



Dr. Richard A. Tackett

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CHRISTIAN PSYCHOLOGIST

[REDACTED]

September 24, 2015

Branch County District Library Board:

I am writing to voice my opinion of your recent enforcing of your latent policy concerning computer usage, "MAXIMUM of one hour per day."

On two separate occasions I was denied any extra time. The first occasion there were six computers not in use at the time; the computer I was using was the seventh vacant computer.

The second refusal occurred when there were only two computers in use, just me and another individual. Yet, I was still refused any additional time.

I await your next millage proposal.

Respectfully,

Dr. Richard A. Tackett

If the Library Board needs an issue to address consider asking yourself:

"When did the Library become a babysitter and the stairway a race track?"

Dear Mr. Tackett,

I am writing in reference to your letter of 9/24/2015, regarding time limits on our computers. I'm sorry that you encountered difficulty twice recently. A policy on limited usage is designed to prevent anyone from monopolizing the library's computers to the detriment of others wishing to use them. This policy has been in place since 2004 ([https://www.branchdistrictlibrary.org/internet\\_acceptable\\_use\\_policy](https://www.branchdistrictlibrary.org/internet_acceptable_use_policy)), though recently it seems to have been adhered to with less stringency. Staff in all 6 branch locations discussed the matter and agreed to be consistent in enforcing the policy. The exact definition of "limited time", of course, depends on the situation at each branch, how many computers they have, how busy they are, etc. At the Coldwater Branch we have opted for an hour during slower times and 30-minutes during peak times.

It appears that in your case our staff may have been overzealous in following this policy by not granting you additional time. At our most recent staff meeting I encouraged all staff to exercise good judgment in striking a balance between preventing someone from camping out here all day and helping someone out who needs more time to finish a task.

Please let me know if you have any further concerns.

Yours,

John Rucker  
Acting Director  
Branch District Library  
10 E. Chicago St.  
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