

Date: Monday, November 26, 2012 - 10:46

Subject: Your Wonderful Staff

Message Body:

Hi, Evette --

I wanted to take the time to let you know how helpful and enthusiastic I have found Tracy Counterman. She goes the extra mile, almost literally: she has jumped up and run upstairs or wherever to find a book I ordered through ILL, for instance. Upbeat and pleasant. I know that you have hideous budget cuts to contemplate, so I hereby present my 2-cents worth.

Also great help from Curtis Odom with my new Kindle. Rest assured I will keep singing the library's praises to all who will listen (or whom I corner.)

A Friend,

Mary Brogan-Sizemore

11-27-12

Branch County Library Board

I wanted to write a letter on behalf of Ms. Linda in the children's department. She is not aware that I am writing this letter. I have heard that the children's floor is going to be going down to one person. This is disturbing to me because without Ms. Linda the library will suffer. I look forward to going to story hour or just spending time on the 3rd floor with my children because of the friendliness I receive from her. She is always positive and kind to me and the children. Ms. Linda goes out of her way to make each story time special. You can tell she enjoys her job and working with children. I love the way she incorporates phonic learning and thoughtful activities during story time. My children and grown so much in their love for books because of Ms. Linda making learning fun. I can't imagine the 3rd floor without her. Her positive energy is contagious. Please consider how eliminating Ms. Linda would affect the overall children's department for the worse.

Sincerely,

A handwritten signature in cursive script that reads "Gina Fosdick". The letters are dark and fluid, with a mix of uppercase and lowercase letters.

Gina Fosdick

Comments and/or Suggestions:

Let us know what you think? _____

I sure do appreciate the helpful call I received from Linda Dull gently reminding me of my overdue books. During the summer our chaotic schedule has resulted in many overdue books. I was grateful for the reminder by a different medium (phone + mail.) Please pass on my appreciation -

Sincerely, Kim Ewin