



Total Circulation All Physical Sources and All Digital Sources

March 2017

	District Monthly Total	YTD March	2016	2015	2014
March 2017 Total Circulation	20,202	54,500	229,219	205,578	176,444
<i>March 2016 Total Circulation</i>	24,065	65,836			
<i>Year-Over-Year Change</i>	-16%	-17%	+11%	+17%	
		Digital circulations made up 28% of the total YTD in March 2017. On average this year to date, 283 (1.13%) of our patrons have used OverDrive and Hoopla. There was likely some overlap with users of these two services, so the actual number of unique users was probably lower. We don't have patron numbers available for our other premium digital services.	In 2016 digital was 33% of the total circulation, with 232 (0.93%) of our patrons using OverDrive and Hoopla. There was likely some overlap with users of these two services, so the actual number of unique users was probably lower. We don't have patron numbers available for our other premium digital services.	In 2015 digital was 26% of the total circulation, with 144 (0.60%) patrons on average using OverDrive. We don't have patron numbers available for our other premium digital services.	In 2014 digital was 12% of the total circulation, with 120 (0.52%) patrons on average using OverDrive. We don't have patron numbers available for our other premium digital services.

Attendance

March 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD March	2016	2015	2014
March 2017 Attendance	369	2,208	6,879	991	704	2,273	13,424	44,637	201,067	195,735	167,414
<i>March 2016 Comparison</i>	406	2,690	11,379	865	798	2,402	18,540	47,443			
<i>Year-Over-Year Change</i>	-9%	-18%	-40%	+15%	-12%	-5%	-28%	-6%	+3%	+17%	
March 2017 Hours Open	121	155	181	164	118	132	871	2,675	10,878	8,703	5,395
<i>March 2016 Comparison</i>	121	164	230	164	127	165	971	2,572			
<i>Year-Over-Year Change</i>		-5%	-21%		-7%	-20%	-10%	+4%	+25%	+61%	

Patrons

March 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD March	2016	2015	2014
March 2017 Patron Count	372	3,249	15,918	2,811	476	2,260	25,086		24,899	23,974	22,879
<i>March 2016 Comparison</i>	361	3,149	15,467	2,740	454	2,155	24,326				
<i>Year-Over-Year Change</i>	+3%	+3%	+3%	+3%	+5%	+5%	+3%		+4%	+5%	
March 2017 Active Patrons	63	375	1,442	243	82	265	2,470		2,030	2,069	2,109
<i>March 2016 Comparison</i>	64	356	1,412	264	65	214	2,375				
<i>Year-Over-Year Change</i>	-2%	+5%	+2%	-8%	+26%	+24%	+4%		-2%	-2%	
March 2017 New Patrons Added	5	5	46	13	1	23	93	218	989	1,086	1,390
<i>March 2016 Comparison</i>	1	17	51	9	2	4	84	365			
<i>Year-Over-Year Change</i>	+400%	-71%	-10%	+44%	-50%	+475%	+11%	-40%	-9%	-22%	
March 2017 In-House Holds Filled for Our Patrons	21	183	577	144	33	91	1,049	3,056	10,407	10,225	9,546
<i>March 2016 Comparison</i>	44	126	507	156	46	80	959	2,553			
<i>Year-Over-Year Change</i>	-52%	+45%	+14%	-8%	-28%	+14%	+9%	+20%	+2%	+7%	

Collection

March 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD March	2016	2015	2014
March 2017 Items in the Catalog	5,925	17,546	61,132	18,989	7,617	12,630	123,839		126,407	131,432	130,210
<i>March 2016 Comparison</i>	5,982	17,813	69,029	19,199	7,156	12,373	131,552				
<i>Year-Over-Year Change</i>	-1%	-1%	-11%	-1%	+6%	+2%	-6%		-4%	+1%	
March 2017 Items Added to the Catalog	58	286	270	253	119	87	1,073	3,179	11,091	8,582	6,134
<i>March 2016 Comparison</i>	124	111	548	184	100	171	1,238	3,216			
<i>Year-Over-Year Change</i>	-53%	+158%	-51%	+38%	+19%	-49%	-13%	-1%	+29%	+40%	
March 2017 Items Deleted from the Catalog	27	230	1,163	201	2	187	1,810	5,702	15,968	8,668	6,186
<i>March 2016 Comparison</i>	1	137	453	3	24	392	1,010	3,039			
<i>Year-Over-Year Change</i>	+2,600%	+68%	+157%	+6,600%	-92%	-52%	+79%	+88%	+84%	+40%	

Circulation of Physical Items

March 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD March	2016	2015	2014
March 2017 Checkouts in Evergreen	243	2,032	5,799	1,468	354	1,286	11,182	30,617	118,595	121,841	123,074
<i>March 2016 Comparison</i>	308	1,545	6,250	1,231	376	777	10,487	28,353			
<i>Year-Over-Year Change</i>	-21%	+32%	-7%	+19%	-6%	+66%	+7%	+8%	-3%	-1%	
March 2017 Renewals in Evergreen	93	195	784	172	68	138	1,450	3,789	15,480	15,434	16,044
<i>March 2016 Comparison</i>	86	129	776	135	49	85	1,260	3,603			
<i>Year-Over-Year Change</i>	+8%	+51%	+1%	+27%	+39%	+62%	+15%	+5%	+0%	-4%	
March 2017 Items from other MeLCat Libraries Checked out to OUR Patrons, per branch (self-reported, totals not part of District, YTD, or yearly numbers)	24	125	272	65	9	48	543	1,466	5,560	4,662	4,231
<i>March 2016 Comparison</i>	33	90	185	46	34	38	426	1,175			
<i>Year-Over-Year Change</i>	-27%	+39%	+47%	+41%	-74%	+26%	+27%	+25%	+19%	+10%	
March 2017 Items Sent to Other Libraries MeLCat, per branch (self-reported, totals not part of District, YTD, or yearly numbers)	51	100	0	182	44	85	462	1,110	3,981	3,394	3,548
<i>March 2016 Comparison</i>	37	71	6	137	59	73	383	1,160			
<i>Year-Over-Year Change</i>	+38%	+41%		+33%	-25%	+16%	+21%	-4%	+17%	-4%	
March 2017 Requests from BDL Patrons for Items at Other MeLCat Libraries (totals not part of YTD or yearly numbers)							769	2,193	7,643	7,280	6,708
<i>March 2016 Comparison</i>							693	2,091			
<i>Year-Over-Year Change</i>							+11%	+5%	+5%	+9%	
March 2017 Requests from BDL Patrons for Items at Other MeLCat Libraries, Actually Fulfilled							705	2,044	7,112	6,118	5,677
<i>March 2016 Comparison</i>							657	1,933			
<i>Year-Over-Year Change</i>							+7%	+6%	+16%	+8%	
March 2017 Requests from Other MeLCat Libraries for Items at BDL (totals not part of YTD or yearly numbers)							831	1,998	7,096	5,989	6,619
<i>March 2016 Comparison</i>							684	2,163			
<i>Year-Over-Year Change</i>							+21%	-8%	+18%	-10%	
March 2017 Requests from Other MeLCat Libraries for Items at BDL, Actually Fulfilled							794	1,931	7,068	4,855	5,400
<i>March 2016 Comparison</i>							695	2,154			
<i>Year-Over-Year Change</i>							+14%	-10%	+46%	-10%	
March 2017 Checkouts of Uncataloged Items	76	53	70	0	0	22	221	717	4,576	4,385	4,601
<i>March 2016 Comparison</i>	81	312	64	0	0	62	519	1,563			
<i>Year-Over-Year Change</i>	-6%	-83%	+9%			-65%	-57%	-54%	+4%	-5%	
March 2017 TOTAL Circulation of Physical Items	487	2,505	6,925	1,887	475	1,579	14,352	39,098			
<i>March 2016 TOTAL Comparison</i>	545	2,147	7,281	1,549	518	1,035	13,618	37,606	152,831	152,633	154,796
<i>TOTAL Year-Over-Year Change</i>	-11%	+17%	-5%	+22%	-8%	+53%	+5%	+4%	0%	-1%	

Reference Questions

March 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD March	2016	2015	2014
March 2017 General Reference Questions in Person	4	4	227	115	15	183	548	1,612	6,285	2,806	2,809
<i>March 2016 Comparison</i>	10	11	469	105	9	19	623	1,164			
<i>Year-Over-Year Change</i>	-60%	-64%	-52%	+10%	+67%	+863%	-12%	+38%	+124%	-0%	
March 2017 Questions via Telephone Calls	0	5	148	15	7	102	277	1,110	4,622	2,885	2,872
<i>March 2016 Comparison</i>	6	22	398	17	15	29	487	1,048			
<i>Year-Over-Year Change</i>		-77%	-63%	-12%	-53%	+252%	-43%	+6%	+60%	+0%	
March 2017 Reference Questions Delivered Online	0	0	2	35	0	5	42	73	300	227	128
<i>March 2016 Comparison</i>	0	3	21	9	0	13	46	97			
<i>Year-Over-Year Change</i>			-90%	+289%		-62%	-9%	-25%	+32%	+77%	
March 2017 In-Person Questions on Computer or Internet Use	0	37	388	33	11	125	594	1,724	6,568	5,551	4,076
<i>March 2016 Comparison</i>	3	32	630	33	0	26	724	1,474			
<i>Year-Over-Year Change</i>		+16%	-38%			+381%	-18%	+17%	+18%	+36%	
March 2017 In-Person Questions about Our Online Databases	0	0	8	2	0	3	13	77	170	92	121
<i>March 2016 Comparison</i>	0	0	2	0	0	0	2	10			
<i>Year-Over-Year Change</i>			+300%				+550%	+670%	+85%	-24%	
March 2017 In-Person Tax Form Questions	0	1	34	25	0	12	72	404	473	579	560
<i>March 2016 Comparison</i>	0	5	62	78	0	5	150	357			
<i>Year-Over-Year Change</i>		-80%	-45%	-68%		+140%	-52%	+13%	-18%	+3%	
March 2017 TOTAL Reference Questions	4	47	807	225	33	430	1,546	5,000			
<i>March 2016 TOTAL Comparison</i>	19	73	1,582	242	24	92	2,032	4,150	18,418	12,140	10,566
<i>TOTAL Year-Over-Year Change</i>	-79%	-36%	-49%	-7%	+38%	+367%	-24%	+20%	+52%	+15%	

Programs Held

March 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD March	2016	2015	2014
March 2017 Juvenile Programs Held	5	19	45	14	2	12	97	217	603	575	482
<i>March 2016 Comparison</i>	2	7	43	3	2	14	71	154			
<i>Year-Over-Year Change</i>	+150%	+171%	+5%	+367%		-14%	+37%	+41%	+5%	+19%	
March 2017 Young Adult Programs Held	1	2	10	1	4	4	22	56	163	151	126
<i>March 2016 Comparison</i>	2	1	11	0	2	0	16	37			
<i>Year-Over-Year Change</i>	-50%	+100%	-9%		+100%		+38%	+51%	+8%	+20%	
March 2017 Adult Programs Held	1	2	9	2	0	2	16	42	220	157	125
<i>March 2016 Comparison</i>	3	11	13	2	4	9	42	85			
<i>Year-Over-Year Change</i>	-67%	-82%	-31%			-78%	-62%	-51%	+40%	+26%	
March 2017 Juvenile Summer Reading Events Held	0	1	0	0	0	0	1	1	89	84	78
<i>March 2016 Comparison</i>	0	0	0	0	0	0	0	1			
<i>Year-Over-Year Change</i>									+6%	+8%	
March 2017 Young Adult Summer Reading Events Held	0	0	0	0	0	0	0	0	29	85	30
<i>March 2016 Comparison</i>	0	0	0	0	0	0	0	0			
<i>Year-Over-Year Change</i>									-66%	+183%	
March 2017 Adult Summer Reading Events Held	0	0	0	0	0	0	0	0	3	5	4
<i>March 2016 Comparison</i>	0	0	0	0	0	0	0	0			
<i>Year-Over-Year Change</i>									-40%	+25%	
March 2017 Computer Classes Held	0	0	0	0	0	0	0	0	14	22	24
<i>March 2016 Comparison</i>	0	0	1	0	0	0	1	1			
<i>Year-Over-Year Change</i>									-36%	-8%	
March 2017 TOTAL Programs Held	7	24	64	17	6	18	136	316			
<i>March 2016 TOTAL Comparison</i>	7	19	68	5	8	23	130	278	1,121	1,079	869
<i>TOTAL Year-Over-Year Change</i>	0%	+26%	-6%	+240%	-25%	-22%	+5%	+14%	+4%	+24%	

Program Attendance

March 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD March	2016	2015	2014
March 2017 Attendees at Juvenile Programs	17	596	965	642	5	262	2,487	4,570	10,368	8,415	7,857
<i>March 2016 Comparison</i>	7	128	836	9	95	498	1,573	2,973			
<i>Year-Over-Year Change</i>	+143%	+366%	+15%	+7,033%	-95%	-47%	+58%	+54%	+23%	+7%	
March 2017 Attendees at Young Adult Programs	5	18	303	20	35	41	422	671	1,011	884	641
<i>March 2016 Comparison</i>	3	6	71	0	15	0	95	215			
<i>Year-Over-Year Change</i>	+67%	+200%	+327%		+133%		+344%	+212%	+14%	+38%	
March 2017 Attendees at Adult Programs	8	7	121	16	0	23	175	490	2,048	2,157	1,310
<i>March 2016 Comparison</i>	9	94	124	5	22	212	466	824			
<i>Year-Over-Year Change</i>	-11%	-93%	-2%	+220%		-89%	-62%	-41%	-5%	+65%	
March 2017 Attendees at Juvenile Summer Reading Events	0	0	0	0	0	0	0	0	3,904	2,499	3,159
<i>March 2016 Comparison</i>	0	0	0	0	0	0	0	0			
<i>Year-Over-Year Change</i>									+56%	-21%	
March 2017 Attendees at Young Adult Summer Reading Events	0	0	0	0	0	0	0	0	295	259	307
<i>March 2016 Comparison</i>	0	0	0	0	0	0	0	0			
<i>Year-Over-Year Change</i>									+14%	-16%	
March 2017 Attendees at Adult Summer Reading Events	0	0	0	0	0	0	0	0	21	77	111
<i>March 2016 Comparison</i>	0	0	0	0	0	0	0	0			
<i>Year-Over-Year Change</i>									-73%	-31%	
March 2017 Attendees at Computer Classes	0	0	0	0	0	0	0	0	12	29	28
<i>March 2016 Comparison</i>	0	0	1	0	0	0	1	1			
<i>Year-Over-Year Change</i>									-59%	+4%	
March 2017 TOTAL Program Attendance	30	621	1,389	678	40	326	3,084	5,731			
<i>March 2016 TOTAL Comparison</i>	19	228	1,032	14	132	710	2,135	4,013	17,659	14,320	13,413
<i>TOTAL Year-Over-Year Change</i>	+58%	+172%	+35%	+4743%	-70%	-54%	+44%	+43%	+23%	+7%	

Summer Reading Program Signups

March 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD March	2016	2015	2014
March 2017 Juveniles Signed Up for Summer Reading Program	0	0	0	0	0	0	0	0	967	859	0
<i>March 2016 Comparison</i>	0	0	0	0	0	0	0	0			
<i>Year-Over-Year Change</i>									+13%		
March 2017 Young Adults Signed up for Summer Reading Program	0	0	0	0	0	0	0	0	113	311	0
<i>March 2016 Comparison</i>	0	0	0	0	0	0	0	0			
<i>Year-Over-Year Change</i>									-64%		
March 2017 Adults Signed Up for Summer Reading Program	0	0	0	0	0	0	0	0	86	85	0
<i>March 2016 Comparison</i>	0	0	0	0	0	0	0	0			
<i>Year-Over-Year Change</i>									+1%		
March 2017 TOTAL Summer Reading Program Signups	0	0	0	0	0	0	0	0			
<i>March 2016 TOTAL Comparison</i>	0	0	0	0	0	0	0	0	1,166	1,255	0
<i>TOTAL Year-Over-Year Change</i>									-7%		

Summer Reading Program Completions

March 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD March	2016	2015	2014
March 2017 Juveniles who Completed Summer Reading Program	0	0	0	0	0	0	0	0	459	512	0
<i>March 2016 Comparison</i>	0	0	0	0	0	0	0	0			
<i>Year-Over-Year Change</i>									-10%		
March 2017 Young Adults who Completed Summer Reading Program	0	0	0	0	0	0	0	0	62	122	0
<i>March 2016 Comparison</i>	0	0	0	0	0	0	0	0			
<i>Year-Over-Year Change</i>									-49%		
March 2017 Adults who Completed Summer Reading Program	0	0	0	0	0	0	0	0	60	56	0
<i>March 2016 Comparison</i>	0	0	0	0	0	0	0	0			
<i>Year-Over-Year Change</i>									+7%		
March 2017 TOTAL Summer Reading Program Completions	0	0	0	0	0	0	0	0			
<i>March 2016 TOTAL Comparison</i>	0	0	0	0	0	0	0	0	581	690	0
<i>TOTAL Year-Over-Year Change</i>									-16%		

Library-Provided Computer Services

March 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD March	2016	2015	2014
March 2017 Use of Library-Provided Computers	127	699	2,427	141	55	279	3,728	10,422	41,513	46,405	43,756
<i>March 2016 Comparison</i>	103	576	2,279	126	65	263	3,412	7,143			
<i>Year-Over-Year Change</i>	+23%	+21%	+6%	+12%	-15%	+6%	+9%	+46%	-11%	+6%	
March 2017 One-hour sessions on Library Wifi	671	6,921	24,532	1,582	991	1,667	36,364	107,470	410,437	351,423	298,098
<i>March 2016 Comparison</i>	242	9,044	21,416	1,422	1,207	1,957	35,288	96,146			
<i>Year-Over-Year Change</i>	+177%	-23%	+15%	+11%	-18%	-15%	+3%	+12%	+17%	+18%	

Website Stats

March 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD March	2016	2015	2014
March 2017 Monthly Website Sessions							6,189	17,801	75,139	72,706	68,773
<i>March 2016 Comparison</i>							6,673	19,117			
<i>Year-Over-Year Change</i>							-7%	-7%	+3%	+6%	
March 2017 Monthly Website Page Views							17,829	47,405	182,084	169,630	163,277
<i>March 2016 Comparison</i>							17,095	48,404			
<i>Year-Over-Year Change</i>							+4%	-2%	+7%	+4%	

Premium Online Services

March 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD March	2016	2015	2014
March 2017 Active OverDrive Users							145	412	1,722	1,731	1,443
<i>March 2016 Comparison</i>							155	461			
<i>Year-Over-Year Change</i>							-6%	-11%	-1%	+20%	
March 2017 OverDrive Circulations							632	1,883	7,502	7,380	6,615
<i>March 2016 Comparison</i>							699	1,970			
<i>Year-Over-Year Change</i>							-10%	-4%	+2%	+12%	
March 2017 Active Hoopla Users							161	438	1,063	0	0
<i>March 2016 Comparison</i>							72	136			
<i>Year-Over-Year Change</i>							+124%	+222%			
March 2017 Hoopla Circulations							832	2,313	5,432	0	0
<i>March 2016 Comparison</i>							294	563			
<i>Year-Over-Year Change</i>							+183%	+311%			
March 2017 NewsBank Searches							171	523	2,421	0	0
<i>March 2016 Comparison</i>							202	651			
<i>Year-Over-Year Change</i>							-15%	-20%			
March 2017 TumbleBooks Uses							583	619	22,269	24,673	1,096
<i>March 2016 Comparison</i>							4,043	12,435			
<i>Year-Over-Year Change</i>							-86%	-95%	-10%	+2,151%	
March 2017 Mango Languages Uses							186	536	538	617	1,180
<i>March 2016 Comparison</i>							29	91			
<i>Year-Over-Year Change</i>							+541%	+489%	-13%	-48%	
March 2017 Ancestry Searches							3,314	9,218	36,332	20,275	12,755
<i>March 2016 Comparison</i>							5,125	9,522			
<i>Year-Over-Year Change</i>							-35%	-3%	+79%	+59%	
March 2017 Activities Completed on ABCMouse							123	292	1,130	0	0
<i>March 2016 Comparison</i>							51	51			
<i>Year-Over-Year Change</i>							+141%	+473%			
March 2017 Books Read on ABCMouse							8	13	98	0	0
<i>March 2016 Comparison</i>							4	4			
<i>Year-Over-Year Change</i>							+100%	+225%			

Faxes and Prints

March 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD March	2016	2015	2014
March 2017 Number of fax pages received	0	1	6	1	0	0	8	54	219	173	168
<i>March 2016 Comparison</i>	0	0	0	16	0	0	16	43			
<i>Year-Over-Year Change</i>				-94%			-50%	+26%	+27%	+3%	
March 2017 Number of fax pages sent	4	21	90	58	1	61	235	655	1,734	1,882	1,353
<i>March 2016 Comparison</i>	0	37	0	50	0	50	137	419			
<i>Year-Over-Year Change</i>		-43%		+16%		+22%	+72%	+56%	-8%	+39%	
March 2017 Free Prints for Job Seekers	20	26	200	39	3	31	319	839	2,878	2,335	3,024
<i>March 2016 Comparison</i>	6	42	116	27	0	19	210	479			
<i>Year-Over-Year Change</i>	+233%	-38%	+72%	+44%		+63%	+52%	+75%	+23%	-23%	

Fines

March 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD March	2016	2015	2014
March 2017 Fine Payments Received	\$ 5.90	\$ 105.00	\$ 678.11	\$ 169.25	\$ 43.20	\$ 49.35	\$ 1,050.81	\$ 2,550.27	\$ 10,062.96	\$ 14,448.76	\$ 14,827.36
<i>March 2016 Comparison</i>	\$ 7.90	\$ 145.21	\$ 613.28	\$ 45.95	\$ 21.21	\$ 52.40	\$ 885.95	\$ 3,079.35			
<i>Year-Over-Year Change</i>	-29%	-28%	+11%	+276%	+105%	-6%	+19%	-17%	-30%	-3%	
March 2017 Outstanding Fines	\$ 1,133.52	\$ 34,004.29	\$ 154,940.63	\$ 20,247.18	\$ 4,400.62	\$ 14,295.11	\$ 229,021.35		\$ 228,102.90	\$ 221,076.26	\$ 209,842.19
<i>March 2016 Comparison</i>	\$ 1,111.02	\$ 33,421.88	\$ 149,113.45	\$ 19,733.83	\$ 4,202.38	\$ 13,636.95	\$ 221,219.51				
<i>Year-Over-Year Change</i>	+2%	+2%	+4%	+3%	+5%	+5%	+4%		+3%	+5%	

Collections (Unique Management Services, Inc.)

March 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD March	2016	2015	2014
March 2017 Fine Payments as a Result of Collection Agency's Efforts							\$ 86.00	\$ 132.00	\$ 947.13	\$ 818.48	\$ 809.51
<i>March 2016 Comparison</i>							\$ 0.00	\$ 162.24			
<i>Year-Over-Year Change</i>								-19%	+16%	+1%	
March 2017 Library Materials Returned as a Result of Collection Agency's Efforts							\$ 10.00	\$ 30.00	\$ 1,317.93	\$ 1,346.89	\$ 1,864.69
<i>March 2016 Comparison</i>							\$ 102.00	\$ 455.95			
<i>Year-Over-Year Change</i>							-90%	-93%	-2%	-28%	
March 2017 What We Paid Collection Agency for Their Services							\$ 34.40	\$ 42.40	\$ 1,022.23	\$ 1,051.42	\$ 753.88
<i>March 2016 Comparison</i>							\$ 18.50	\$ 339.98			
<i>Year-Over-Year Change</i>							+89%	-88%	-3%	+40%	

Value to Our Service Area (Physical Item Circulation Only)

March 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD March	2016	2015	2014
March 2017 What It Would Cost If All the Physical Items Checked Out by Our Patrons Had Been Purchased by Them							\$ 204,949.31	\$ 569,816.33	\$ 2,132,387.79	\$ 2,167,140.68	\$ 2,167,024.48
<i>March 2016 Comparison</i>							\$ 188,085.28	\$ 519,363.09			
<i>Year-Over-Year Change</i>							+9%	+10%	-2%	+0%	

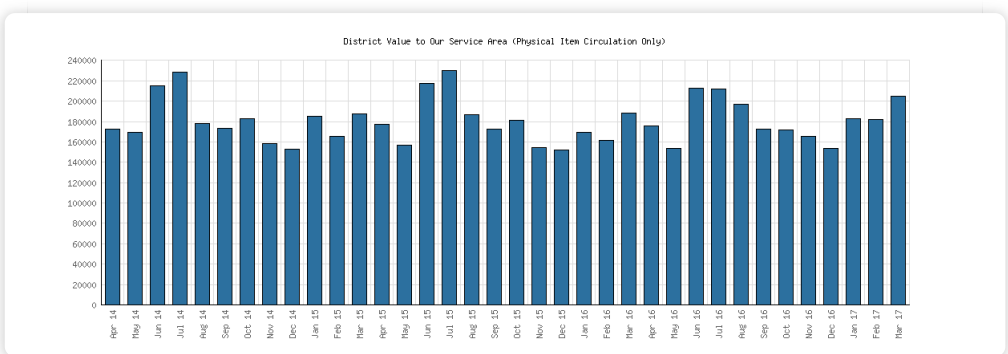
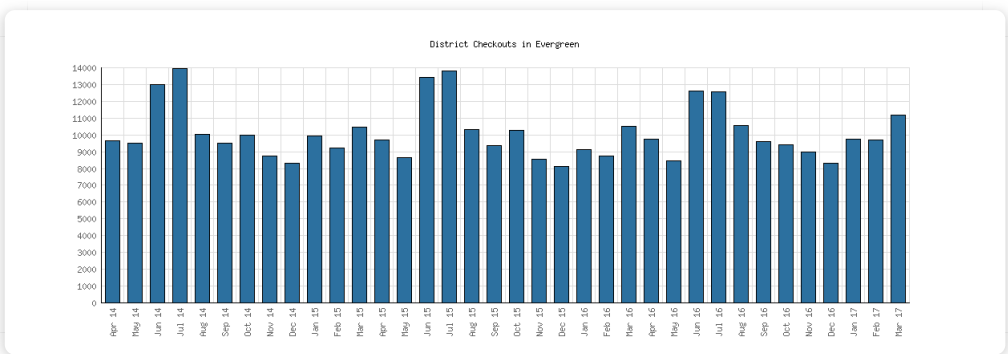
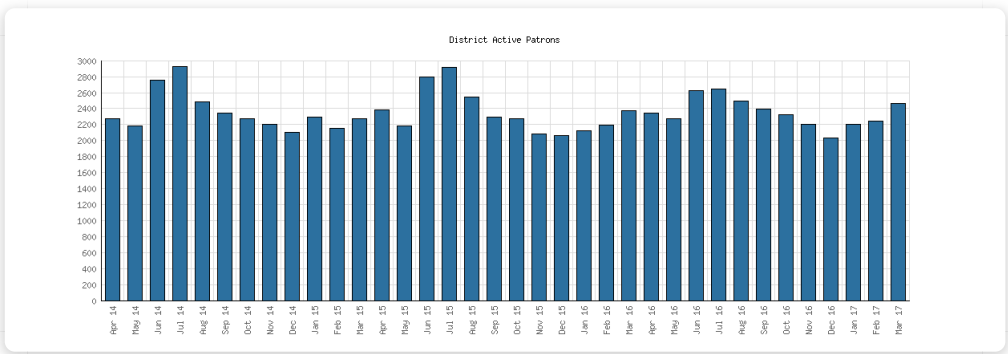
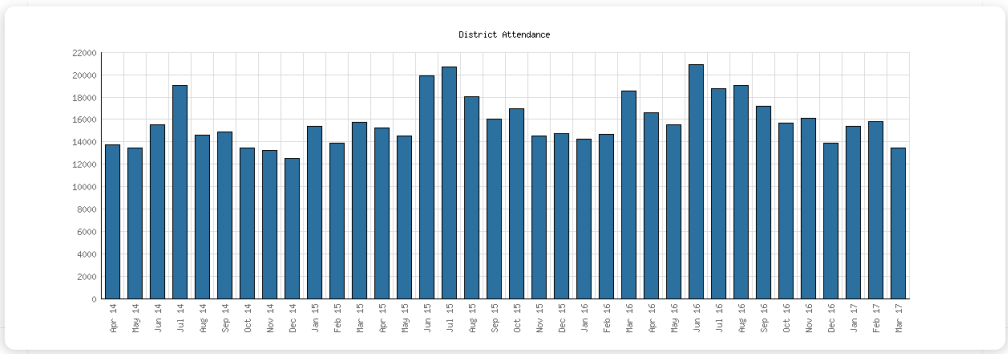
Coldwater Branch Holbrook Heritage Room

March 2017

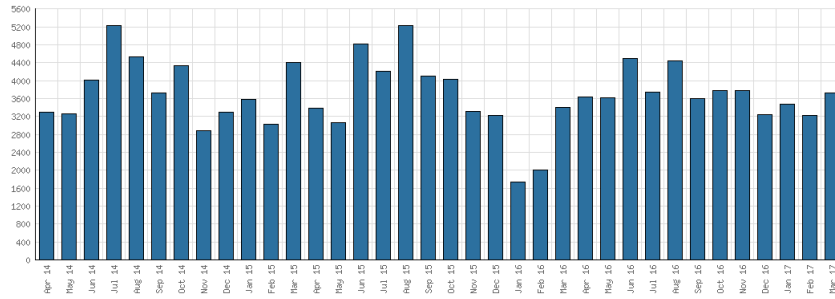
(Numbers below are already part of the Coldwater Branch figures, just broken out here for convenience.)

	This Month	YTD March	2016	2015	2014
March 2017 Heritage Room Attendance	434	539	705	468	312
<i>March 2016 Comparison</i>	75	154			
<i>Year-Over-Year Change</i>	+479%	+250%	+51%	+50%	
March 2017 Heritage Room Reference Questions via Telephone	15	121	376	206	84
<i>March 2016 Comparison</i>	27	85			
<i>Year-Over-Year Change</i>	-44%	+42%	+83%	+145%	
March 2017 Heritage Room Reference Questions Online	0	16	83	77	43
<i>March 2016 Comparison</i>	15	44			
<i>Year-Over-Year Change</i>		-64%	+8%	+79%	

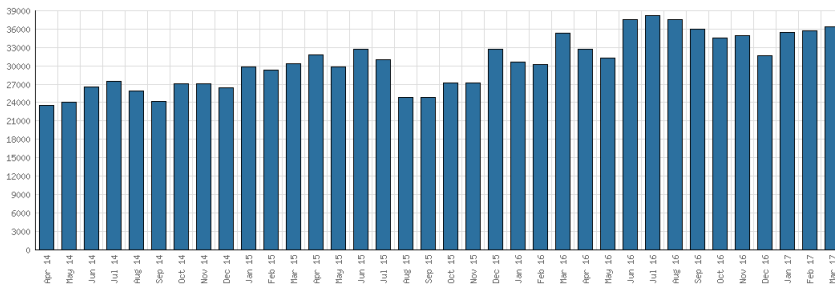
Selected Graphs



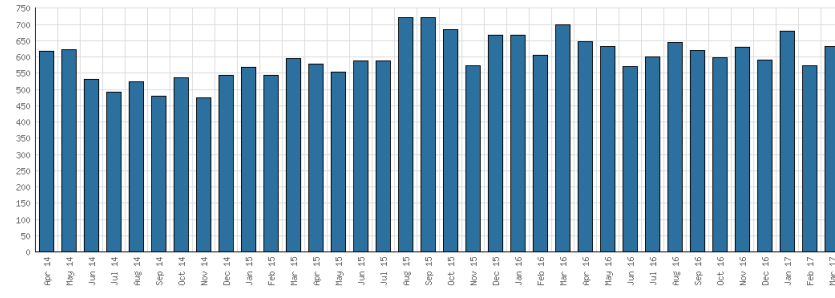
District Use of Library-Provided Computers



District One-Hour Sessions on Library Wifi



District OverDrive Circulations



District Hoopla Circulations

