	\$ 885.95	\$ 3,079.35	\$ 13,310.69	\$ 15,965.43
<i>March 2015 Comparison</i>	\$ 9.75	\$ 202.41	\$ 919.12	\$ 162.85	\$ 30.00	\$ 39.50	\$ 1,363.63	\$ 2,502.41		
<i>Year-Over-Year Change</i>	-22%	-28%	-33%	-72%	-30%	+33%	-35%	+23%	-17%	
March 2016 Outstanding Fines	\$ 1,111.02	\$ 33,421.88	\$ 149,113.45	\$ 19,733.83	\$ 4,202.38	\$ 13,636.95	\$ 221,219.51		\$ 221,076.26	\$ 209,842.19
<i>March 2015 Comparison</i>	\$ 1,090.67	\$ 31,491.18	\$ 142,542.20	\$ 19,016.78	\$ 3,812.73	\$ 12,853.96	\$ 210,807.52			
<i>Year-Over-Year Change</i>	+2%	+6%	+5%	+4%	+10%	+6%	+5%		+5%	

Collections (Unique Management Services, Inc.)

March 2016

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD March	2015	2014
March 2016 Fine Payments as a Result of Collection Agency's Efforts							\$ 0.00	\$ 162.24	\$ 818.48	\$ 809.51
<i>March 2015 Comparison</i>							\$ 46.50	\$ 99.50		
<i>Year-Over-Year Change</i>								+64%	+1%	
March 2016 Library Materials Returned as a Result of Collection Agency's Efforts							\$ 102.00	\$ 455.95	\$ 1,104.89	\$ 1,864.69
<i>March 2015 Comparison</i>							\$ 116.00	\$ 524.00		
<i>Year-Over-Year Change</i>							-12%	-13%	-41%	
March 2016 What We Paid Collection Agency for Their Services							\$ 2.00	\$ 218.98	\$ 584.12	\$ 379.88
<i>March 2015 Comparison</i>							\$ 0.60	\$ 118.60		
<i>Year-Over-Year Change</i>								+85%	+54%	