

STATISTICAL REPORT FOR SEPTEMBER 2017 Prepared on October 12, 2017

Total Circulation All Physical Sources and All Digital Sources September 2017

	District Monthly Total	YTD September	2016	2015	2014
September 2017 Total Circulation	16,654	162,050	229,219	205,578	176,444
September 2016 Total Circulation	18,287	182,067			
Year-Over-Year Change	-9%	-11%	+11%	+17%	
		Digital circulations made up 26% of the total YTD in September 2017. On average this year to date, 301 (1.18%) of our patrons have used OverDrive and Hoopla. There was likely some overlap with users of these two services, so the actual number of unique users was probably lower. We don't have patron numbers available for our other premium digital services.	In 2016 digital was 33% of the total circulation, with 232 (0.93%) of our patrons using OverDrive and Hoopla. There was likely some overlap with users of these two services, so the actual number of unique users was probably lower. We don't have patron numbers available for our other premium digital services.	In 2015 digital was 26% of the total circulation, with 144 (0.60%) patrons on average using OverDrive. We don't have patron numbers available for our other premium digital services.	In 2014 digital was 12% of the total circulation, with 120 (0.52%) patrons on average using OverDrive. We don't have patron numbers available for our other premium digital services.

Attendance

September 2017

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD September	2016	2015	2014
September 2017 Attendance	370	2,208	10,735	856	641	1,862	16,672	149,690	201,086	195,735	167,414
September 2016 Comparison	386	2,110	10,919	970	1,025	1,780	17,190	155,415			
Year-Over-Year Change	-4%	+5%	-2%	-12%	-37%	+5%	-3%	-4%	+3%	+17%	
September 2017 Hours Open	113.00	151.00	248.00	151.50	107.00	144.50	915.00	8,210.15	10,877.50	8,703.00	5,395.00
September 2016 Comparison	115.00	148.00	245.00	157.00	111.00	155.00	931.00	8,187			
Year-Over-Year Change	-2%	+2%	+1%	-4%	-4%	-7%	-2%	+0%	+25%	+61%	

Patrons

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD September	2016	2015	2014
September 2017 Patron Count	378	3,324	16,177	2,853	485	2,339	25,556		24,899	23,974	22,879
September 2016 Comparison	364	3,192	15,734	2,788	471	2,188	24,737				
Year-Over-Year Change	+4%	+4%	+3%	+2%	+3%	+7%	+3%		+4%	+5%	
September 2017 Active Patrons	51	353	1,223	215	69	230	2,141		2,030	2,069	2,109
September 2016 Comparison	67	371	1,411	255	72	217	2,393				
Year-Over-Year Change	-24%	-5%	-13%	-16%	-4%	+6%	-11%		-2%	-2%	
September 2017 New Patrons Added	1	11	40	5	0	7	64	693	989	1,086	1,390
September 2016 Comparison	0	4	32	14	4	13	67	815			
Year-Over-Year Change		+175%	+25%	-64%		-46%	-4%	-15%	-9%	-22%	
September 2017 In-House Holds Filled for Our Patrons	29	125	573	144	37	78	986	8,950	10,407	10,225	9,546
September 2016 Comparison	26	120	476	136	32	76	866	7,566			
Year-Over-Year Change	+12%	+4%	+20%	+6%	+16%	+3%	+14%	+18%	+2%	+7%	

Collection

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD September	2016	2015	2014
September 2017 Physical Items Added to the Catalog (not part of collection total below)	90	266	280	73	87	147	943	8,484	11,091	8,582	6,134
September 2016 Comparison	30	207	300	162	82	130	911	8,463			
Year-Over-Year Change	+200%	+29%	-7%	-55%	+6%	+13%	+4%	+0%	+29%	+40%	
September 2017 Physical Items Deleted from the Catalog (not part of collection total below)	167	83	1,048	183	221	3	1,705	21,407	15,968	8,668	6,186
September 2016 Comparison	204	4	886	308	127	2	1,531	10,852			
Year-Over-Year Change	-18%	+1,975%	+18%	-41%	+74%	+50%	+11%	+97%	+84%	+40%	
September 2017 Physical Audiobooks in the Catalog (not part of collection total below)	32	107	1,361	255	3	65	1,823		0	0	0
September 2016 Comparison	0	0	0	0	0	0	0				
Year-Over-Year Change											
September 2017 Physical Video Materials in the Catalog (not part of collection total below)	783	1,387	3,867	1,690	1,351	1,277	10,355		0	0	0
September 2016 Comparison	0	0	0	0	0	0	0				
Year-Over-Year Change											
September 2017 Physical Music Recordings in the Catalog (not part of collection total below)	8	86	117	130	0	9	350		0	0	0
September 2016 Comparison	0	0	0	0	0	0	0				
Year-Over-Year Change											
September 2017 Physical Items in the Catalog	5,789	16,053	51,533	19,047	7,856	12,967	113,245		126,407	131,432	130,210
September 2016 Comparison	5,746	18,221	65,654	19,569	7,303	12,483	128,976				
Year-Over-Year Change	+1%	-12%	-22%	-3%	+8%	+4%	-12%		-4%	+1%	
September 2017 Ebooks in All Digital Collections							217,796		0	0	0
September 2016 Comparison							0				
Year-Over-Year Change											
September 2017 Audiobooks in All Digital Collections							49,873		0	0	0
September 2016 Comparison							0				
Year-Over-Year Change											
September 2017 Video Materials in All Digital Collections							15,397		0	0	0
September 2016 Comparison							0				
Year-Over-Year Change											
September 2017 Music Recordings in All Digital Collections							275,584		0	0	0
September 2016 Comparison							0				
Year-Over-Year Change											
September 2017 TOTAL Collection	5,789	16,053	51,533	19,047	7,856	12,967	671,895				
September 2016 TOTAL Comparison	5,746	18,221	65,654	19,569	7,303	12,483	128,976		126,407	131,432	130,210
TOTAL Year-Over-Year Change	+1%	-12%	-22%	-3%	+8%	+4%	+421%		-4%	+1%	

Circulation of Physical Items

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD September	2016	2015	2014
September 2017 Checkouts in Evergreen	271	1,825	4,815	1,244	361	871	9,387	94,325	118,595	121,841	123,07
September 2016 Comparison	190	1,467	5,341	1,404	412	806	9,620	91,881			
Year-Over-Year Change	+43%	+24%	-10%	-11%	-12%	+8%	-2%	+3%	-3%	-1%	
September 2017 Renewals in Evergreen	52	144	618	122	105	106	1,147	11,601	15,480	15,434	16,0
September 2016 Comparison	53	109	673	153	83	84	1,155	11,218			
Year-Over-Year Change	-2%	+32%	-8%	-20%	+27%	+26%	-1%	+3%	+0%	-4%	
September 2017 Items from other MeLCat Libraries Checked out to OUR Patrons, per branch (self-reported, totals not part of District, YTD, or yearly numbers)	33	74	339	81	14	61	602	4,705	5,560	4,662	4,2
September 2016 Comparison	30	132	390	124	28	23	727	4,211			
Year-Over-Year Change	+10%	-44%	-13%	-35%	-50%	+165%	-17%	+12%	+19%	+10%	
September 2017 Items Sent to Other Libraries MeLCat, per branch (self- reported, totals not part of District, YTD, or yearly numbers)	48	100	0	173	44	79	444	3,385	3,986	3,394	3,5
September 2016 Comparison	23	87	0	118	32	51	311	3,129			
Year-Over-Year Change	+109%	+15%		+47%	+38%	+55%	+43%	+8%	+17%	-4%	
September 2017 Requests from BDL Patrons for Items at Other MeLCat Libraries (totals not part of YTD or yearly numbers)							716	6,415	7,643	7,280	6,7
September 2016 Comparison							826	5,983			
Year-Over-Year Change							-13%	+7%	+5%	+9%	
September 2017 Requests from BDL Patrons for Items at Other MeLCat Libraries, Actually Fulfilled							675	6,017	7,112	6,118	5,6
September 2016 Comparison							757	5,540			
Year-Over-Year Change							-11%	+9%	+16%	+8%	
September 2017 Requests from Other MeLCat Libraries for Items at BDL (totals not part of YTD or yearly numbers)							679	5,666	7,096	5,989	6,6
September 2016 Comparison							612	5,661			
Year-Over-Year Change							+11%	+0%	+18%	-10%	
September 2017 Requests from Other MeLCat Libraries for Items at BDL, Actually Fulfilled							681	5,585	7,068	4,855	5,4
September 2016 Comparison							592	5,631			
Year-Over-Year Change							+15%	-1%	+46%	-10%	
September 2017 Checkouts of Uncataloged Items	50	82	58	0	0	13	203	2,135	4,576	4,385	4,6
September 2016 Comparison	78	181	46	1	0	60	366	3,806			
Year-Over-Year Change	-36%	-55%	+26%			-78%	-45%	-44%	+4%	-5%	
September 2017 TOTAL Circulation of Physical Items	454	2,225	5,830	1,620	524	1,130	12,093	119,663			
September 2016 TOTAL Comparison	374	1,976	6,450	1,800	555	1,024	12,490	118,076	152,831	152,633	154,7
TOTAL Year-Over-Year Change	+21%	+13%	-10%	-10%	-6%	+10%	-3%	+1%	0%	-1%	

Reference Questions

September 2017

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD September	2016	2015	2014
September 2017 General Reference Questions in Person	10	10	469	51	65	23	628	5,853	6,285	2,806	2,809
September 2016 Comparison	3	32	386	123	33	24	601	4,754			
Year-Over-Year Change	+233%	-69%	+22%	-59%	+97%	-4%	+4%	+23%	+124%	-0%	
September 2017 Questions via Telephone Calls	0	0	353	18	11	21	403	3,750	4,622	2,885	2,87
September 2016 Comparison	1	10	304	15	4	45	379	3,452			
Year-Over-Year Change			+16%	+20%	+175%	-53%	+6%	+9%	+60%	+0%	
September 2017 Reference Questions Delivered Online	0	0	13	2	0	0	15	213	304	227	12
September 2016 Comparison	0	0	1	13	0	8	22	262			
Year-Over-Year Change			+1,200%	-85%			-32%	-19%	+34%	+77%	
September 2017 In-Person Questions on Computer or Internet Use	1	30	517	18	6	24	596	5,594	6,568	5,551	4,07
September 2016 Comparison	7	30	476	13	10	40	576	5,117			
Year-Over-Year Change	-86%		+9%	+38%	-40%	-40%	+3%	+9%	+18%	+36%	
September 2017 In-Person Questions about Our Online Databases	0	0	43	12	0	1	56	274	170	92	12
September 2016 Comparison	0	1	21	0	0	1	23	118			
Year-Over-Year Change			+105%				+143%	+132%	+85%	-24%	
September 2017 In-Person Tax Form Questions	0	0	1	0	0	0	1	488	473	579	56
September 2016 Comparison	0	0	0	0	0	1	1	472			
Year-Over-Year Change								+3%	-18%	+3%	
September 2017 TOTAL Reference Questions	11	40	1,396	101	82	69	1,699	16,172			
September 2016 TOTAL Comparison	11	73	1,188	164	47	119	1,602	14,175	18,422	12,140	10,56
TOTAL Year-Over-Year Change	0%	-45%	+18%	-38%	+74%	-42%	+6%	+14%	+52%	+15%	

Notary Services

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD September	2016	2015	2014
September 2017 Patrons Who Used our Free Notary Services	0	0	5	0	0	0	5	5	0	0	0
September 2016 Comparison	0	0	0	0	0	0	0	0			
Year-Over-Year Change											
September 2017 Documents Notarized	0	0	4	0	0	0	4	4	0	0	0
September 2016 Comparison	0	0	0	0	0	0	0	0			
Year-Over-Year Change											

Programs Held

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD September	2016	2015	201
September 2017 Juvenile Programs Held	4	14	30	3	3	1	55	530	603	575	48
September 2016 Comparison	3	6	27	5	2	0	43	416			
Year-Over-Year Change	+33%	+133%	+11%	-40%	+50%		+28%	+27%	+5%	+19%	
September 2017 Young Adult Programs Held	0	4	6	8	3	2	23	174	163	151	12
September 2016 Comparison	1	1	5	3	1	0	11	109			
Year-Over-Year Change		+300%	+20%	+167%	+200%		+109%	+60%	+8%	+20%	
September 2017 Adult Programs Held	2	1	3	2	1	1	10	110	220	157	12
September 2016 Comparison	1	0	6	0	0	1	8	167			
Year-Over-Year Change	+100%		-50%				+25%	-34%	+40%	+26%	
September 2017 Juvenile Summer Reading Events Held	0	0	0	0	0	0	0	95	89	84	-
September 2016 Comparison	1	0	0	0	0	0	1	89			
Year-Over-Year Change								+7%	+6%	+8%	
September 2017 Young Adult Summer Reading Events Held	0	0	0	0	0	0	0	56	29	85	:
September 2016 Comparison	0	0	0	0	0	0	0	29			
Year-Over-Year Change								+93%	-66%	+183%	
September 2017 Adult Summer Reading Events Held	0	0	0	0	0	0	0	0	3	5	
September 2016 Comparison	0	0	0	0	0	0	0	3			
Year-Over-Year Change									-40%	+25%	
September 2017 Computer Classes Held	0	0	1	0	0	0	1	15	14	22	:
September 2016 Comparison	0	0	5	0	0	0	5	13			
Year-Over-Year Change			-80%				-80%	+15%	-36%	-8%	
September 2017 TOTAL Programs Held	6	19	40	13	7	4	89	980			
September 2016 TOTAL Comparison	6	7	43	8	3	1	68	826	1,121	1,079	8
TOTAL Year-Over-Year Change	0%	+171%	-7%	+63%	+133%	+300%	+31%	+19%	+4%	+24%	

Program Attendance

September 2017

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD September	2016	2015	2014
September 2017 Attendees at Juvenile Programs	10	179	453	34	14	84	774	11,838	10,368	8,415	7,85
September 2016 Comparison	10	98	309	57	14	0	488	7,206			
Year-Over-Year Change		+83%	+47%	-40%			+59%	+64%	+23%	+7%	
September 2017 Attendees at Young Adult Programs	0	15	150	110	30	2	307	3,657	1,011	884	64
September 2016 Comparison	2	5	19	79	8	0	113	652			
Year-Over-Year Change		+200%	+689%	+39%	+275%		+172%	+461%	+14%	+38%	
September 2017 Attendees at Adult Programs	10	4	44	67	12	20	157	1,248	2,048	2,157	1,3
September 2016 Comparison	6	0	96	0	0	3	105	1,602			
Year-Over-Year Change	+67%		-54%			+567%	+50%	-22%	-5%	+65%	
September 2017 Attendees at Juvenile Summer Reading Events	0	0	114	0	0	0	114	3,116	3,904	2,499	3,1
September 2016 Comparison	0	0	0	0	0	0	0	3,904			
Year-Over-Year Change								-20%	+56%	-21%	
September 2017 Attendees at Young Adult Summer Reading Events	0	0	0	0	0	0	0	671	295	259	3
September 2016 Comparison	0	0	0	0	0	0	0	295			
Year-Over-Year Change								+127%	+14%	-16%	
September 2017 Attendees at Adult Summer Reading Events	0	0	0	0	0	0	0	0	21	77	1
September 2016 Comparison	0	0	0	0	0	0	0	21			
Year-Over-Year Change									-73%	-31%	
September 2017 Attendees at Computer Classes	0	0	1	0	0	0	1	14	12	29	:
September 2016 Comparison	0	0	3	0	0	0	3	11			
Year-Over-Year Change			-67%				-67%	+27%	-59%	+4%	
September 2017 TOTAL Program Attendance	20	198	762	211	56	106	1,353	20,544			
September 2016 TOTAL Comparison	18	103	427	136	22	3	709	13,691	17,659	14,320	13,4
TOTAL Year-Over-Year Change	+11%	+92%	+78%	+55%	+155%	+3433%	+91%	+50%	+23%	+7%	

Summer Reading Program Signups

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD September	2016	2015	2014
September 2017 Juveniles Signed Up for Summer Reading Program	0	0	0	0	0	0	0	1,153	967	859	0
September 2016 Comparison	0	0	0	0	0	0	0	967			
Year-Over-Year Change								+19%	+13%		
September 2017 Young Adults Signed up for Summer Reading Program	0	0	0	0	0	0	0	385	113	311	0
September 2016 Comparison	0	0	0	0	0	0	0	113			
Year-Over-Year Change								+241%	-64%		
September 2017 Adults Signed Up for Summer Reading Program	0	0	0	0	0	0	0	117	86	85	0
September 2016 Comparison	0	0	0	0	0	0	0	65			
Year-Over-Year Change								+80%	+1%		
September 2017 TOTAL Summer Reading Program Signups	0	0	0	0	0	0	0	1,655			
September 2016 TOTAL Comparison	0	0	0	0	0	0	0	1,145	1,166	1,255	0
TOTAL Year-Over-Year Change								+45%	-7%		

Summer Reading Program Completions

September 2017

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD September	2016	2015	2014
September 2017 Juveniles who Completed Summer Reading Program	0	0	0	0	0	0	0	518	459	512	0
September 2016 Comparison	0	0	0	0	0	0	0	459			
Year-Over-Year Change								+13%	-10%		
September 2017 Young Adults who Completed Summer Reading Program	0	0	0	0	0	0	0	268	62	122	(
September 2016 Comparison	0	0	0	0	0	0	0	62			
Year-Over-Year Change								+332%	-49%		
September 2017 Adults who Completed Summer Reading Program	0	0	0	0	0	0	0	96	60	56	
September 2016 Comparison	0	0	0	0	0	0	0	60			
Year-Over-Year Change								+60%	+7%		
September 2017 TOTAL Summer Reading Program Completions	0	0	0	0	0	0	0	882			
September 2016 TOTAL Comparison	0	0	0	0	0	0	0	581	581	690	
TOTAL Year-Over-Year Change								+52%	-16%		

Library-Provided Computer Services

September 2017

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD September	2016	2015	2014
September 2017 Computers Available for Public Use	5	16	27	8	6	11	73		0	0	0
September 2016 Comparison	0	0	0	0	0	0	0				
Year-Over-Year Change											
September 2017 Use of Library- Provided Computers	86	619	2,870	143	64	247	4,029	33,780	41,513	46,405	43,756
September 2016 Comparison	110	626	2,328	197	103	232	3,596	30,689			
Year-Over-Year Change	-22%	-1%	+23%	-27%	-38%	+6%	+12%	+10%	-11%	+6%	
September 2017 Computers Available for Staff Use	1	6	25	3	2	3	40		0	0	0
September 2016 Comparison	0	0	0	0	0	0	0				
Year-Over-Year Change											
September 2017 One-hour sessions on Library Wifi	792	9,093	22,004	1,365	868	1,378	35,500	324,540	410,437	351,423	298,098
September 2016 Comparison	929	6,521	21,698	1,405	1,991	3,397	35,941	309,382			
Year-Over-Year Change	-15%	+39%	+1%	-3%	-56%	-59%	-1%	+5%	+17%	+18%	

Website Stats

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD September	2016	2015	2014
September 2017 Monthly Website Sessions							6,346	55,483	75,139	72,706	68,773
September 2016 Comparison							6,143	57,842			
Year-Over-Year Change							+3%	-4%	+3%	+6%	
September 2017 Monthly Website Page Views							14,858	136,922	182,084	169,630	163,277
September 2016 Comparison							14,612	140,856			
Year-Over-Year Change							+2%	-3%	+7%	+4%	

Premium Online Services

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD September	2016	2015	201
September 2017 Active OverDrive Users							143	1,258	1,722	1,731	1,44
September 2016 Comparison							142	1,309			
Year-Over-Year Change							+1%	-4%	-1%	+20%	
September 2017 OverDrive Circulations							607	5,877	7,502	7,380	6,6
September 2016 Comparison							620	5,685			
Year-Over-Year Change							-2%	+3%	+2%	+12%	
September 2017 Active Hoopla Jsers							184	1,454	1,063	0	
September 2016 Comparison							112	686			
Year-Over-Year Change							+64%	+112%			
September 2017 Hoopla Circulations							856	7,489	5,432	0	
September 2016 Comparison							554	3,305			
Year-Over-Year Change							+55%	+127%			
September 2017 NewsBank Searches							162	1,601	2,421	0	
September 2016 Comparison							133	1,872			
Year-Over-Year Change							+22%	-14%			
September 2017 TumbleBooks Jses							1,112	2,857	22,269	24,673	1,
September 2016 Comparison							1,508	21,482			
Year-Over-Year Change							-26%	-87%	-10%	+2,151%	
September 2017 Mango Languages Jses							32	814	538	617	1,
September 2016 Comparison							38	219			
Year-Over-Year Change							-16%	+272%	-13%	-48%	
September 2017 Ancestry Searches							1,590	22,711	36,332	20,275	12,
September 2016 Comparison							2,003	28,985			
Year-Over-Year Change							-21%	-22%	+79%	+59%	
September 2017 Activities Completed on ABCMouse							183	951	1,130	0	
September 2016 Comparison							254	770			
Year-Over-Year Change							-28%	+24%			
September 2017 Books Read on ABCMouse							19	80	98	0	
September 2016 Comparison							21	69			
Year-Over-Year Change							-10%	+16%			

Faxes and Prints

September 2017

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD September	2016	2015	2014
September 2017 Fax Pages Received	0	4	1	0	0	9	14	190	219	173	168
September 2016 Comparison	0	0	2	0	0	12	14	119			
Year-Over-Year Change			-50%			-25%		+60%	+27%	+3%	
September 2017 Fax Pages Sent	0	63	230	35	4	62	394	2,364	1,741	1,882	1,353
September 2016 Comparison	6	11	17	0	0	54	88	1,055			
Year-Over-Year Change		+473%	+1,253%			+15%	+348%	+124%	-7%	+39%	
September 2017 Free Prints for Job Seekers	0	5	157	63	0	26	251	2,374	2,878	2,335	3,024
September 2016 Comparison	45	39	160	42	10	44	340	2,436			
Year-Over-Year Change		-87%	-2%	+50%		-41%	-26%	-3%	+23%	-23%	

Fines and Fees

September 2017

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD September	2016	2015	2014
September 2017 Fines and Fees Payments Received	\$ 0.70	\$ 89.66	\$ 468.71	\$ 87.80	\$ 3.95	\$ 38.40	\$ 689.22	\$ 6,963.53	\$ 10,062.96	\$ 14,448.76	\$ 14,827.36
September 2016 Comparison	\$ 5.50	\$ 161.48	\$ 453.95	\$ 96.30	\$ 34.70	\$ 26.00	\$ 777.93	\$ 8,070.57			
Year-Over- Year Change		-45%	+3%	-9%	-91%	+46%	-11%	-14%	-30%	-3%	
September 2017 Outstanding Fines and Fees	\$ 568.70	\$ 15,964.91	\$ 46,902.78	\$ 6,356.32	\$ 1,992.54	\$ 7,314.53	\$ 79,099.78		\$ 228,102.90	\$ 221,076.26	\$ 209,842.19
September 2016 Comparison	\$ 1,145.52	\$ 33,585.65	\$ 152,926.32	\$ 19,988.62	\$ 4,178.53	\$ 13,877.72	\$ 225,702.36				
Year-Over- Year Change	-50%	-52%	-69%	-68%	-52%	-47%	-65%		+3%	+5%	

Collections (Unique Management Services, Inc.) September 2017

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD September	2016	2015	2014
September 2017 Fine Payments as a Result of Collection Agency's Efforts							\$ 53.50	\$ 185.50	\$ 947.13	\$ 818.48	\$ 809.51
September 2016 Comparison							\$ 15.00	\$ 470.14			
Year-Over-Year Change							+253%	-61%	+16%	+1%	
September 2017 Library Materials Returned as a Result of Collection Agency's Efforts							\$ 109.95	\$ 569.95	\$ 1,317.93	\$ 1,346.89	\$ 1,864.6
September 2016 Comparison							\$ 305.00	\$ 1,085.93			
Year-Over-Year Change							-64%	-48%	-2%	-28%	
September 2017 What We Paid Collection Agency for Their Services							\$ 69.18	\$ 344.08	\$ 1,022.23	\$ 1,051.42	\$ 753.8
September 2016 Comparison							\$ 120.30	\$ 733.13			
Year-Over-Year Change							-43%	-53%	-3%	+40%	

Value to Our Service Area (Physical Item Circulation Only)

September 2017

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD September	2016	2015	2014
September 2017 What It Would Cost if All the Physical Items Checked Out by Our Patrons Had Been Purchased by Them							\$ 159,245.40	\$ 1,688,182.13	\$ 2,132,387.79	\$ 2,167,140.68	\$ 2,167,024.48
September 2016 Comparison							\$ 172,429.94	\$ 1,641,851.12			
Year-Over-Year Change							-8%	+3%	-2%	+0%	

Staffing

September 2017

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD September	2016	2015	2014
September 2017 Total BDL Staff							38		0	0	0
September 2016 Comparison							0				
Year-Over-Year Change											
September 2017 BDL Staff with MLS Degree							6		0	0	0
September 2016 Comparison							0				
Year-Over-Year Change											
September 2017 Full Time Equivalents							24.72		0.00	0.00	0.00
September 2016 Comparison							0.00				
Year-Over-Year Change											

Coldwater Branch Holbrook Heritage Room

September 2017

(Numbers below are already part of the Coldwater Branch figures, just broken out here for convenience.)

	This Month	YTD September	2016	2015	2014
September 2017 Heritage Room Attendance	58	932	705	468	312
September 2016 Comparison	60	552			
Year-Over-Year Change	-3%	+69%	+51%	+50%	
September 2017 Heritage Room Reference Questions via Telephone	47	351	376	206	8-
September 2016 Comparison	18	270			
Year-Over-Year Change	+161%	+30%	+83%	+145%	
September 2017 Heritage Room Reference Questions Online	7	48	83	77	4
September 2016 Comparison	0	70			
Year-Over-Year Change		-31%	+8%	+79%	

Coldwater Branch Seed Exchange

September 2017

(Numbers below are already part of the Coldwater Branch figures, just broken out here for convenience.)

	This Month	YTD September	2016	2015	2014
September 2017 Coldwater Branch Seed Exchange	0	185	0	0	0
September 2016 Comparison	0	0			
Year-Over-Year Change					

Selected Graphs















