



- Our library user survey ran from September 5th to October 3rd. The results of it are in the discussion section of the agenda. From the systems perspective, I have found the responses useful and have taken several steps to address concerns or suggestions.
 - A patron computer has been added to the Heritage Room.
 - A new calendar system is in place, one where patrons can easily subscribe to a particular branch or section of Coldwater to always have up-to-date events on their own electronic calendar. If you use any kind of electronic calendar, go to <https://www.BranchDistrictLibrary.org/calendar>
 - I have set up an account with Eventbrite to help us promote larger events and help keep track of the number of attendees.
 - I am investigating options for email and text messaging services to push information to people who opt in.
 - I am looking into providing public printing from patrons' own tablets and phones (easier), and possibly from laptops (less likely, but maybe)
 - I have begun testing for an upgrade of the public website. The platform it runs on is ready for an upgrade, and I'll use the opportunity to also make usability improvements. I've been testing components for about 3 weeks now and will likely need at least that much more time before I make the switch.
- I have added a collection of old photographs recently donated to the Heritage Room to our local history online repository. These are photographs from the Bethel Twp. area of Branch County from about 90 years ago. <https://www.BranchDistrictLibrary.org/branch/collections/show/5>