



Total Circulation All Physical Sources and All Digital Sources December 2016

	District Monthly Total	YTD December	2015	2014
December 2016 Total Circulation	16,761	237,927	205,578	176,444
<i>December 2015 Total Circulation</i>	16,436	205,578		
<i>Year-Over-Year Change</i>	+2%	+16%	+17%	
	<p>Digital circulations make up 35% of the total YTD in December 2016.</p> <p>On average this year to date, 232 (0.93%) of our patrons are using OverDrive and Hoopla. There is likely some overlap with users of these two services, so the actual number of unique users is probably lower.</p> <p>We don't have patron numbers available for our other premium digital services.</p>		<p>In 2015 digital was 26% of the total circulation, with 144 (0.60%) patrons on average using OverDrive.</p> <p>We don't have patron numbers available for our other premium digital services.</p>	<p>In 2014 digital was 12% of the total circulation, with 120 (0.52%) patrons on average using OverDrive.</p> <p>We don't have patron numbers available for our other premium digital services.</p>

Attendance December 2016

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD December	2015	2014
December 2016 Attendance	302	1,797	7,814	797	879	2,291	13,880	200,998	195,735	167,414
<i>December 2015 Comparison</i>	342	2,127	8,895	698	841	1,819	14,722	195,735		
<i>Year-Over-Year Change</i>	-12%	-16%	-12%	+14%	+5%	+26%	-6%	+3%	+17%	
December 2016 Hours Open	112	145	240	154	109	152	912	10,866	8,703	5,395
<i>December 2015 Comparison</i>	100	131	51	128	69	112	591	8,703		
<i>Year-Over-Year Change</i>	+12%	+11%	+371%	+20%	+58%	+36%	+54%	+25%	+61%	

Patrons

December 2016

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD December	2015	2014
December 2016 Patron Count	364	3,230	15,816	2,800	475	2,214	24,899		23,974	22,879
<i>December 2015 Comparison</i>	355	3,111	15,209	2,716	446	2,137	23,974			
<i>Year-Over-Year Change</i>	+3%	+4%	+4%	+3%	+7%	+4%	+4%		+5%	
December 2016 Active Patrons	51	305	1,153	233	62	226	2,030		2,069	2,109
<i>December 2015 Comparison</i>	45	335	1,184	236	64	205	2,069			
<i>Year-Over-Year Change</i>	+13%	-9%	-3%	-1%	-3%	+10%	-2%		-2%	
December 2016 New Patrons Added	0	8	22	7	1	12	50	1,107	1,086	1,390
<i>December 2015 Comparison</i>	0	4	42	3	0	0	49	1,086		
<i>Year-Over-Year Change</i>		+100%	-48%	+133%			+2%	+2%	-22%	
December 2016 In-House Holds Filled for Our Patrons	35	120	542	166	51	84	998	10,407	10,225	9,546
<i>December 2015 Comparison</i>	41	107	330	129	45	144	796	10,225		
<i>Year-Over-Year Change</i>	-15%	+12%	+64%	+29%	+13%	-42%	+25%	+2%	+7%	

Collection

December 2016

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD December	2015	2014
December 2016 Items in the Catalog	5,899	18,041	63,528	18,834	7,387	12,718	126,407		131,432	130,210
<i>December 2015 Comparison</i>	5,875	18,403	68,574	18,875	7,132	12,573	131,432			
<i>Year-Over-Year Change</i>	+0%	-2%	-7%	-0%	+4%	+1%	-4%		+1%	
December 2016 Items Added to the Catalog	20	174	290	54	12	17	567	11,091	8,582	6,134
<i>December 2015 Comparison</i>	116	115	429	79	34	103	876	8,582		
<i>Year-Over-Year Change</i>	-83%	+51%	-32%	-32%	-65%	-83%	-35%	+29%	+40%	
December 2016 Items Deleted from the Catalog	38	249	446	76	23	0	832	15,968	8,668	6,186
<i>December 2015 Comparison</i>	58	269	162	239	1	0	729	8,668		
<i>Year-Over-Year Change</i>	-34%	-7%	+175%	-68%	+2,200%		+14%	+84%	+40%	

Circulation of Physical Items

December 2016

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD December	2015	2014
December 2016 Checkouts in Evergreen	220	1,612	4,226	1,121	302	828	8,309	118,595	121,841	123,074
<i>December 2015 Comparison</i>	242	1,190	4,198	1,207	424	852	8,113	121,841		
<i>Year-Over-Year Change</i>	-9%	+35%	+1%	-7%	-29%	-3%	+2%	-3%	-1%	
December 2016 Renewals in Evergreen	84	222	861	121	103	158	1,549	15,480	15,434	16,044
<i>December 2015 Comparison</i>	51	161	730	122	138	97	1,299	15,434		
<i>Year-Over-Year Change</i>	+65%	+38%	+18%	-1%	-25%	+63%	+19%	+0%	-4%	
December 2016 Items from other MeLCat Libraries Checked out to OUR Patrons, per branch (self-reported, totals not part of District, YTD, or yearly numbers)	29	118	160	37	4	40	388	5,560	4,662	4,231
<i>December 2015 Comparison</i>	12	45	26	14	0	6	103	4,662		
<i>Year-Over-Year Change</i>	+142%	+162%	+515%	+164%		+567%	+277%	+19%	+10%	
December 2016 Items Sent to Other Libraries MeLCat, per branch (self-reported, totals not part of District, YTD, or yearly numbers)	45	49	0	97	29	44	264	3,976	3,394	3,548
<i>December 2015 Comparison</i>	18	69	0	89	33	32	241	3,394		
<i>Year-Over-Year Change</i>	+150%	-29%		+9%	-12%	+38%	+10%	+17%	-4%	
December 2016 Requests from BDL Patrons for Items at Other MeLCat Libraries (totals not part of YTD or yearly numbers)							467	7,643	7,280	6,708
<i>December 2015 Comparison</i>							366	7,280		
<i>Year-Over-Year Change</i>							+28%	+5%	+9%	
December 2016 Requests from BDL Patrons for Items at Other MeLCat Libraries, Actually Fulfilled							443	7,112	6,118	5,677
<i>December 2015 Comparison</i>							145	6,118		
<i>Year-Over-Year Change</i>							+206%	+16%	+8%	
December 2016 Requests from Other MeLCat Libraries for Items at BDL (totals not part of YTD or yearly numbers)							410	7,096	5,989	6,619
<i>December 2015 Comparison</i>							375	5,989		
<i>Year-Over-Year Change</i>							+9%	+18%	-10%	
December 2016 Requests from Other MeLCat Libraries for Items at BDL, Actually Fulfilled							431	7,068	4,855	5,400
<i>December 2015 Comparison</i>							280	4,855		
<i>Year-Over-Year Change</i>							+54%	+46%	-10%	
December 2016 Checkouts of Uncataloged Items	56	61	71	8	0	9	205	4,576	4,385	4,601
<i>December 2015 Comparison</i>	53	192	109	0	0	43	397	4,385		
<i>Year-Over-Year Change</i>	+6%	-68%	-35%			-79%	-48%	+4%	-5%	
December 2016 TOTAL Circulation of Physical Items	434	2,062	5,318	1,384	438	1,079	10,937	152,831		
<i>December 2015 TOTAL Comparison</i>	376	1,657	5,063	1,432	595	1,030	11,319	173,958	152,633	154,796
<i>TOTAL Year-Over-Year Change</i>	+15%	+24%	+5%	-3%	-26%	+5%	-3%	-12%	-1%	

Reference Questions

December 2016

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD December	2015	2014
December 2016 General Reference Questions in Person	3	12	259	86	33	176	569	6,280	2,806	2,809
<i>December 2015 Comparison</i>	7	7	201	18	9	10	252	2,806		
<i>Year-Over-Year Change</i>	-57%	+71%	+29%	+378%	+267%	+1,660%	+126%	+124%	-0%	
December 2016 Questions via Telephone Calls	0	5	235	38	5	108	391	4,619	2,885	2,872
<i>December 2015 Comparison</i>	0	6	207	7	2	12	234	2,885		
<i>Year-Over-Year Change</i>		-17%	+14%	+443%	+150%	+800%	+67%	+60%	+0%	
December 2016 Reference Questions Delivered Online	0	0	4	0	0	1	5	300	227	128
<i>December 2015 Comparison</i>	0	0	6	0	0	3	9	227		
<i>Year-Over-Year Change</i>			-33%			-67%	-44%	+32%	+77%	
December 2016 In-Person Questions on Computer or Internet Use	3	21	310	12	3	134	483	6,568	5,551	4,076
<i>December 2015 Comparison</i>	7	36	363	18	0	12	436	5,551		
<i>Year-Over-Year Change</i>	-57%	-42%	-15%	-33%		+1,017%	+11%	+18%	+36%	
December 2016 In-Person Questions about Our Online Databases	0	0	8	1	0	0	9	170	92	121
<i>December 2015 Comparison</i>	0	4	3	0	0	2	9	92		
<i>Year-Over-Year Change</i>			+167%					+85%	-24%	
December 2016 In-Person Tax Form Questions	0	0	1	0	0	0	1	473	579	560
<i>December 2015 Comparison</i>	0	1	0	0	0	0	1	579		
<i>Year-Over-Year Change</i>								-18%	+3%	
December 2016 TOTAL Reference Questions	6	38	817	137	41	419	1,458	18,410		
<i>December 2015 TOTAL Comparison</i>	14	54	780	43	11	39	941	12,140	12,140	10,566
<i>TOTAL Year-Over-Year Change</i>	-57%	-30%	+5%	+219%	+273%	+974%	+55%	+52%	+15%	

Programs Held

December 2016

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD December	2015	2014
December 2016 Juvenile Programs Held	3	13	30	5	3	7	61	603	575	482
<i>December 2015 Comparison</i>	0	4	17	7	2	7	37	575		
<i>Year-Over-Year Change</i>		+225%	+76%	-29%	+50%		+65%	+5%	+19%	
December 2016 Young Adult Programs Held	3	2	8	0	6	2	21	163	151	126
<i>December 2015 Comparison</i>	3	0	6	0	3	1	13	151		
<i>Year-Over-Year Change</i>			+33%		+100%	+100%	+62%	+8%	+20%	
December 2016 Adult Programs Held	6	6	7	0	0	1	20	220	157	125
<i>December 2015 Comparison</i>	2	11	4	0	4	1	22	157		
<i>Year-Over-Year Change</i>	+200%	-45%	+75%				-9%	+40%	+26%	
December 2016 Juvenile Summer Reading Events Held	0	0	0	0	0	0	0	89	84	78
<i>December 2015 Comparison</i>	0	0	0	0	0	0	0	84		
<i>Year-Over-Year Change</i>								+6%	+8%	
December 2016 Young Adult Summer Reading Events Held	0	0	0	0	0	0	0	29	85	30
<i>December 2015 Comparison</i>	0	0	0	0	0	0	0	85		
<i>Year-Over-Year Change</i>								-66%	+183%	
December 2016 Adult Summer Reading Events Held	0	0	0	0	0	0	0	3	5	4
<i>December 2015 Comparison</i>	0	0	0	0	0	0	0	5		
<i>Year-Over-Year Change</i>								-40%	+25%	
December 2016 Computer Classes Held	0	0	1	0	0	0	1	14	22	24
<i>December 2015 Comparison</i>	0	0	2	0	0	0	2	22		
<i>Year-Over-Year Change</i>			-50%				-50%	-36%	-8%	
December 2016 TOTAL Programs Held	12	21	46	5	9	10	103	1,121		
<i>December 2015 TOTAL Comparison</i>	5	15	29	7	9	9	74	1,079	1,079	869
<i>TOTAL Year-Over-Year Change</i>	+140%	+40%	+59%	-29%	0%	+11%	+39%	+4%	+24%	

Program Attendance

December 2016

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD December	2015	2014
December 2016 Attendees at Juvenile Programs	6	200	398	147	11	357	1,119	10,368	8,415	7,857
<i>December 2015 Comparison</i>	0	65	234	152	66	248	765	8,415		
<i>Year-Over-Year Change</i>		+208%	+70%	-3%	-83%	+44%	+46%	+23%	+7%	
December 2016 Attendees at Young Adult Programs	7	16	47	0	30	21	121	1,011	884	641
<i>December 2015 Comparison</i>	12	0	17	0	26	22	77	884		
<i>Year-Over-Year Change</i>	-42%		+176%		+15%	-5%	+57%	+14%	+38%	
December 2016 Attendees at Adult Programs	16	37	54	0	0	26	133	2,048	2,157	1,310
<i>December 2015 Comparison</i>	15	100	29	0	35	163	342	2,157		
<i>Year-Over-Year Change</i>	+7%	-63%	+86%			-84%	-61%	-5%	+65%	
December 2016 Attendees at Juvenile Summer Reading Events	0	0	0	0	0	0	0	3,904	2,499	3,159
<i>December 2015 Comparison</i>	0	0	0	0	0	0	0	2,499		
<i>Year-Over-Year Change</i>								+56%	-21%	
December 2016 Attendees at Young Adult Summer Reading Events	0	0	0	0	0	0	0	295	259	307
<i>December 2015 Comparison</i>	0	0	0	0	0	0	0	259		
<i>Year-Over-Year Change</i>								+14%	-16%	
December 2016 Attendees at Adult Summer Reading Events	0	0	0	0	0	0	0	21	77	111
<i>December 2015 Comparison</i>	0	0	0	0	0	0	0	77		
<i>Year-Over-Year Change</i>								-73%	-31%	
December 2016 Attendees at Computer Classes	0	0	1	0	0	0	1	12	29	28
<i>December 2015 Comparison</i>	0	0	3	0	0	0	3	29		
<i>Year-Over-Year Change</i>			-67%				-67%	-59%	+4%	
December 2016 TOTAL Program Attendance	29	253	500	147	41	404	1,374	17,659		
<i>December 2015 TOTAL Comparison</i>	27	165	283	152	127	433	1,187	14,320	14,320	13,413
<i>TOTAL Year-Over-Year Change</i>	+7%	+53%	+77%	-3%	-68%	-7%	+16%	+23%	+7%	

Summer Reading Program Signups

December 2016

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD December	2015	2014
December 2016 Juveniles Signed up for Summer Reading Program	0	0	0	0	0	0	0	967	859	0
<i>December 2015 Comparison</i>	0	0	0	0	0	0	0	859		
<i>Year-Over-Year Change</i>								+13%		
December 2016 Young Adults Signed up for Summer Reading Program	0	0	0	0	0	0	0	113	311	0
<i>December 2015 Comparison</i>	0	0	0	0	0	0	0	311		
<i>Year-Over-Year Change</i>								-64%		
December 2016 Adults Signed Up for Summer Reading Program	0	0	0	0	0	0	0	86	85	0
<i>December 2015 Comparison</i>	0	0	0	0	0	0	0	85		
<i>Year-Over-Year Change</i>								+1%		
December 2016 TOTAL Summer Reading Program Signups	0	0	0	0	0	0	0	1,166		
<i>December 2015 TOTAL Comparison</i>	0	0	0	0	0	0	0	1,255	1,255	0
<i>TOTAL Year-Over-Year Change</i>								-7%		

Summer Reading Program Completions

December 2016

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD December	2015	2014
December 2016 Juveniles who Completed Summer Reading Program	0	0	0	0	0	0	0	459	512	0
<i>December 2015 Comparison</i>	0	0	0	0	0	0	0	512		
<i>Year-Over-Year Change</i>								-10%		
December 2016 Young Adults who Completed Summer Reading Program	0	0	0	0	0	0	0	62	122	0
<i>December 2015 Comparison</i>	0	0	0	0	0	0	0	122		
<i>Year-Over-Year Change</i>								-49%		
December 2016 Adults who Completed Summer Reading Program	0	0	0	0	0	0	0	60	56	0
<i>December 2015 Comparison</i>	0	0	0	0	0	0	0	56		
<i>Year-Over-Year Change</i>								+7%		
December 2016 TOTAL Summer Reading Program Completions	0	0	0	0	0	0	0	581		
<i>December 2015 TOTAL Comparison</i>	0	0	0	0	0	0	0	690	690	0
<i>TOTAL Year-Over-Year Change</i>								-16%		

Library-Provided Computer Services

December 2016

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD December	2015	2014
December 2016 Use of Library-Provided Computers	101	607	1,985	128	106	323	3,250	41,513	46,405	43,756
<i>December 2015 Comparison</i>	104	561	1,987	134	75	360	3,221	46,405		
<i>Year-Over-Year Change</i>	-3%	+8%	-0%	-4%	+41%	-10%	+1%	-11%	+6%	
December 2016 One-hour sessions on Library Wifi	741	4,001	22,389	1,472	883	2,136	31,622	410,437	351,423	298,098
<i>December 2015 Comparison</i>	337	5,899	22,067	1,726	1,014	1,655	32,698	351,423		
<i>Year-Over-Year Change</i>	+120%	-32%	+1%	-15%	-13%	+29%	-3%	+17%	+18%	

Website Stats

December 2016

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD December	2015	2014
December 2016 Monthly Website Sessions							5,203	75,139	72,706	68,773
<i>December 2015 Comparison</i>							6,400	72,706		
<i>Year-Over-Year Change</i>							-19%	+3%	+6%	
December 2016 Monthly Website Views							12,018	182,084	169,630	163,277
<i>December 2015 Comparison</i>							14,782	169,630		
<i>Year-Over-Year Change</i>							-19%	+7%	+4%	

Premium Online Services

December 2016

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD December	2015	2014
December 2016 Active OverDrive Users							134	1,722	1,731	1,443
<i>December 2015 Comparison</i>							144	1,731		
<i>Year-Over-Year Change</i>							-7%	-1%	+20%	
December 2016 OverDrive Circulations							589	7,502	7,380	6,615
<i>December 2015 Comparison</i>							667	7,380		
<i>Year-Over-Year Change</i>							-12%	+2%	+12%	
December 2016 Active Hoopla Users							129	1,063	0	0
<i>December 2015 Comparison</i>							0	0		
<i>Year-Over-Year Change</i>										
December 2016 Hoopla Circulations							730	5,432	0	0
<i>December 2015 Comparison</i>							0	0		
<i>Year-Over-Year Change</i>										
December 2016 NewsBank Searches							174	2,421	0	0
<i>December 2015 Comparison</i>							0	0		
<i>Year-Over-Year Change</i>										
December 2016 TumbleBooks Uses							55	22,269	24,673	1,096
<i>December 2015 Comparison</i>							3,781	24,673		
<i>Year-Over-Year Change</i>							-99%	-10%	+2,151%	
December 2016 Mango Languages Uses							89	538	617	1,180
<i>December 2015 Comparison</i>							15	617		
<i>Year-Over-Year Change</i>							+493%	-13%	-48%	
December 2016 Ancestry Searches							2,931	36,332	20,275	12,755
<i>December 2015 Comparison</i>							1,739	20,275		
<i>Year-Over-Year Change</i>							+69%	+79%	+59%	
December 2016 Activities Completed on ABCMouse							1,156	9,007	0	0
<i>December 2015 Comparison</i>							0	0		
<i>Year-Over-Year Change</i>										
December 2016 Books Read on ABCMouse							100	929	0	0
<i>December 2015 Comparison</i>							0	0		
<i>Year-Over-Year Change</i>										

Faxes and Prints

December 2016

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD December	2015	2014
December 2016 Number of fax pages received	0	48	0	1	0	11	60	219	173	168
<i>December 2015 Comparison</i>	0	0	0	8	0	0	8	173		
<i>Year-Over-Year Change</i>				-88%			+650%	+27%	+3%	
December 2016 Number of fax pages sent	0	81	51	27	9	56	224	1,733	1,882	1,353
<i>December 2015 Comparison</i>	0	48	0	41	2	18	109	1,882		
<i>Year-Over-Year Change</i>		+69%		-34%	+350%	+211%	+106%	-8%	+39%	
December 2016 Free Prints for Job Seekers	10	7	63	2	0	62	144	2,878	2,335	3,024
<i>December 2015 Comparison</i>	0	25	91	20	0	19	155	2,335		
<i>Year-Over-Year Change</i>		-72%	-31%	-90%		+226%	-7%	+23%	-23%	

Fines

December 2016

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD December	2015	2014
December 2016 Fine Payments Received	\$ 4.65	\$ 87.65	\$ 394.95	\$ 60.45	\$ 123.10	\$ 28.20	\$ 699.00	\$ 10,062.96	\$ 14,448.76	\$ 14,827.36
<i>December 2015 Comparison</i>	\$ 4.50	\$ 121.54	\$ 611.52	\$ 81.48	\$ 18.53	\$ 51.50	\$ 889.07	\$ 14,448.76		
<i>Year-Over-Year Change</i>		-28%	-36%	-26%	+583%	-45%	-21%	-30%	-3%	
December 2016 Outstanding Fines	\$ 1,174.62	\$ 33,992.49	\$ 154,615.66	\$ 20,176.18	\$ 4,336.53	\$ 13,807.42	\$ 228,102.90		\$ 221,076.26	\$ 209,842.19
<i>December 2015 Comparison</i>	\$ 1,133.82	\$ 33,447.54	\$ 148,908.01	\$ 20,165.12	\$ 4,193.50	\$ 13,228.27	\$ 221,076.26			
<i>Year-Over-Year Change</i>	+4%	+2%	+4%	+0%	+3%	+4%	+3%		+5%	

Collections (Unique Management Services, Inc.)

December 2016

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD December	2015	2014
December 2016 Fine Payments as a Result of Collection Agency's Efforts							\$ 461.99	\$ 947.13	\$ 818.48	\$ 809.51
<i>December 2015 Comparison</i>							\$ 112.88	\$ 818.48		
<i>Year-Over-Year Change</i>							+312%	+16%	+1%	
December 2016 Library Materials Returned as a Result of Collection Agency's Efforts							\$ 0.00	\$ 1,317.93	\$ 1,346.89	\$ 1,864.69
<i>December 2015 Comparison</i>							\$ 54.00	\$ 1,346.89		
<i>Year-Over-Year Change</i>								-2%	-28%	
December 2016 What We Paid Collection Agency for Their Services							\$ 184.80	\$ 1,022.23	\$ 1,051.42	\$ 753.88
<i>December 2015 Comparison</i>							\$ 111.90	\$ 1,051.42		
<i>Year-Over-Year Change</i>							+66%	-3%	+40%	

Coldwater Branch Holbrook Heritage Room

December 2016

(Numbers below are already part of the Coldwater Branch figures, just broken out here for convenience.)

	This Month	YTD December	2015	2014
December 2016 Heritage Room Attendance	38	705	468	312
<i>December 2015 Comparison</i>	28	468		
<i>Year-Over-Year Change</i>	+36%	+51%	+50%	
December 2016 Heritage Room Reference Questions via Telephone	33	376	206	84
<i>December 2015 Comparison</i>	22	206		
<i>Year-Over-Year Change</i>	+50%	+83%	+145%	
December 2016 Heritage Room Reference Questions Online	4	83	77	43
<i>December 2015 Comparison</i>	6	77		
<i>Year-Over-Year Change</i>	-33%	+8%	+79%	

Selected Graphs



