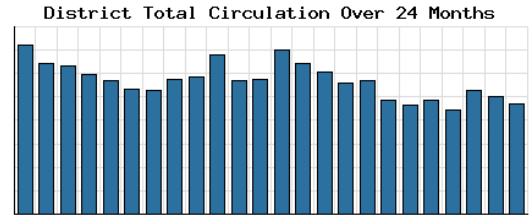
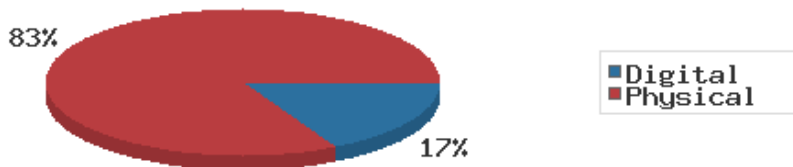


**Monthly Stats Brief Narrative**

In May 2018, the number of patrons entering our buildings slightly increased system-wide compared to this month the previous year. Combined physical and digital use of library materials decreased year-to-date compared to 2017. About 10% of our registered cardholders checked out a physical item this past month, while about 2% of registered cardholders checked out a digital item.



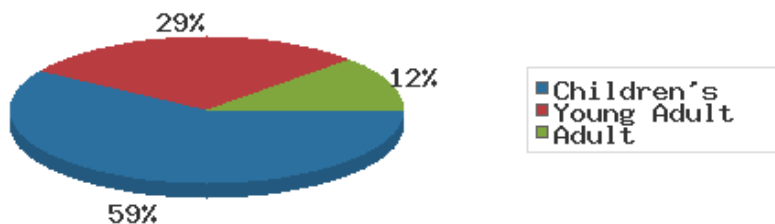
Digital vs. Physical Circulation



Digital usage comprised about 17% of total circulation in May 2018, and digital usage greatly decreased from this time in 2017.

In May 2018, BDL patrons saved \$147,619.10 by checking out 11,548 physical items from the library. Our programming for all ages and our digital services further increase the library's value to the community.

Programs Offered in 2018



Compared to this time in 2017, the number of programs BDL offered year-to-date has increased. Attendance at programs somewhat decreased over this same period.

See the full statistical report, starting on the next page, for details and more graphs.

## Attendance

May 2018

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2017	2016	2015	2014	2013
<b>Attendance</b>	323	2,175	9,101	1,086	797	2,231	15,713	76,781	193,922	201,109	195,735	167,414	171,507
<i>Previous Year</i>	384	1,921	8,688	916	819	2,184	14,912	74,773	201,109	195,735	167,414	171,507	196,465
<i>Change</i>	-16%	+13%	+5%	+19%	-3%	+2%	+5%	+3%	-4%	+3%	+17%	-2%	-13%
<b>Hours Open</b>	121.00	188.00	267.00	178.50	158.00	180.00	1,092.50	5,102.50	10,869.15	10,877.50	8,703.00	5,395.00	5,228.00
<i>Previous Year</i>	116.00	140.00	246.00	155.50	111.00	157.00	925.50	4,477.65	10,877.50	8,703.00	5,395.00	5,228.00	5,612.00
<i>Change</i>	+4%	+34%	+9%	+15%	+42%	+15%	+18%	+14%	-0%	+25%	+61%	+3%	-7%

# Patrons

May 2018

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2017	2016	2015	2014	2013
<b>Population in our Service Area (Tracking Since 2018)</b>							45,130		0	0	0	0	0
<i>Previous Year</i>							0		0	0	0	0	0
<i>Change</i>													
<b>Patron Count</b>	290	2,784	12,463	1,870	386	1,763	19,556		25,685	24,899	23,974	22,879	21,771
<i>Previous Year</i>	373	3,269	15,979	2,822	477	2,288	25,208		24,899	23,974	22,879	21,771	20,674
<i>Change</i>	-22%	-15%	-22%	-34%	-19%	-23%	-22%		+3%	+4%	+5%	+5%	+5%
<b>Patrons Who Checked Out a Physical Item</b>	62	287	1,140	238	87	236	2,050		1,887	2,030	2,069	2,109	2,349
<i>Previous Year</i>	58	348	1,166	251	78	270	2,171		2,030	2,069	2,109	2,349	2,589
<i>Change</i>	+7%	-18%	-2%	-5%	+12%	-13%	-6%		-7%	-2%	-2%	-10%	-9%
<b>New Patrons Added</b>	4	13	33	15	0	11	76	329	844	989	1,086	1,390	1,142
<i>Previous Year</i>	1	11	29	3	0	9	53	342	989	1,086	1,390	1,142	1,338
<i>Change</i>	+300%	+18%	+14%	+400%		+22%	+43%	-4%	-15%	-9%	-22%	+22%	-15%
<b>In-House Holds Filled for Our Patrons</b>	27	83	482	74	40	73	779	4,634	11,650	10,407	10,225	9,546	11,327
<i>Previous Year</i>	17	174	515	140	55	74	975	4,991	10,407	10,225	9,546	11,327	12,928
<i>Change</i>	+59%	-52%	-6%	-47%	-27%	-1%	-20%	-7%	+12%	+2%	+7%	-16%	-12%
<b>Active Hoopla Users (Began 2016)</b>							231		189	129	0	0	0
<i>Previous Year</i>							145		129	0	0	0	0
<i>Change</i>							+59%		+47%				
<b>Active OverDrive Users</b>							158		156	134	144	134	112
<i>Previous Year</i>							142		134	144	134	112	96
<i>Change</i>							+11%		+16%	-7%	+7%	+20%	+17%

# Physical Collection

May 2018

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2017	2016	2015	2014	2013
<b>Physical Books and All other Print Materials in the Catalog (Tracking Since 8/2017)</b>	4,976	14,440	45,073	16,625	6,754	12,326	100,194		100,293	0	0	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0		0	0	0	0	0
<i>Change</i>													
<b>Physical Audiobooks in the Catalog (Tracking Since 8/2017)</b>	36	106	1,354	296	3	59	1,854		1,852	0	0	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0		0	0	0	0	0
<i>Change</i>													
<b>Physical Video Materials in the Catalog (Tracking Since 8/2017)</b>	829	1,283	3,590	1,761	1,433	1,339	10,235		10,519	0	0	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0		0	0	0	0	0
<i>Change</i>													
<b>Physical Music Recordings in the Catalog (Tracking Since 8/2017)</b>	1	84	116	127	0	9	337		345	0	0	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0		0	0	0	0	0
<i>Change</i>													
<b>TOTAL Physical Items in the Catalog</b>	<b>5,842</b>	<b>15,913</b>	<b>50,133</b>	<b>18,809</b>	<b>8,190</b>	<b>13,733</b>	<b>112,620</b>		<b>113,009</b>	<b>126,407</b>	<b>131,432</b>	<b>130,210</b>	<b>128,968</b>
<i>Previous Year</i>	<i>5,833</i>	<i>17,605</i>	<i>53,947</i>	<i>19,111</i>	<i>7,804</i>	<i>12,792</i>	<i>117,092</i>		<i>126,407</i>	<i>131,432</i>	<i>130,210</i>	<i>128,968</i>	<i>126,849</i>
<i>Change</i>	<i>+0%</i>	<i>-10%</i>	<i>-7%</i>	<i>-2%</i>	<i>+5%</i>	<i>+7%</i>	<i>-4%</i>		<i>-11%</i>	<i>-4%</i>	<i>+1%</i>	<i>+1%</i>	<i>+2%</i>



## Total Collection

May 2018

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2017	2016	2015	2014	2013
<b>Combined Physical Items</b>	5,842	15,913	50,133	18,809	8,190	13,733	112,620		113,009	126,407	131,432	130,210	128,968
<i>Previous Year</i>	5,833	17,605	53,947	19,111	7,804	12,792	117,092		126,407	131,432	130,210	128,968	126,849
<i>Change</i>	+0%	-10%	-7%	-2%	+5%	+7%	-4%		-11%	-4%	+1%	+1%	+2%
<b>Combined Digital Collections (Tracking Since 8/2017)</b>							609,153		579,037	0	0	0	0
<i>Previous Year</i>							0		0	0	0	0	0
<i>Change</i>													
<b>TOTAL of all Collections</b>	<b>5,842</b>	<b>15,913</b>	<b>50,133</b>	<b>18,809</b>	<b>8,190</b>	<b>13,733</b>	<b>721,773</b>		<b>692,046</b>	<b>126,407</b>	<b>131,432</b>	<b>130,210</b>	<b>128,968</b>
<i>Previous Year</i>	5,833	17,605	53,947	19,111	7,804	12,792	117,092		126,407	131,432	130,210	128,968	126,849
<i>Change</i>	+0%	-10%	-7%	-2%	+5%	+7%	+516%		+447%	-4%	+1%	+1%	+2%

## Circulation of Physical Items

May 2018

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2017	2016	2015	2014	2013
<b>Checkouts in Evergreen</b>	223	1,424	4,473	1,132	459	1,003	8,714	45,228	120,916	118,595	121,841	123,074	137,997
<i>Previous Year</i>	251	1,676	4,495	1,357	457	1,016	9,252	49,163	118,595	121,841	123,074	137,997	147,891
<i>Change</i>	-11%	-15%	-0%	-17%	+0%	-1%	-6%	-8%	+2%	-3%	-1%	-11%	-7%
<b>Renewals in Evergreen</b>	55	193	583	63	149	111	1,154	5,285	14,804	15,480	15,434	16,044	16,310
<i>Previous Year</i>	33	164	595	157	121	149	1,219	6,243	15,480	15,434	16,044	16,310	18,275
<i>Change</i>	+67%	+18%	-2%	-60%	+23%	-26%	-5%	-15%	-4%	+0%	-4%	-2%	-11%
<b>Items Used in the Library but not Checked Out</b>	13	44	106	70	0	48	281	856	3,050	1,351	19	60	0
<i>Previous Year</i>	64	33	17	59	0	81	254	1,187	1,351	19	60	0	0
<i>Change</i>	-80%	+33%	+524%	+19%		-41%	+11%	-28%	+126%	+7,011%	-68%		
<b>Checkouts of Uncataloged Items</b>	91	17	88	0	0	3	199	1,484	2,817	4,578	4,385	4,601	4,985
<i>Previous Year</i>	90	41	78	0	0	29	238	1,230	4,578	4,385	4,601	4,985	11,076
<i>Change</i>	+1%	-59%	+13%			-90%	-16%	+21%	-38%	+4%	-5%	-8%	-55%
<b>Requests from BDL Patrons for Items at Other MeLCat Libraries, Actually Fulfilled</b>							709	4,113	8,169	7,112	6,118	5,677	6,302
<i>Previous Year</i>							591	3,216	7,112	6,118	5,677	6,302	6,390
<i>Change</i>							+20%	+28%	+15%	+16%	+8%	-10%	-1%
<b>Requests from Other MeLCat Libraries for Items at BDL, Actually Fulfilled</b>							491	3,074	7,867	7,068	4,855	5,400	9,387
<i>Previous Year</i>							489	2,964	7,068	4,855	5,400	9,387	7,291
<i>Change</i>							+0%	+4%	+11%	+46%	-10%	-42%	+29%
<b>TOTAL of All Physical Circulation</b>	<b>382</b>	<b>1,678</b>	<b>5,250</b>	<b>1,265</b>	<b>608</b>	<b>1,165</b>	<b>11,548</b>	<b>60,040</b>	<b>157,623</b>	<b>154,184</b>	<b>152,652</b>	<b>154,856</b>	<b>174,981</b>
<i>Previous Year</i>	<b>438</b>	<b>1,914</b>	<b>5,185</b>	<b>1,573</b>	<b>578</b>	<b>1,275</b>	<b>12,043</b>	<b>64,003</b>	<b>154,184</b>	<b>152,652</b>	<b>154,856</b>	<b>174,981</b>	<b>190,923</b>
<i>Change</i>	<b>-13%</b>	<b>-12%</b>	<b>+1%</b>	<b>-20%</b>	<b>+5%</b>	<b>-9%</b>	<b>-4%</b>	<b>-6%</b>	<b>+2%</b>	<b>+1%</b>	<b>-1%</b>	<b>-12%</b>	<b>-8%</b>

## Use of Digital Resources

May 2018

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2017	2016	2015	2014	2013
<b>OverDrive Circulations</b>							811	3,678	7,823	7,502	7,380	6,615	5,632
<i>Previous Year</i>							679	3,274	7,502	7,380	6,615	5,632	5,228
<i>Change</i>							+19%	+12%	+4%	+2%	+12%	+17%	+8%
<b>Hoopla Circulations (Began 2016)</b>							979	5,165	10,669	5,432	0	0	0
<i>Previous Year</i>							754	3,944	5,432	0	0	0	0
<i>Change</i>							+30%	+31%	+96%				
<b>NewsBank Searches (Began 2016)</b>							109	479	2,153	2,421	0	0	0
<i>Previous Year</i>							277	941	2,421	0	0	0	0
<i>Change</i>							-61%	-49%	-11%				
<b>TumbleBooks Uses</b>							7	298	2,964	22,269	24,673	1,096	1,786
<i>Previous Year</i>							549	1,328	22,269	24,673	1,096	1,786	835
<i>Change</i>							-99%	-78%	-87%	-10%	+2,151%	-39%	+114%
<b>Mango Languages Uses</b>							60	260	1,024	538	617	1,180	1,241
<i>Previous Year</i>							54	716	538	617	1,180	1,241	723
<i>Change</i>							+11%	-64%	+90%	-13%	-48%	-5%	+72%
<b>Ancestry Searches</b>							363	2,157	26,546	36,332	20,275	12,755	8,935
<i>Previous Year</i>							2,805	14,789	36,332	20,275	12,755	8,935	8,635
<i>Change</i>							-87%	-85%	-27%	+79%	+59%	+43%	+3%
<b>Activities Completed on ABCMouse (Began 2016)</b>							190	595	1,251	1,130	0	0	0
<i>Previous Year</i>							81	434	1,130	0	0	0	0
<i>Change</i>							+135%	+37%	+11%				
<b>Books Read on ABCMouse (Began 2016)</b>							13	59	109	98	0	0	0
<i>Previous Year</i>							10	32	98	0	0	0	0
<i>Change</i>							+30%	+84%	+11%				
<b>TOTAL Use of Digital Resources</b>							<b>2,532</b>	<b>12,691</b>	<b>52,539</b>	<b>75,722</b>	<b>52,945</b>	<b>21,646</b>	<b>17,594</b>
<i>Previous Year</i>							<b>5,209</b>	<b>25,458</b>	<b>75,722</b>	<b>52,945</b>	<b>21,646</b>	<b>17,594</b>	<b>15,421</b>
<i>Change</i>							<b>-51%</b>	<b>-50%</b>	<b>-31%</b>	<b>+43%</b>	<b>+145%</b>	<b>+23%</b>	<b>+14%</b>



## Total Circulation

May 2018

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2017	2016	2015	2014	2013
<b>Combined Circulation of Physical Items</b>	382	1,678	5,250	1,265	608	1,165	11,548	60,040	157,623	154,184	152,652	154,856	174,981
<i>Previous Year</i>	438	1,914	5,185	1,573	578	1,275	12,043	64,003	154,184	152,652	154,856	174,981	190,923
<i>Change</i>	-13%	-12%	+1%	-20%	+5%	-9%	-4%	-6%	+2%	+1%	-1%	-12%	-8%
<b>Combined Use of Digital Resources</b>							2,532	12,691	52,539	75,722	52,945	21,646	17,594
<i>Previous Year</i>							5,209	25,458	75,722	52,945	21,646	17,594	15,421
<i>Change</i>							-51%	-50%	-31%	+43%	+145%	+23%	+14%
<b>TOTAL BDL Circulation</b>	<b>382</b>	<b>1,678</b>	<b>5,250</b>	<b>1,265</b>	<b>608</b>	<b>1,165</b>	<b>14,080</b>	<b>72,731</b>	<b>210,162</b>	<b>229,906</b>	<b>205,597</b>	<b>176,502</b>	<b>192,575</b>
<i>Previous Year</i>	438	1,914	5,185	1,573	578	1,275	17,252	89,461	229,906	205,597	176,502	192,575	206,344
<i>Change</i>	-13%	-12%	+1%	-20%	+5%	-9%	-18%	-19%	-9%	+12%	+16%	-8%	-7%

## Cataloging

May 2018

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2017	2016	2015	2014	2013
<b>Physical Items Added to the Catalog</b>	55	121	332	220	56	167	951	5,085	11,009	11,091	8,582	6,134	6,097
<i>Previous Year</i>	58	98	345	179	127	151	958	4,882	11,091	8,582	6,134	6,097	7,161
<i>Change</i>	-5%	+23%	-4%	+23%	-56%	+11%	-1%	+4%	-1%	+29%	+40%	+1%	-15%
<b>Physical Items Deleted from the Catalog</b>	17	1	193	268	89	34	602	5,504	24,366	15,968	8,668	6,186	4,751
<i>Previous Year</i>	132	157	6,445	78	5	48	6,865	14,079	15,968	8,668	6,186	4,751	7,269
<i>Change</i>	-87%	-99%	-97%	+244%	+1,680%	-29%	-91%	-61%	+53%	+84%	+40%	+30%	-35%

## Reference Questions

May 2018

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2017	2016	2015	2014	2013
<b>General Reference Questions in Person</b>	0	48	340	62	33	27	510	2,765	7,537	6,285	2,806	2,809	3,624
<i>Previous Year</i>	8	26	358	46	44	163	645	2,975	6,285	2,806	2,809	3,624	5,268
<i>Change</i>		+85%	-5%	+35%	-25%	-83%	-21%	-7%	+20%	+124%	-0%	-22%	-31%
<b>Questions via Telephone Calls</b>	0	28	248	18	4	22	320	1,823	5,079	4,622	2,885	2,872	2,430
<i>Previous Year</i>	1	10	280	49	12	83	435	1,948	4,622	2,885	2,872	2,430	4,580
<i>Change</i>		+180%	-11%	-63%	-67%	-73%	-26%	-6%	+10%	+60%	+0%	+18%	-47%
<b>Reference Questions Delivered Online</b>	0	0	5	7	0	0	12	71	233	304	227	128	45
<i>Previous Year</i>	0	1	9	12	0	0	22	147	304	227	128	45	35
<i>Change</i>			-44%	-42%			-45%	-52%	-23%	+34%	+77%	+184%	+29%
<b>In-Person Questions on Computer or Internet Use</b>	1	46	375	25	77	16	540	2,795	7,285	6,568	5,551	4,076	3,741
<i>Previous Year</i>	8	38	417	20	4	124	611	2,980	6,568	5,551	4,076	3,741	3,222
<i>Change</i>	-88%	+21%	-10%	+25%	+1,825%	-87%	-12%	-6%	+11%	+18%	+36%	+9%	+16%
<b>In-Person Questions about Our Online Databases</b>	0	0	13	8	0	0	21	181	363	170	92	121	206
<i>Previous Year</i>	0	0	9	0	0	0	9	105	170	92	121	206	118
<i>Change</i>			+44%				+133%	+72%	+114%	+85%	-24%	-41%	+75%
<b>In-Person Tax Form Questions</b>	0	0	1	0	0	0	1	506	493	473	579	560	531
<i>Previous Year</i>	0	0	0	0	0	0	0	486	473	579	560	531	515
<i>Change</i>								+4%	+4%	-18%	+3%	+5%	+3%
<b>TOTAL of All Reference Questions</b>	<b>1</b>	<b>122</b>	<b>982</b>	<b>120</b>	<b>114</b>	<b>65</b>	<b>1,404</b>	<b>8,141</b>	<b>20,990</b>	<b>18,422</b>	<b>12,140</b>	<b>10,566</b>	<b>10,577</b>
<i>Previous Year</i>	<b>17</b>	<b>75</b>	<b>1,073</b>	<b>127</b>	<b>60</b>	<b>370</b>	<b>1,722</b>	<b>8,641</b>	<b>18,422</b>	<b>12,140</b>	<b>10,566</b>	<b>10,577</b>	<b>13,738</b>
<i>Change</i>	<b>-94%</b>	<b>+63%</b>	<b>-8%</b>	<b>-6%</b>	<b>+90%</b>	<b>-82%</b>	<b>-18%</b>	<b>-6%</b>	<b>+14%</b>	<b>+52%</b>	<b>+15%</b>	<b>-0%</b>	<b>-23%</b>



# MeLCat

May 2018

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2017	2016	2015	2014	2013
<b>Requests from BDL Patrons for Items at Other MeLCat Libraries</b>							762	4,363	8,699	7,643	7,280	6,708	7,329
<i>Previous Year</i>							585	3,427	7,643	7,280	6,708	7,329	7,727
<i>Change</i>							+30%	+27%	+14%	+5%	+9%	-8%	-5%
<b>Requests from BDL Patrons for Items at Other MeLCat Libraries, Actually Fulfilled</b>							709	4,113	8,169	7,112	6,118	5,677	6,302
<i>Previous Year</i>							591	3,216	7,112	6,118	5,677	6,302	6,390
<i>Change</i>							+20%	+28%	+15%	+16%	+8%	-10%	-1%
<b>Requests from Other MeLCat Libraries for Items at BDL</b>							459	3,101	7,994	7,096	5,989	6,619	9,848
<i>Previous Year</i>							451	2,964	7,096	5,989	6,619	9,848	7,910
<i>Change</i>							+2%	+5%	+13%	+18%	-10%	-33%	+25%
<b>Requests from Other MeLCat Libraries for Items at BDL, Actually Fulfilled</b>							491	3,074	7,867	7,068	4,855	5,400	9,387
<i>Previous Year</i>							489	2,964	7,068	4,855	5,400	9,387	7,291
<i>Change</i>							+0%	+4%	+11%	+46%	-10%	-42%	+29%
<b>BDL Items Sent to Other MeLCat Libraries</b>	28	53	0	141	50	46	318	1,917	4,739	3,986	3,394	3,548	5,915
<i>Previous Year</i>	28	41	0	117	30	49	265	1,732	3,986	3,394	3,548	5,915	4,898
<i>Change</i>		+29%		+21%	+67%	-6%	+20%	+11%	+19%	+17%	-4%	-40%	+21%
<b>Items from other MeLCat Libraries Checked out to OUR Patrons</b>	25	59	330	57	35	78	584	3,081	6,352	5,560	4,662	4,231	4,852
<i>Previous Year</i>	18	95	258	56	9	32	468	2,462	5,560	4,662	4,231	4,852	4,745
<i>Change</i>	+39%	-38%	+28%	+2%	+289%	+144%	+25%	+25%	+14%	+19%	+10%	-13%	+2%

## Programs Held

May 2018

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2017	2016	2015	2014	2013
									<b>Juvenile Programs Held</b>	3	21	34	6
<i>Previous Year</i>	2	16	31	4	0	10	63	356	604	575	482	470	433
<i>Change</i>	+50%	+31%	+10%	+50%		-40%	+22%	+6%	+19%	+5%	+19%	+3%	+9%
<b>Young Adult Programs Held</b>	1	3	8	5	5	1	23	183	248	163	151	126	49
<i>Previous Year</i>	1	4	14	3	3	3	28	105	163	151	126	49	37
<i>Change</i>		-25%	-43%	+67%	+67%	-67%	-18%	+74%	+52%	+8%	+20%	+157%	+32%
<b>Adult Programs Held</b>	1	0	8	2	0	1	12	65	146	220	157	125	87
<i>Previous Year</i>	2	2	8	2	1	1	16	69	220	157	125	87	76
<i>Change</i>	-50%						-25%	-6%	-34%	+40%	+26%	+44%	+14%
<b>Juvenile Summer Reading Events Held</b>	0	0	0	0	0	0	0	0	95	89	84	78	0
<i>Previous Year</i>	0	0	0	0	0	0	0	1	89	84	78	0	0
<i>Change</i>									+7%	+6%	+8%		
<b>Young Adult Summer Reading Events Held</b>	0	0	0	0	0	0	0	0	57	29	85	30	0
<i>Previous Year</i>	0	12	0	0	0	0	12	12	29	85	30	0	0
<i>Change</i>									+97%	-66%	+183%		
<b>Adult Summer Reading Events Held</b>	0	0	0	0	0	0	0	0	0	3	5	4	0
<i>Previous Year</i>	0	0	0	0	0	0	0	0	3	5	4	0	0
<i>Change</i>										-40%	+25%		
<b>Computer Classes Held</b>	0	0	1	0	0	0	1	12	22	14	22	24	0
<i>Previous Year</i>	0	0	2	0	0	1	3	3	14	22	24	0	0
<i>Change</i>			-50%				-67%	+300%	+57%	-36%	-8%		
<b>TOTAL of All Programs</b>	<b>5</b>	<b>24</b>	<b>51</b>	<b>13</b>	<b>12</b>	<b>8</b>	<b>113</b>	<b>638</b>	<b>1,288</b>	<b>1,122</b>	<b>1,079</b>	<b>869</b>	<b>606</b>
<i>Previous Year</i>	5	34	55	9	4	15	122	546	1,122	1,079	869	606	546
<i>Change</i>		-29%	-7%	+44%	+200%	-47%	-7%	+17%	+15%	+4%	+24%	+43%	+11%

## Program Attendance

May 2018

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2017	2016	2015	2014	2013
<b>Attendees at Juvenile Programs</b>	8	657	655	113	21	65	1,519	7,351	15,351	10,371	8,415	7,857	8,859
<i>Previous Year</i>	5	257	826	87	0	143	1,318	7,981	10,371	8,415	7,857	8,859	8,391
<i>Change</i>	+60%	+156%	-21%	+30%		-55%	+15%	-8%	+48%	+23%	+7%	-11%	+6%
<b>Attendees at Young Adult Programs</b>	3	14	848	39	29	17	950	2,015	3,797	1,011	884	641	473
<i>Previous Year</i>	2	95	235	35	806	84	1,257	2,093	1,011	884	641	473	462
<i>Change</i>	+50%	-85%	+261%	+11%	-96%	-80%	-24%	-4%	+276%	+14%	+38%	+36%	+2%
<b>Attendees at Adult Programs</b>	20	0	106	38	0	15	179	875	1,979	2,048	2,157	1,310	1,108
<i>Previous Year</i>	9	18	68	23	10	14	142	710	2,048	2,157	1,310	1,108	967
<i>Change</i>	+122%		+56%	+65%		+7%	+26%	+23%	-3%	-5%	+65%	+18%	+15%
<b>Attendees at Juvenile Summer Reading Events</b>	0	0	0	0	0	0	0	0	3,116	3,904	2,499	3,159	0
<i>Previous Year</i>	0	0	0	0	0	0	0	0	3,904	2,499	3,159	0	0
<i>Change</i>									-20%	+56%	-21%		
<b>Attendees at Young Adult Summer Reading Events</b>	0	0	0	0	0	0	0	0	671	295	259	307	0
<i>Previous Year</i>	0	302	0	0	0	0	302	302	295	259	307	0	0
<i>Change</i>									+127%	+14%	-16%		
<b>Attendees at Adult Summer Reading Events</b>	0	0	0	0	0	0	0	0	0	21	77	111	0
<i>Previous Year</i>	0	0	0	0	0	0	0	0	21	77	111	0	0
<i>Change</i>										-73%	-31%		
<b>Attendees at Computer Classes</b>	0	0	1	0	0	0	1	62	21	12	29	28	0
<i>Previous Year</i>	0	0	2	0	0	1	3	3	12	29	28	0	0
<i>Change</i>			-50%				-67%	+1,967%	+75%	-59%	+4%		
<b>TOTAL of All Program Attendance</b>	<b>31</b>	<b>671</b>	<b>1,610</b>	<b>190</b>	<b>50</b>	<b>97</b>	<b>2,649</b>	<b>10,303</b>	<b>24,935</b>	<b>17,662</b>	<b>14,320</b>	<b>13,413</b>	<b>10,440</b>
<i>Previous Year</i>	16	672	1,131	145	816	242	3,022	11,089	17,662	14,320	13,413	10,440	9,820
<i>Change</i>	+94%	-0%	+42%	+31%	-94%	-60%	-12%	-7%	+41%	+23%	+7%	+28%	+6%

## Summer Reading Program Signups

May 2018

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2017	2016	2015	2014	2013
<b>Juveniles Signed Up for Summer Reading Program</b>	0	0	0	0	1	0	1	1	1,153	967	859	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	0	967	859	0	0	0
<i>Change</i>									+19%	+13%			
<b>Young Adults Signed up for Summer Reading Program</b>	0	0	0	0	2	0	2	2	385	113	311	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	0	113	311	0	0	0
<i>Change</i>									+241%	-64%			
<b>Adults Signed Up for Summer Reading Program</b>	0	0	0	0	2	0	2	2	117	86	85	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	0	86	85	0	0	0
<i>Change</i>									+36%	+1%			
<b>TOTAL Summer Reading Program Signups</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>5</b>	<b>0</b>	<b>5</b>	<b>5</b>	<b>1,655</b>	<b>1,166</b>	<b>1,255</b>	<b>0</b>	<b>0</b>
<i>Previous Year</i>	0	0	0	0	0	0	0	0	1,166	1,255	0	0	0
<i>Change</i>									+42%	-7%			

# Summer Reading Program Completions

May 2018

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2017	2016	2015	2014	2013
<b>Juveniles who Completed Summer Reading Program</b>	0	0	0	0	0	0	0	0	518	459	512	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	0	459	512	0	0	0
<i>Change</i>									+13%	-10%			
<b>Young Adults who Completed Summer Reading Program</b>	0	0	0	0	0	0	0	0	268	62	122	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	0	62	122	0	0	0
<i>Change</i>									+332%	-49%			
<b>Adults who Completed Summer Reading Program</b>	0	0	0	0	0	0	0	0	96	60	56	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	0	60	56	0	0	0
<i>Change</i>									+60%	+7%			
<b>TOTAL Summer Reading Program Completions</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>882</b>	<b>581</b>	<b>690</b>	<b>0</b>	<b>0</b>
<i>Previous Year</i>	0	0	0	0	0	0	0	0	581	690	0	0	0
<i>Change</i>									+52%	-16%			



## Library-Provided Computer Services

May 2018

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2017	2016	2015	2014	2013
<b>One-hour sessions on Library Wifi</b>	569	7,464	21,671	2,367	1,022	2,394	35,487	189,722	425,714	410,437	351,423	298,098	217,215
<i>Previous Year</i>	707	6,927	25,328	1,592	1,127	1,876	37,557	179,419	410,437	351,423	298,098	217,215	151,938
<i>Change</i>	-20%	+8%	-14%	+49%	-9%	+28%	-6%	+6%	+4%	+17%	+18%	+37%	+43%
<b>Computers Available for Public Use</b>	6	19	31	10	7	13	86		73	73	73	73	73
<i>Previous Year</i>	5	16	27	8	6	11	73		73	73	73	73	73
<i>Change</i>	+20%	+19%	+15%	+25%	+17%	+18%	+18%						
<b>Use of Library-Provided Computers</b>	70	660	2,167	203	156	335	3,591	16,643	44,181	41,513	46,405	43,756	46,559
<i>Previous Year</i>	119	540	2,078	101	77	280	3,195	16,587	41,513	46,405	43,756	46,559	51,549
<i>Change</i>	-41%	+22%	+4%	+101%	+103%	+20%	+12%	+0%	+6%	-11%	+6%	-6%	-10%
<b>Computers Available for Staff Use</b>	2	6	28	3	2	3	44		41	41	41	41	41
<i>Previous Year</i>	1	6	26	3	2	3	41		41	41	41	41	41
<i>Change</i>	+100%		+8%				+7%						

## Website Stats

May 2018

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2017	2016	2015	2014	2013
<b>Monthly Website Sessions</b>							3,719	18,185	73,326	75,139	72,706	68,773	813,995,593
<i>Previous Year</i>							5,732	28,930	75,139	72,706	68,773	813,995,593	0
<i>Change</i>							-35%	-37%	-2%	+3%	+6%	-100%	
<b>Monthly Website Page Views</b>							10,005	46,940	177,799	182,084	169,630	163,277	162,300
<i>Previous Year</i>							13,287	73,827	182,084	169,630	163,277	162,300	0
<i>Change</i>							-25%	-36%	-2%	+7%	+4%	+1%	

## Faxes, Prints, and Sales

May 2018

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2017	2016	2015	2014	2013
<b>Fax Pages Received</b>	0	4	26	0	0	31	61	167	260	219	173	168	140
<i>Previous Year</i>	0	0	4	11	0	0	15	101	219	173	168	140	185
<i>Change</i>			+550%				+307%	+65%	+19%	+27%	+3%	+20%	-24%
<b>Fax Pages Sent</b>	8	117	434	79	0	199	837	3,627	3,879	1,741	1,882	1,353	1,346
<i>Previous Year</i>	0	31	117	34	0	49	231	1,025	1,741	1,882	1,353	1,346	1,682
<i>Change</i>		+277%	+271%	+132%		+306%	+262%	+254%	+123%	-7%	+39%	+1%	-20%
<b>Free Prints for Job Seekers</b>	26	18	111	5	20	42	222	1,410	3,128	2,878	2,335	3,024	3,834
<i>Previous Year</i>	0	30	139	30	3	30	232	1,282	2,878	2,335	3,024	3,834	3,816
<i>Change</i>		-40%	-20%	-83%	+567%	+40%	-4%	+10%	+9%	+23%	-23%	-21%	+0%
<b>Black and White Patron Prints (Tracking Since 6/2016)</b>	92	628	5,832	180	3	455	7,190	37,867	75,606	35,561	0	0	0
<i>Previous Year</i>	47	604	3,983	214	41	462	5,351	29,661	35,561	0	0	0	0
<i>Change</i>	+96%	+4%	+46%	-16%	-93%	-2%	+34%	+28%	+113%				
<b>Color Patron Prints (Tracking Since 6/2016)</b>	61	82	672	123	5	20	963	4,396	10,253	4,036	0	0	0
<i>Previous Year</i>	60	150	343	78	14	11	656	3,815	4,036	0	0	0	0
<i>Change</i>	+2%	-45%	+96%	+58%	-64%	+82%	+47%	+15%	+154%				
<b>Flash Drives Sold (Tracking Since 6/2016)</b>	0	0	1	0	0	1	2	17	56	54	0	0	0
<i>Previous Year</i>	0	1	5	0	0	0	6	34	54	0	0	0	0
<i>Change</i>			-80%				-67%	-50%	+4%				
<b>Earbuds Sold (Tracking Since 6/2016)</b>	0	23	24	0	0	1	48	191	416	166	0	0	0
<i>Previous Year</i>	0	3	20	0	0	1	24	122	166	0	0	0	0
<i>Change</i>		+667%	+20%				+100%	+57%	+151%				

## Fines and Fees

Overdue Fines Dropped in 2017

May 2018

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2017	2016	2015	2014	2013
<b>Fines and Fees Payments Received</b>	\$ 0.00	\$ 48.00	\$ 121.77	\$ 23.00	\$ 0.00	\$ 40.00	\$ 232.77	\$ 1,128.18	\$ 7,628.31	\$ 10,062.96	\$ 14,448.76	\$ 14,827.36	\$ 15,371.10
<i>Previous Year</i>	\$ 2.80	\$ 82.80	\$ 316.83	\$ 30.10	\$ 17.90	\$ 25.60	\$ 476.03	\$ 3,921.76	\$ 10,062.96	\$ 14,448.76	\$ 14,827.36	\$ 15,371.10	\$ 18,047.66
<i>Change</i>		-41%	-62%	-23%		+60%	-51%	-71%	-24%	-30%	-3%	-4%	-15%
<b>Outstanding Fines and Fees</b>	\$ 185.99	\$ 9,451.51	\$ 33,637.06	\$ 3,891.77	\$ 1,350.88	\$ 5,504.78	\$ 54,021.99		84,232.33	228,102.90	221,076.26	209,842.19	201,353.05
<i>Previous Year</i>	\$ 470.42	\$ 15,277.39	\$ 47,724.65	\$ 5,654.90	\$ 2,468.95	\$ 6,073.67	\$ 77,669.98		228,102.90	221,076.26	209,842.19	201,353.05	188,798.85
<i>Change</i>	-61%	-38%	-30%	-31%	-45%	-9%	-30%		-63%	+3%	+5%	+4%	+7%

## Debt Collections

Unique Management Services, Inc.

Tracking Since 2014

May 2018

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2017	2016	2015	2014	2013
<b>Fine Payments as a Result of Collection Agency's Efforts</b>							\$ 8.00	\$ 169.45	\$ 229.00	\$ 947.13	\$ 818.48	\$ 809.51	\$ 0.00
<i>Previous Year</i>							\$ 0.00	\$ 132.00	\$ 947.13	\$ 818.48	\$ 809.51	\$ 0.00	\$ 0.00
<i>Change</i>								+28%	-76%	+16%	+1%		
<b>Library Materials Returned as a Result of Collection Agency's Efforts</b>							\$ 14.00	\$ 462.00	\$ 888.95	\$ 1,317.93	\$ 1,346.89	\$ 1,864.69	\$ 0.00
<i>Previous Year</i>							\$ 277.00	\$ 307.00	\$ 1,317.93	\$ 1,346.89	\$ 1,864.69	\$ 0.00	\$ 0.00
<i>Change</i>							-95%	+50%	-33%	-2%	-28%		
<b>What We Paid Collection Agency for Their Services</b>							\$ 8.80	\$ 139.88	\$ 558.08	\$ 1,022.23	\$ 1,051.42	\$ 753.88	\$ 0.00
<i>Previous Year</i>							\$ 33.80	\$ 158.70	\$ 1,022.23	\$ 1,051.42	\$ 753.88	\$ 0.00	\$ 0.00
<i>Change</i>							-76%	-12%	-45%	-3%	+40%		

## Value to Our Service Area

Physical Item Circulation Only

May 2018

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2017	2016	2015	2014	2013
<b>What It Would Cost if All the Physical Items Checked Out by Our Patrons Had Been Purchased by Them</b>							\$ 147,619.10	\$ 759,442.60	\$ 2,135,671.28	\$ 2,132,387.79	\$ 2,167,140.68	\$ 2,167,024.48	\$ 2,373,675.70
<i>Previous Year</i>							\$ 171,133.80	\$ 910,710.73	\$ 2,132,387.79	\$ 2,167,140.68	\$ 2,167,024.48	\$ 2,373,675.70	\$ 2,554,108.00
<i>Change</i>							-14%	-17%	+0%	-2%	+0%	-9%	-7%







## Seed Exchange

Began 3/2017 at Coldwater Only (Stats part of circulation totals above.)

May 2018

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2017	2016	2015	2014	2013
<b>Seed Exchange</b>	0	0	84	0	0	0	84	206	268	0	0	0	0
<i>Previous Year</i>	0	0	7	0	0	0	7	171	0	0	0	0	0
<i>Change</i>			+1,100%				+1,100%	+20%					

## Heritage Room

Stats part of Coldwater Branch totals above; shown here for convenience.

May 2018

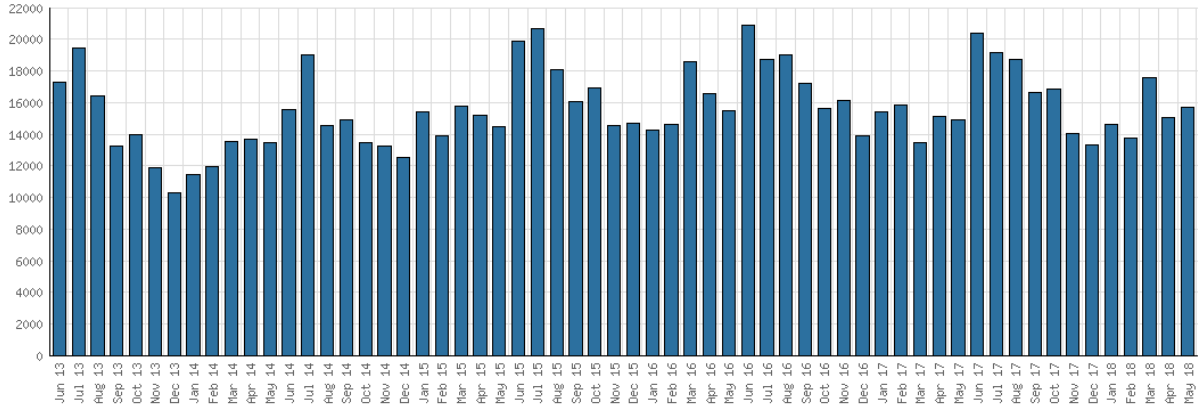
	Heritage Room	YTD	Year End				
			2017	2016	2015	2014	2013
<b>Heritage Room Attendance</b>	67	327	658	705	468	312	0
<i>Previous Year</i>	58	219	705	468	312	0	0
<i>Change</i>	+16%	+49%	-7%	+51%	+50%		
<b>In-Person Reference Questions</b>	68	294	550	72	30	41	24
<i>Previous Year</i>	33	167	72	30	41	24	50
<i>Change</i>	+106%	+76%	+664%	+140%	-27%	+71%	-52%
<b>Reference Telephone Calls</b>	27	153	433	376	206	84	0
<i>Previous Year</i>	33	181	376	206	84	0	0
<i>Change</i>	-18%	-15%	+15%	+83%	+145%		
<b>Online Reference Questions</b>	5	33	63	83	77	43	0
<i>Previous Year</i>	5	28	83	77	43	0	0
<i>Change</i>		+18%	-24%	+8%	+79%		



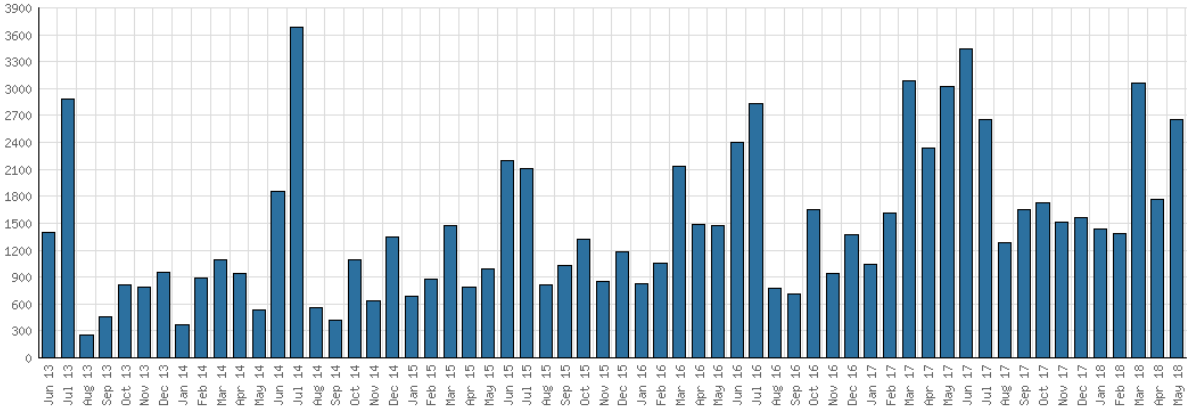
## Selected Graphs

5-year Monthly Trends

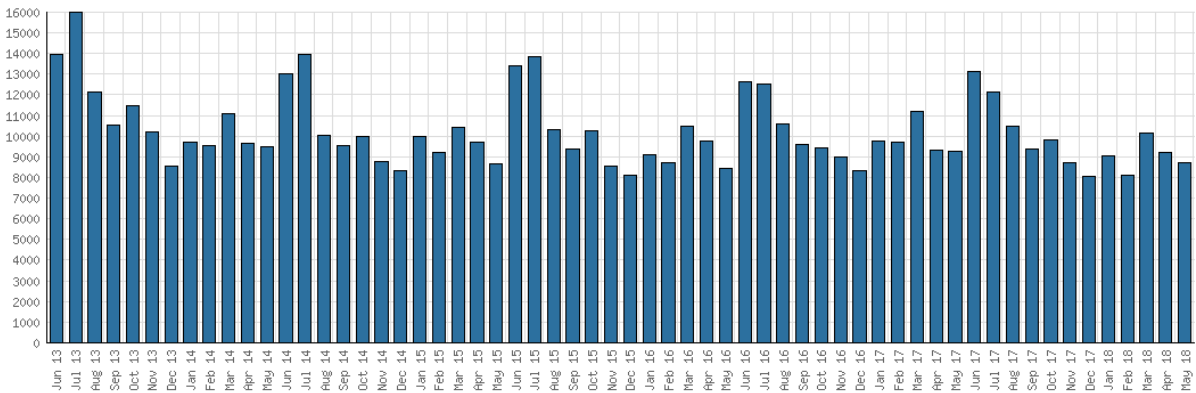
### District Attendance



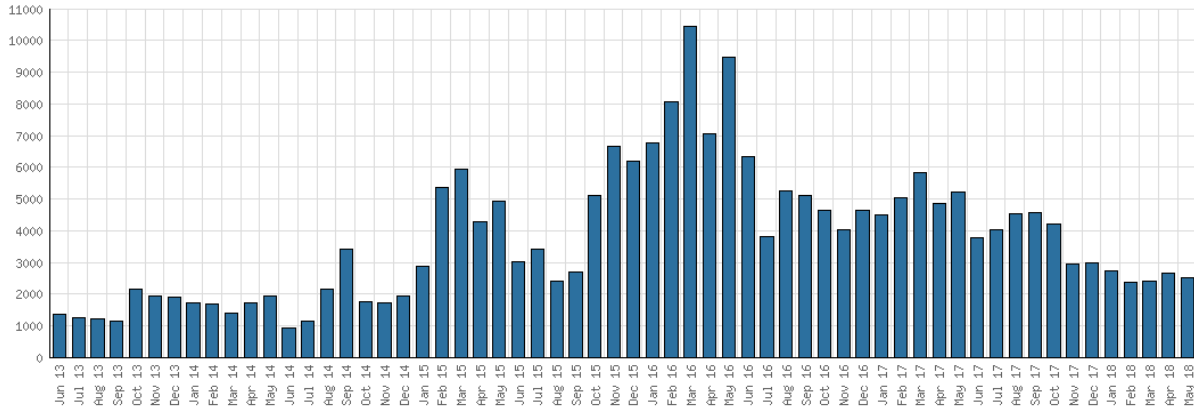
### District Program Attendance



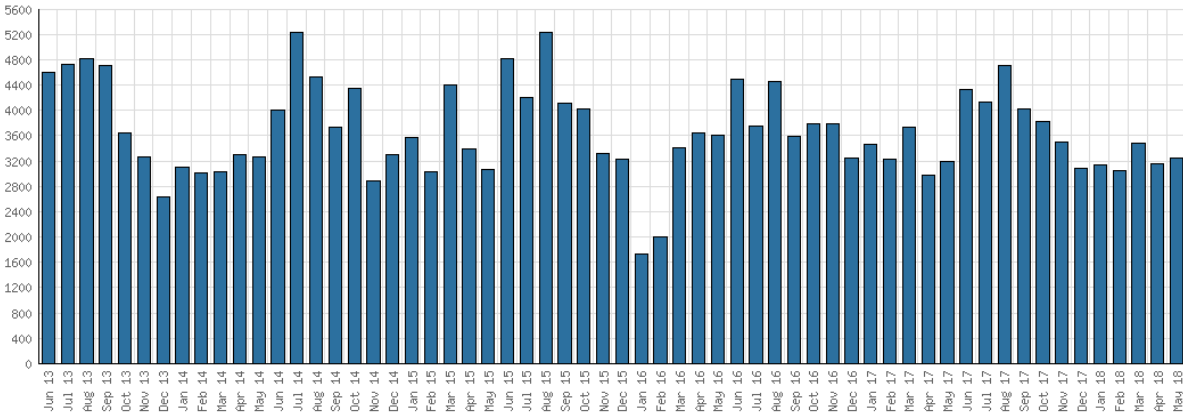
### District Physical Circulation



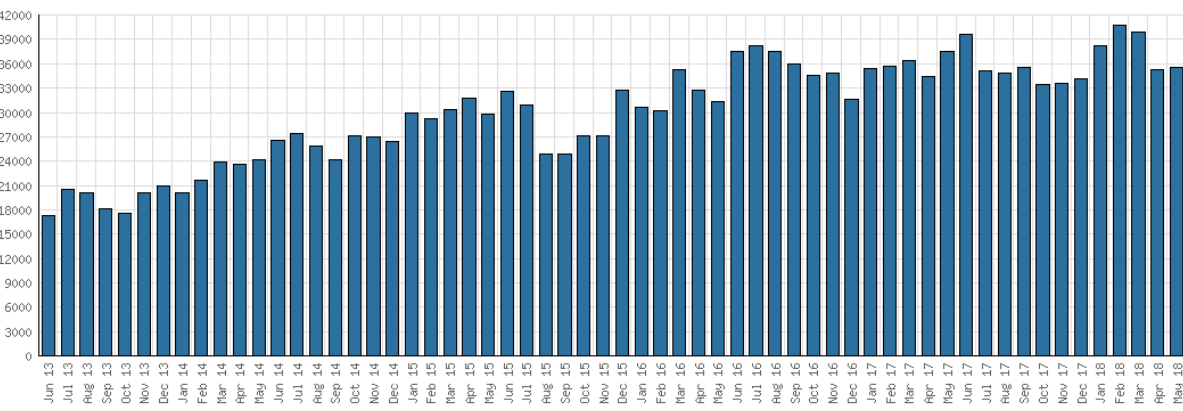
District Digital Circulation



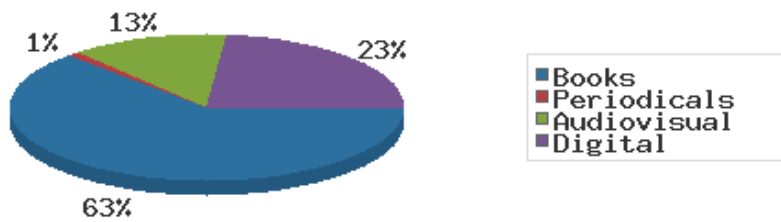
District Use of Library-Provided Computers



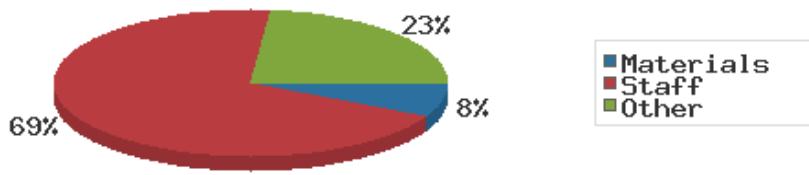
District One-Hour Sessions on Library Wifi



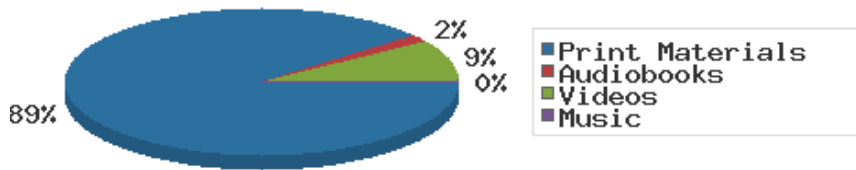
Year-to-Date Materials Expenditures



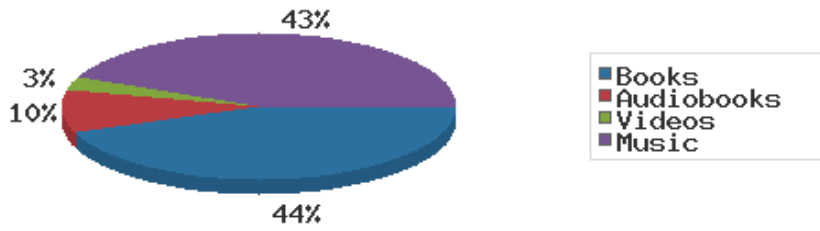
YTD Expenditures in all Categories



Physical Collection



Digital Collection



YTD Usage Breakdown of Digital Services

