

- The services ordered through EnvisionWare have not performed to promises or expectations and we have canceled our contracts and are seeking a refund. We will revert to our previous time and print management solution and make it a priority to find another solution for cash registers and credit cards services.
- We reached the end of our supply of library cards and ordered another 5,000. You'll see a bill soon from PermaCard for \$1,282.64.
- Multiple visits were had by vendors for upgrading our fire alarm system. Details on the report in the discussion section of tonight's agenda.
- The flooring for the elevator was installed this weekend and looks great. When we can finally use it, I hope we all feel it's been worth the wait. Here's a sneak peak→
- I have started doing the work to purge older accounts we are not allowed to collect from our records. This is not yet reflected in the stats, but around 5,000 patrons with about \$93,000 in fines will be removed when it's all done. This will be somewhat of a slow process, since we need to be careful as we purge.



Submitted by John Rucker