



Total Circulation All Physical Sources and All Digital Sources September 2016

	District Monthly Total	YTD September	2015	2014
September 2016 Total Circulation	19,106	186,466	205,578	176,444
<i>September 2015 Total Circulation</i>	14,570	153,370		
<i>Year-Over-Year Change</i>	+31%	+22%	+17%	
	<p>Digital circulations make up 36% of the total YTD in September 2016.</p> <p>On average this year to date, 222 (0.89%) of our patrons are using OverDrive and Hoopla. There is likely some overlap with users of these two services, so the actual number of unique users is probably lower.</p> <p>We don't have patron numbers available for our other premium digital services.</p>		<p>In 2015 digital was 26% of the total circulation, with 144 (0.60%) patrons on average using OverDrive.</p> <p>We don't have patron numbers available for our other premium digital services.</p>	<p>In 2014 digital was 12% of the total circulation, with 120 (0.52%) patrons on average using OverDrive.</p> <p>We don't have patron numbers available for our other premium digital services.</p>

Attendance September 2016

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD September	2015	2014
September 2016 Attendance	386	2,110	10,919	970	1,025	1,780	17,190	155,346	195,735	167,414
<i>September 2015 Comparison</i>	396	2,142	8,979	1,059	783	2,699	16,058	149,533		
<i>Year-Over-Year Change</i>	-3%	-1%	+22%	-8%	+31%	-34%	+7%	+4%	+17%	
September 2016 Hours Open	115	148	245	157	111	155	931	8,366	8,935	5,528
<i>September 2015 Comparison</i>	115	144	240	143	73	144	859	6,748		
<i>Year-Over-Year Change</i>		+3%	+2%	+11%	+52%	+8%	+9%	+24%	+62%	

Patrons

September 2016

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD September	2015	2014
September 2016 Patron Count	364	3,192	15,734	2,788	471	2,188	24,737		23,974	22,879
<i>September 2015 Comparison</i>	354	3,086	15,079	2,706	434	2,127	23,786			
<i>Year-Over-Year Change</i>	+3%	+3%	+4%	+3%	+9%	+3%	+4%		+5%	
September 2016 Active Patrons	67	371	1,411	255	72	217	2,393		2,069	2,109
<i>September 2015 Comparison</i>	53	375	1,282	293	44	244	2,291			
<i>Year-Over-Year Change</i>	+26%	-1%	+10%	-13%	+64%	-11%	+4%		-2%	
September 2016 New Patrons Added	0	4	32	14	4	13	67	933	1,086	1,390
<i>September 2015 Comparison</i>	0	13	56	13	0	10	92	892		
<i>Year-Over-Year Change</i>		-69%	-43%	+8%		+30%	-27%	+5%	-22%	
September 2016 In-House Holds Filled for Our Patrons	26	120	476	136	32	76	866	7,566	10,225	9,546
<i>September 2015 Comparison</i>	35	145	416	126	45	47	814	7,766		
<i>Year-Over-Year Change</i>	-26%	-17%	+14%	+8%	-29%	+62%	+6%	-3%	+7%	

Collection

September 2016

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD September	2015	2014
September 2016 Items in the Catalog	5,746	18,221	65,654	19,569	7,303	12,483	128,976		131,432	130,210
<i>September 2015 Comparison</i>	5,815	18,606	68,139	19,137	6,980	12,313	130,990			
<i>Year-Over-Year Change</i>	-1%	-2%	-4%	+2%	+5%	+1%	-2%		+1%	
September 2016 Items Added to the Catalog	30	207	300	162	82	130	911	8,463	8,582	6,134
<i>September 2015 Comparison</i>	36	135	207	99	98	107	682	5,903		
<i>Year-Over-Year Change</i>	-17%	+53%	+45%	+64%	-16%	+21%	+34%	+43%	+40%	
September 2016 Items Deleted from the Catalog	204	4	886	308	127	2	1,531	10,852	8,668	6,186
<i>September 2015 Comparison</i>	122	3	353	9	25	26	538	6,356		
<i>Year-Over-Year Change</i>	+67%	+33%	+151%	+3,322%	+408%	-92%	+185%	+71%	+40%	

Circulation of Physical Items

September 2016

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD September	2015	2014
September 2016 Checkouts in Evergreen	190	1,467	5,341	1,404	412	806	9,620	91,881	121,841	123,074
<i>September 2015 Comparison</i>	219	1,513	4,820	1,460	362	1,007	9,381	94,900		
<i>Year-Over-Year Change</i>	-13%	-3%	+11%	-4%	+14%	-20%	+3%	-3%	-1%	
September 2016 Renewals in Evergreen	53	109	673	153	83	84	1,155	11,218	15,434	16,044
<i>September 2015 Comparison</i>	49	171	602	142	38	91	1,093	11,852		
<i>Year-Over-Year Change</i>	+8%	-36%	+12%	+8%	+118%	-8%	+6%	-5%	-4%	
September 2016 Items from other MeLCat Libraries Checked out to OUR Patrons, per branch (self-reported, totals not part of District, YTD, or yearly numbers)	30	132	390	124	28	23	727	4,211	4,662	4,231
<i>September 2015 Comparison</i>	26	111	147	66	14	48	412	3,725		
<i>Year-Over-Year Change</i>	+15%	+19%	+165%	+88%	+100%	-52%	+76%	+13%	+10%	
September 2016 Items Sent to Other Libraries MeLCat, per branch (self-reported, totals not part of District, YTD, or yearly numbers)	23	87	0	118	32	51	311	3,124	3,394	3,548
<i>September 2015 Comparison</i>	32	139	3	144	69	60	447	2,408		
<i>Year-Over-Year Change</i>	-28%	-37%		-18%	-54%	-15%	-30%	+30%	-4%	
September 2016 Requests from BDL Patrons for Items at Other MeLCat Libraries (totals not part of YTD or yearly numbers)							826	5,983	7,280	6,708
<i>September 2015 Comparison</i>							708	5,657		
<i>Year-Over-Year Change</i>							+17%	+6%	+9%	
September 2016 Requests from BDL Patrons for Items at Other MeLCat Libraries, Actually Fulfilled							757	5,540	6,118	5,677
<i>September 2015 Comparison</i>							542	4,994		
<i>Year-Over-Year Change</i>							+40%	+11%	+8%	
September 2016 Requests from Other MeLCat Libraries for Items at BDL (totals not part of YTD or yearly numbers)							612	5,661	5,989	6,619
<i>September 2015 Comparison</i>							678	4,389		
<i>Year-Over-Year Change</i>							-10%	+29%	-10%	
September 2016 Requests from Other MeLCat Libraries for Items at BDL, Actually Fulfilled							592	5,631	4,855	5,400
<i>September 2015 Comparison</i>							517	3,611		
<i>Year-Over-Year Change</i>							+15%	+56%	-10%	
September 2016 Checkouts of Uncataloged Items	78	181	46	1	0	60	366	3,806	4,385	4,601
<i>September 2015 Comparison</i>	110	96	96	0	0	44	346	3,030		
<i>Year-Over-Year Change</i>	-29%	+89%	-52%			+36%	+6%	+26%	-5%	
September 2016 TOTAL Circulation of Physical Items	374	1,976	6,450	1,800	555	1,024	12,490	118,076		
<i>September 2015 TOTAL Comparison</i>	436	2,030	5,668	1,812	483	1,250	14,124	134,566	152,633	154,796
<i>TOTAL Year-Over-Year Change</i>	-14%	-3%	+14%	-1%	+15%	-18%	-12%	-12%	-1%	

Reference Questions

September 2016

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD September	2015	2014
September 2016 General Reference Questions in Person	3	32	386	123	33	24	601	4,749	2,806	2,809
<i>September 2015 Comparison</i>	0	17	99	34	6	9	165	2,041		
<i>Year-Over-Year Change</i>		+88%	+290%	+262%	+450%	+167%	+264%	+133%	-0%	
September 2016 Questions via Telephone Calls	1	10	304	15	4	45	379	3,449	2,885	2,872
<i>September 2015 Comparison</i>	0	9	187	20	4	12	232	2,130		
<i>Year-Over-Year Change</i>		+11%	+63%	-25%		+275%	+63%	+62%	+0%	
September 2016 Reference Questions Delivered Online	0	0	1	13	0	8	22	262	227	128
<i>September 2015 Comparison</i>	0	0	7	0	0	3	10	175		
<i>Year-Over-Year Change</i>			-86%			+167%	+120%	+50%	+77%	
September 2016 In-Person Questions on Computer or Internet Use	7	30	476	13	10	40	576	5,117	5,551	4,225
<i>September 2015 Comparison</i>	0	23	324	19	0	11	377	4,178		
<i>Year-Over-Year Change</i>		+30%	+47%	-32%		+264%	+53%	+22%	+31%	
September 2016 In-Person Questions about Our Online Databases	0	1	21	0	0	1	23	118	92	121
<i>September 2015 Comparison</i>	0	2	2	0	0	0	4	73		
<i>Year-Over-Year Change</i>		-50%	+950%				+475%	+62%	-24%	
September 2016 In-Person Tax Form Questions	0	0	0	0	0	1	1	472	579	560
<i>September 2015 Comparison</i>	0	0	0	3	0	0	3	577		
<i>Year-Over-Year Change</i>							-67%	-18%	+3%	
September 2016 TOTAL Reference Questions	11	73	1,188	164	47	119	1,602	14,167		
<i>September 2015 TOTAL Comparison</i>	0	51	619	76	10	35	791	9,174	12,140	10,715
<i>TOTAL Year-Over-Year Change</i>		+43%	+92%	+116%	+370%	+240%	+103%	+54%	+13%	

Programs Held

September 2016

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD September	2015	2014
September 2016 Juvenile Programs Held	3	6	27	5	2	0	43	416	575	482
<i>September 2015 Comparison</i>	2	4	26	3	3	3	41	428		
<i>Year-Over-Year Change</i>	+50%	+50%	+4%	+67%	-33%		+5%	-3%	+19%	
September 2016 Young Adult Programs Held	1	1	5	3	1	0	11	109	151	126
<i>September 2015 Comparison</i>	4	0	9	4	0	0	17	109		
<i>Year-Over-Year Change</i>	-75%		-44%	-25%			-35%		+20%	
September 2016 Adult Programs Held	1	0	6	0	0	1	8	167	157	125
<i>September 2015 Comparison</i>	0	3	6	1	2	1	13	103		
<i>Year-Over-Year Change</i>							-38%	+62%	+26%	
September 2016 Juvenile Summer Reading Events Held	1	0	0	0	0	0	1	89	84	78
<i>September 2015 Comparison</i>	0	0	0	0	0	0	0	84		
<i>Year-Over-Year Change</i>								+6%	+8%	
September 2016 Young Adult Summer Reading Events Held	0	0	0	0	0	0	0	29	85	30
<i>September 2015 Comparison</i>	0	0	0	0	0	0	0	84		
<i>Year-Over-Year Change</i>								-65%	+183%	
September 2016 Adult Summer Reading Events Held	0	0	0	0	0	0	0	3	5	4
<i>September 2015 Comparison</i>	0	0	0	0	0	0	0	5		
<i>Year-Over-Year Change</i>								-40%	+25%	
September 2016 Computer Classes Held	0	0	5	0	0	0	5	13	22	24
<i>September 2015 Comparison</i>	0	0	0	0	0	1	1	17		
<i>Year-Over-Year Change</i>							+400%	-24%	-8%	
September 2016 TOTAL Programs Held	6	7	43	8	3	1	68	826		
<i>September 2015 TOTAL Comparison</i>	6	7	41	8	5	5	72	830	1,079	869
<i>TOTAL Year-Over-Year Change</i>	0%	0%	+5%	0%	-40%	-80%	-6%	0%	+24%	

Program Attendance

September 2016

	Algonsee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD September	2015	2014
September 2016 Attendees at Juvenile Programs	10	98	309	57	14	0	488	7,206	8,415	7,857
<i>September 2015 Comparison</i>	5	69	260	14	42	145	535	6,252		
<i>Year-Over-Year Change</i>	+100%	+42%	+19%	+307%	-67%		-9%	+15%	+7%	
September 2016 Attendees at Young Adult Programs	2	5	19	79	8	0	113	652	884	641
<i>September 2015 Comparison</i>	10	0	41	107	0	0	158	500		
<i>Year-Over-Year Change</i>	-80%		-54%	-26%			-28%	+30%	+38%	
September 2016 Attendees at Adult Programs	6	0	96	0	0	3	105	1,602	2,157	1,310
<i>September 2015 Comparison</i>	0	32	35	101	16	156	340	1,370		
<i>Year-Over-Year Change</i>			+174%			-98%	-69%	+17%	+65%	
September 2016 Attendees at Juvenile Summer Reading Events	0	0	0	0	0	0	0	3,904	2,499	3,159
<i>September 2015 Comparison</i>	0	0	0	0	0	0	0	2,499		
<i>Year-Over-Year Change</i>								+56%	-21%	
September 2016 Attendees at Young Adult Summer Reading Events	0	0	0	0	0	0	0	295	259	307
<i>September 2015 Comparison</i>	0	0	0	0	0	0	0	255		
<i>Year-Over-Year Change</i>								+16%	-16%	
September 2016 Attendees at Adult Summer Reading Events	0	0	0	0	0	0	0	21	77	111
<i>September 2015 Comparison</i>	0	0	0	0	0	0	0	63		
<i>Year-Over-Year Change</i>								-67%	-31%	
September 2016 Attendees at Computer Classes	0	0	3	0	0	0	3	11	29	28
<i>September 2015 Comparison</i>	0	0	0	0	0	1	1	26		
<i>Year-Over-Year Change</i>							+200%	-58%	+4%	
September 2016 TOTAL Program Attendance	18	103	427	136	22	3	709	13,691		
<i>September 2015 TOTAL Comparison</i>	15	101	336	222	58	302	1,034	10,965	14,320	13,413
<i>TOTAL Year-Over-Year Change</i>	+20%	+2%	+27%	-39%	-62%	-99%	-31%	+25%	+7%	

Summer Reading Program Signups

September 2016

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD September	2015	2014
September 2016 Juveniles Signed Up for Summer Reading Program	0	0	0	0	0	0	0	967	859	0
<i>September 2015 Comparison</i>	0	0	0	0	0	0	0	859		
<i>Year-Over-Year Change</i>								+13%		
September 2016 Young Adults Signed up for Summer Reading Program	0	0	0	0	0	0	0	113	311	0
<i>September 2015 Comparison</i>	0	0	0	0	0	0	0	311		
<i>Year-Over-Year Change</i>								-64%		
September 2016 Adults Signed Up for Summer Reading Program	0	0	0	0	0	0	0	65	85	0
<i>September 2015 Comparison</i>	0	0	0	0	0	0	0	85		
<i>Year-Over-Year Change</i>								-24%		
September 2016 TOTAL Summer Reading Program Signups	0	0	0	0	0	0	0	1,145		
<i>September 2015 TOTAL Comparison</i>	0	0	0	0	0	0	0	1,255	1,255	0
<i>TOTAL Year-Over-Year Change</i>								-9%		

Summer Reading Program Completions

September 2016

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD September	2015	2014
September 2016 Juveniles who Completed Summer Reading Program	0	0	0	0	0	0	0	459	512	0
<i>September 2015 Comparison</i>	0	0	0	0	0	0	0	512		
<i>Year-Over-Year Change</i>								-10%		
September 2016 Young Adults who Completed Summer Reading Program	0	0	0	0	0	0	0	62	122	0
<i>September 2015 Comparison</i>	0	0	0	0	0	0	0	122		
<i>Year-Over-Year Change</i>								-49%		
September 2016 Adults who Completed Summer Reading Program	0	0	0	0	0	0	0	60	56	0
<i>September 2015 Comparison</i>	0	0	0	0	0	0	0	56		
<i>Year-Over-Year Change</i>								+7%		
September 2016 TOTAL Summer Reading Program Completions	0	0	0	0	0	0	0	581		
<i>September 2015 TOTAL Comparison</i>	0	0	0	0	0	0	0	690	690	0
<i>TOTAL Year-Over-Year Change</i>								-16%		

Library-Provided Computer Services

September 2016

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD September	2015	2014
September 2016 Use of Library-Provided Computers	110	626	2,328	197	103	232	3,596	30,689	46,405	43,756
<i>September 2015 Comparison</i>	135	663	2,527	196	86	503	4,110	35,840		
<i>Year-Over-Year Change</i>	-19%	-6%	-8%	+1%	+20%	-54%	-13%	-14%	+6%	
September 2016 One-hour sessions on Library Wifi	929	6,521	21,698	1,405	1,991	3,397	35,941	309,382	351,423	298,098
<i>September 2015 Comparison</i>	135	5,627	15,469	1,060	1,256	1,275	24,822	264,411		
<i>Year-Over-Year Change</i>	+588%	+16%	+40%	+33%	+59%	+166%	+45%	+17%	+18%	

Website Stats

September 2016

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD September	2015	2014
September 2016 Monthly Website Sessions							6,143	57,842	72,706	68,773
<i>September 2015 Comparison</i>							5,700	53,506		
<i>Year-Over-Year Change</i>							+8%	+8%	+6%	
September 2016 Monthly Website Views							14,612	140,856	169,630	163,277
<i>September 2015 Comparison</i>							10,958	125,284		
<i>Year-Over-Year Change</i>							+33%	+12%	+4%	

Faxes and Prints

September 2016

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD September	2015	2014
September 2016 Number of fax pages received	0	0	2	0	0	12	14	119	173	168
<i>September 2015 Comparison</i>	0	1	0	2	0	0	3	138		
<i>Year-Over-Year Change</i>							+367%	-14%	+3%	
September 2016 Number of fax pages sent	6	11	17	0	0	54	88	1,054	1,882	1,353
<i>September 2015 Comparison</i>	3	74	0	32	1	67	177	1,515		
<i>Year-Over-Year Change</i>	+100%	-85%				-19%	-50%	-30%	+39%	
September 2016 Free Prints for Job Seekers	45	39	160	42	10	44	340	2,436	2,335	3,024
<i>September 2015 Comparison</i>	0	32	72	8	0	94	206	1,932		
<i>Year-Over-Year Change</i>		+22%	+122%	+425%		-53%	+65%	+26%	-23%	

Fines

September 2016

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD September	2015	2014
September 2016 Fine Payments Received	\$ 5.50	\$ 161.48	\$ 453.95	\$ 96.30	\$ 34.70	\$ 26.00	\$ 777.93	\$ 8,070.57	\$ 14,448.76	\$ 14,827.36
<i>September 2015 Comparison</i>	\$ 3.00	\$ 142.45	\$ 864.35	\$ 128.00	\$ 23.17	\$ 96.45	\$ 1,257.42	\$ 11,070.61		
<i>Year-Over-Year Change</i>	+67%	+13%	-48%	-25%	+48%	-73%	-38%	-27%	-3%	
September 2016 Outstanding Fines	\$ 1,145.52	\$ 33,585.65	\$ 152,926.32	\$ 19,988.62	\$ 4,178.53	\$ 13,877.72	\$ 225,702.36		\$ 221,076.26	\$ 209,842.19
<i>September 2015 Comparison</i>	\$ 1,125.95	\$ 33,189.94	\$ 148,033.55	\$ 19,735.28	\$ 4,166.06	\$ 12,984.92	\$ 219,235.70			
<i>Year-Over-Year Change</i>	+2%	+1%	+3%	+1%	+0%	+7%	+3%		+5%	

Collections (Unique Management Services, Inc.)

September 2016

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD September	2015	2014
September 2016 Fine Payments as a Result of Collection Agency's Efforts							\$ 15.00	\$ 470.14	\$ 818.48	\$ 809.51
<i>September 2015 Comparison</i>							\$ 209.65	\$ 507.65		
<i>Year-Over-Year Change</i>							-93%	-7%	+1%	
September 2016 Library Materials Returned as a Result of Collection Agency's Efforts							\$ 305.00	\$ 1,085.93	\$ 1,346.89	\$ 1,864.69
<i>September 2015 Comparison</i>							\$ 44.00	\$ 1,192.89		
<i>Year-Over-Year Change</i>							+593%	-9%	-28%	
September 2016 What We Paid Collection Agency for Their Services							\$ 70.80	\$ 480.13	\$ 660.92	\$ 379.88
<i>September 2015 Comparison</i>							\$ 43.88	\$ 454.64		
<i>Year-Over-Year Change</i>							+63%	+6%	+74%	

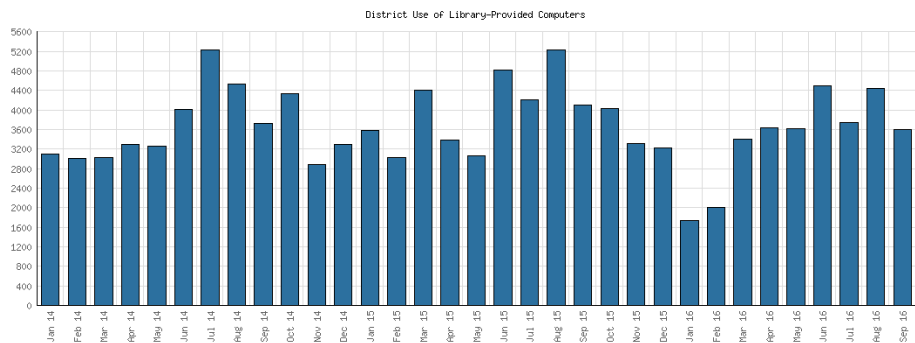
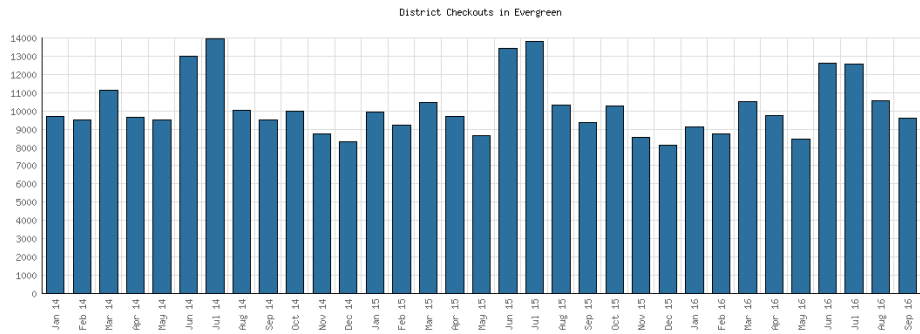
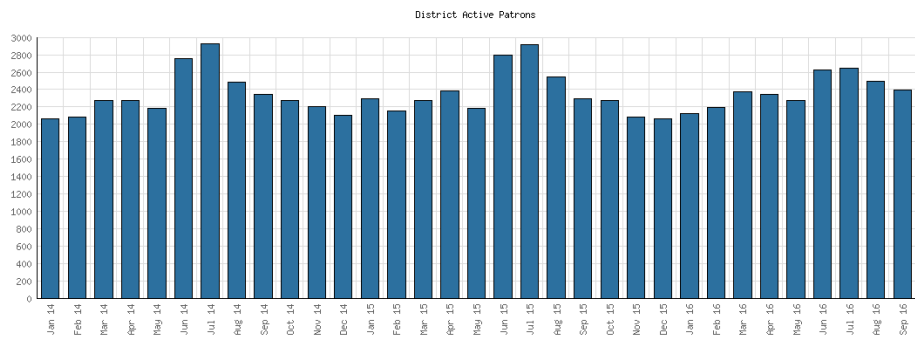
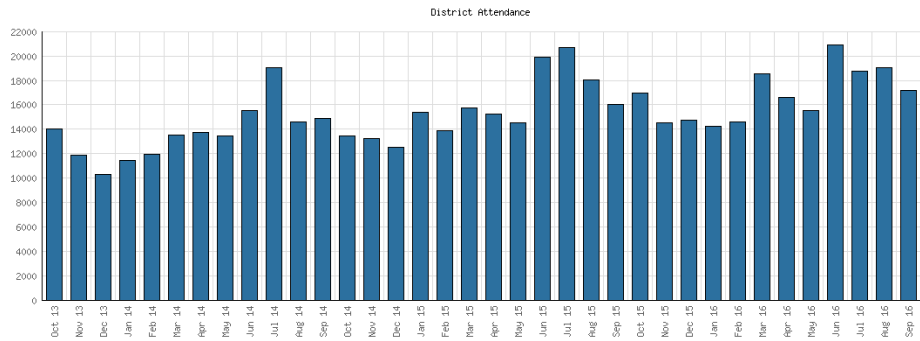
Coldwater Branch Holbrook Heritage Room

September 2016

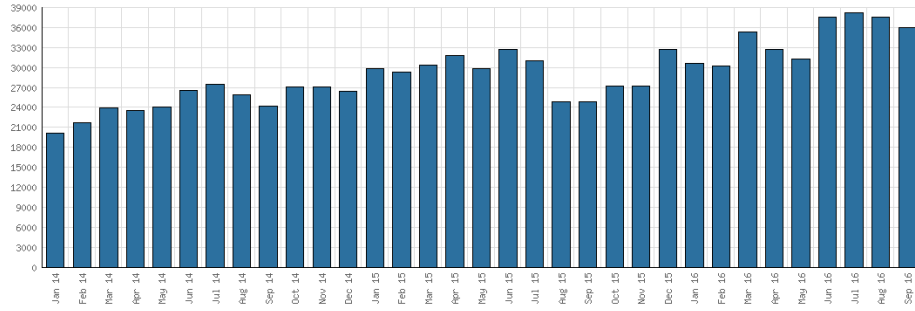
(Numbers below are already part of the Coldwater Branch figures, just broken out here for convenience.)

	This Month	YTD September	2015	2014
September 2016 Heritage Room Attendance	60	552	468	312
<i>September 2015 Comparison</i>	50	355		
<i>Year-Over-Year Change</i>	+20%	+55%	+50%	
September 2016 Heritage Room Reference Questions via Telephone	18	270	206	84
<i>September 2015 Comparison</i>	31	142		
<i>Year-Over-Year Change</i>	-42%	+90%	+145%	
September 2016 Heritage Room Reference Questions Online	0	70	77	43
<i>September 2015 Comparison</i>	7	64		
<i>Year-Over-Year Change</i>		+9%	+79%	

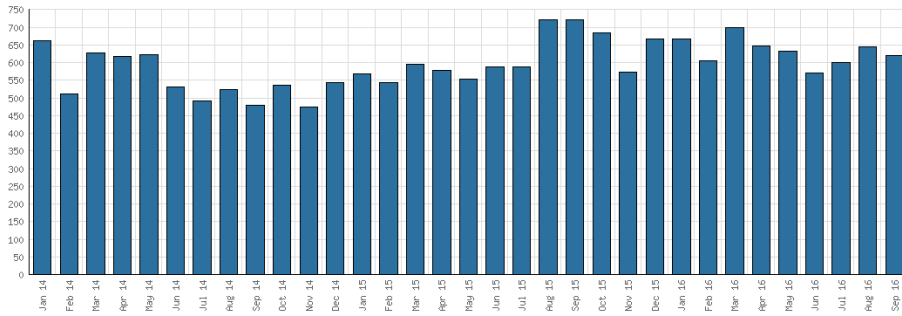
Selected Graphs



District One-Hour Sessions on Library WiFi



District OverDrive Circulations



District Hoopla Circulations

